



THE CITY OF
ROCKFORD
ILLINOIS, USA

ROCKSTAT MEETING DECEMBER 11, 2009

Excellence Everywhere



ROCKSTAT

Better Governing Through Accountability

Construction and Development Services Division



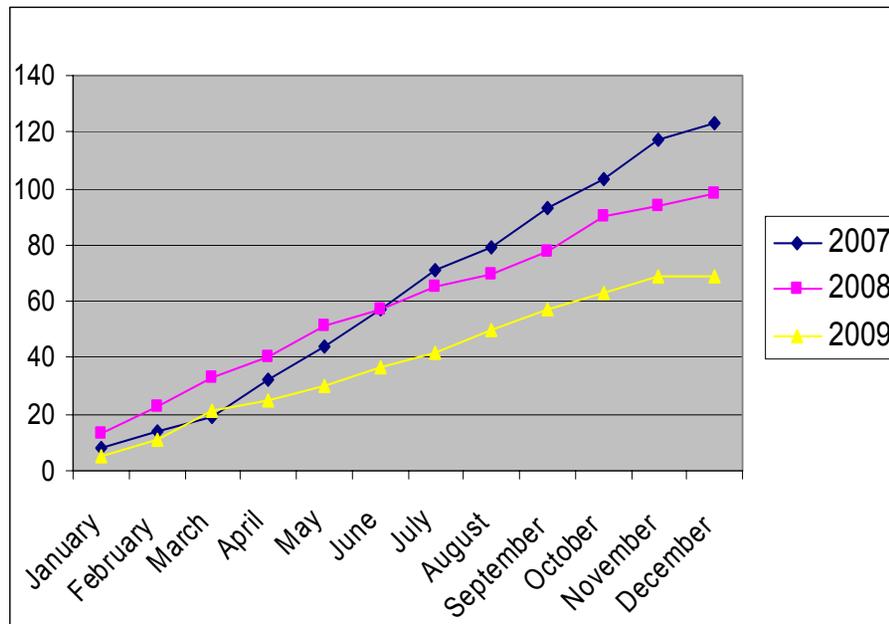
*Office of Mayor Lawrence J. Morrissey
LEADING BOLDLY, WORKING TOGETHER*

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Measure: Number of zoning applications/ liquor applications for 2009 – 69, excluding December.
Benchmark: Number of total applications in 2007 was 123 & 2008 was 98.

Analysis



The reduction in applications can be attributed to:

Economy

Zoning Ordinance Rewrite – May of 2008

- How non-conforming uses are treated
- How auto oriented uses are treated
- How outdoor storage is treated
- How performance uses are treated

Strategic Plan

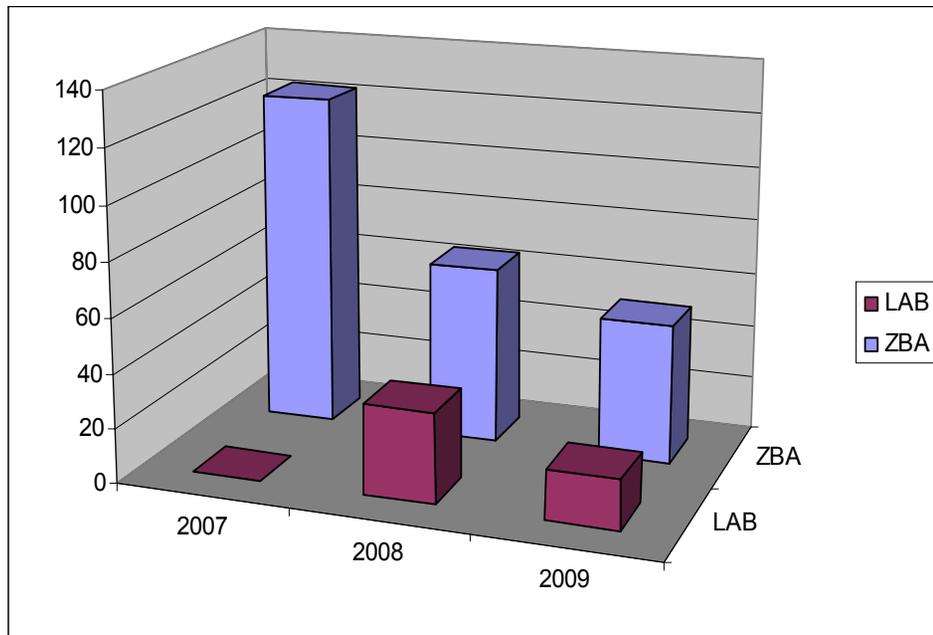
Economic Development Goal – Customer friendly environment for businesses & entities doing business with the City of Rockford

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Measure: Number of zoning applications vs. liquor applications for 2009.

Benchmark: Total number of liquor applications in 2007 was 0 & 2008 was 33.



Analysis

Zoning Applications/ Liquor Applications

- 2007 ZBA - 123 LAB - 0 (No LAB)
- 2008 ZBA - 65 LAB - 33
- 2009 ZBA - 51 LAB - 18
(Excluding December)

Of the 18 liquor applications for 2009, 6 were new locations for sale of liquor.

Strategic Plan

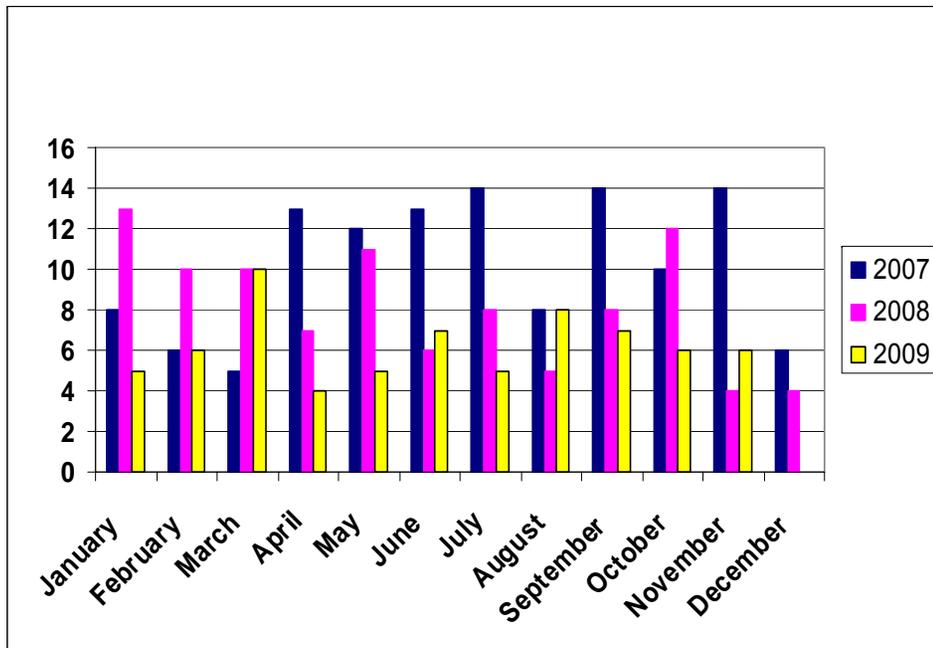
Economic Development Goal –Customer friendly environment for businesses & entities doing business with the City of Rockford

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*Measure: The average & number of zoning applications/ liquor applications by month and year.
Benchmark: The average number of applications by month over the three years is 8.4.*

Analysis



The average number of applications by month and year:

- 2007- 10.2
- 2008- 8.1
- 2009- 6.2

There was no recognized trend for peak month for applications.

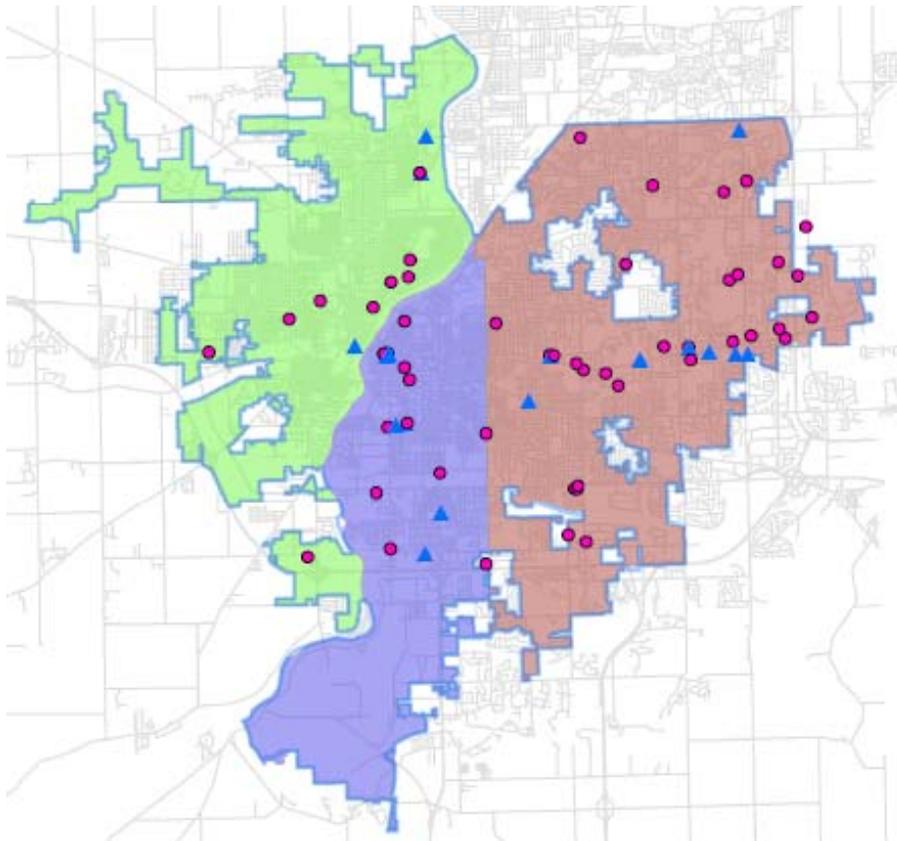
Strategic Plan

Economic Development Goal –Customer friendly environment for businesses & entities doing business with the City of Rockford

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***Measure: Number zoning applications/ liquor applications by Zone.
Benchmark: Total number of Applications in Zone 3 – 39.***



Analysis

2009 Zoning Applications/ Liquor Applications
Percentage of Zoning Applications

- Zone 1 17%
- Zone 2 26%
- Zone 3 57%

Percentage of Liquor Applications

- Zone 1 17%
- Zone 2 33%
- Zone 3 50%

Strategic Plan

Economic Development Goal –Customer friendly environment for businesses & entities doing business with the City of Rockford

Neighborhood Development

- District #3
- Vicki Manson

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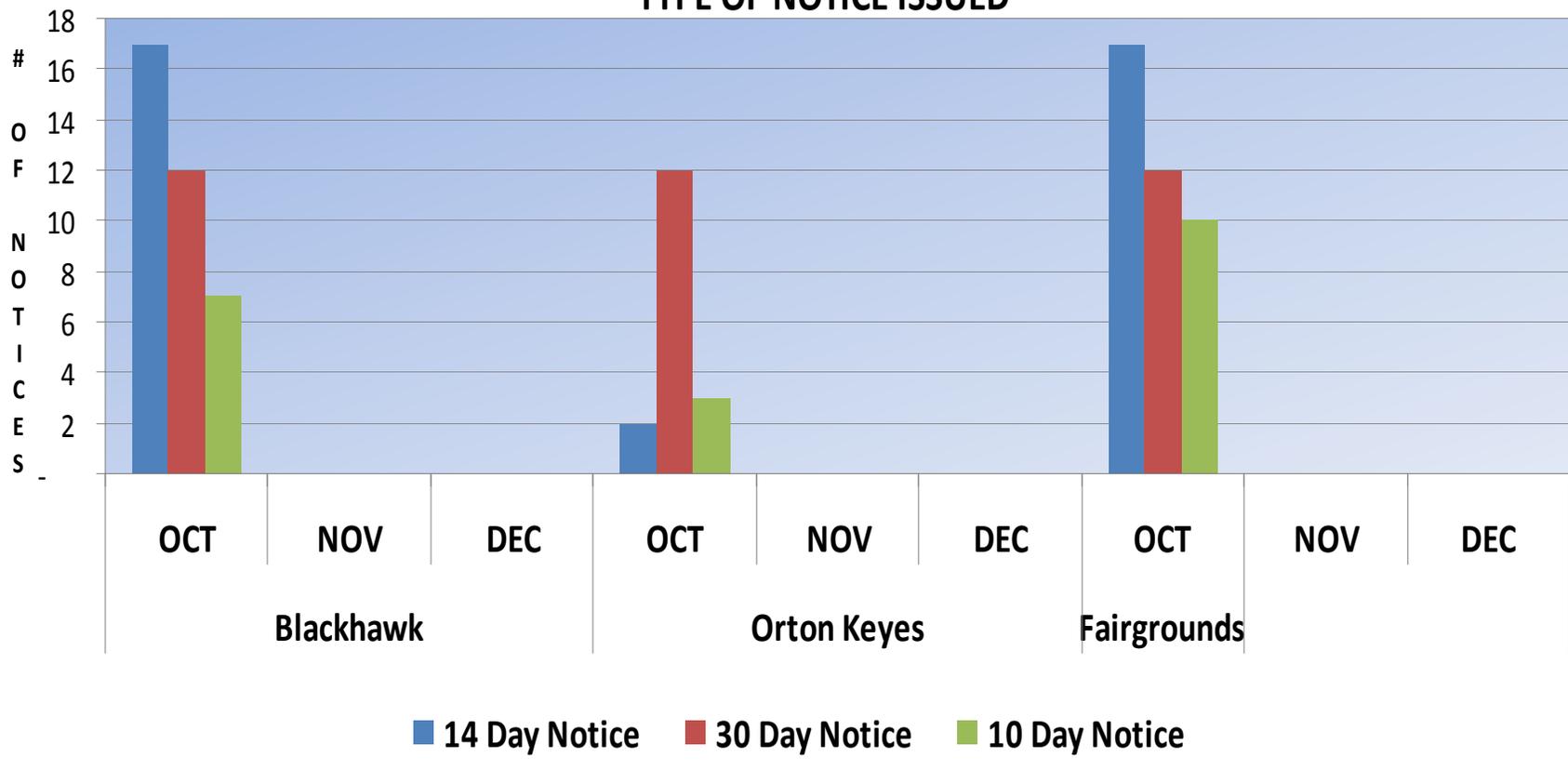
- **RHA Monthly Measures --- Begin January 2010**
- **Accountabilities to be Reported by RHA**
- Occupancy
- Lease Violations
- Evictions
- Criminal Offenses vs Tenant Accountability
- Financial Results by site
- Housing Stabilization
- Resident participation in Self Sufficiency programs
- Housing concentration in Opportunity areas
-
- **Measures to be Reported by the City in the future**
- Mapping of RHA residences
- Police Calls from RHA tenants and/or Voucher holders
- Fire Calls from RHA tenants and/or Voucher holders

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EVICTIION TRACKING REPORT FOR OCTOBER 2010

TYPE OF NOTICE ISSUED



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Measure: To make an impact on neighborhoods hard hit by foreclosures by providing assistance to acquire and redevelop vacant and foreclosed properties and remove substandard property.

Benchmark: 15 units acquired and then rehabilitated , 36-44 properties demolished (with deconstruction), and downpayment/closing cost assistance provided to 5 families.



Analysis

- 35 NSP demolitions nearly complete; 78 not financially feasible.
- An impact will be made.
 - 15 acquisition/rehabilitation activities to follow in Haskell/Garrison School neighborhood.
 - Developer pursuing Fisher street cul-de-sac and historic designation of Haskell/Garrison School area.
- All NSP activities identified with exception of mandatory 25% set aside for very low income.

Strategic Plan

Develop public/private partnerships that focus on the regentrification of blighted areas.

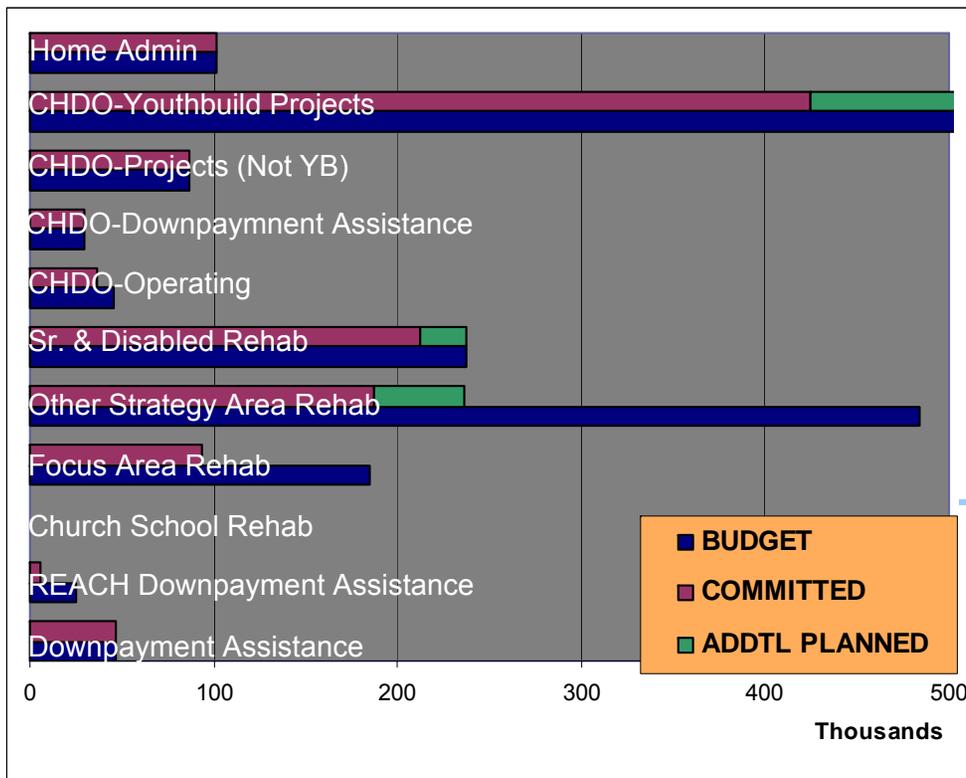
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Measure: Financial resources are utilized consistent with the annual plan/goals, competently administered, and expensed in a timely manner.

Benchmark: HUD's CDBG timeliness test is met, HOME expenditures are within the upper quartile percent using the HUD Scoreboard report, and no monitoring findings.

Home Data



Analysis

- Meeting budget goals in nearly all program areas.
- CDBG undisbursed funds 2009 ratio is 0.55, well below the threshold of 1.5. (2008 @ 0.64 per IDIS)
- As of 6/30/09, Rockford's expenditure rate ranked #8 in the State and 81% overall nationally.
- No HUD findings in 2009.

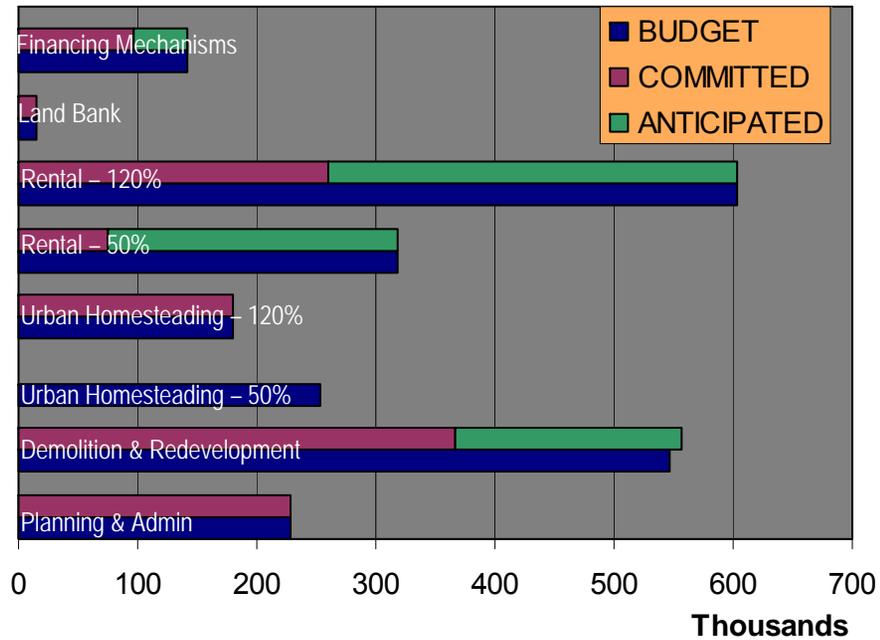
Strategic Plan

Utilize all financial means to fund urban renewal programs.

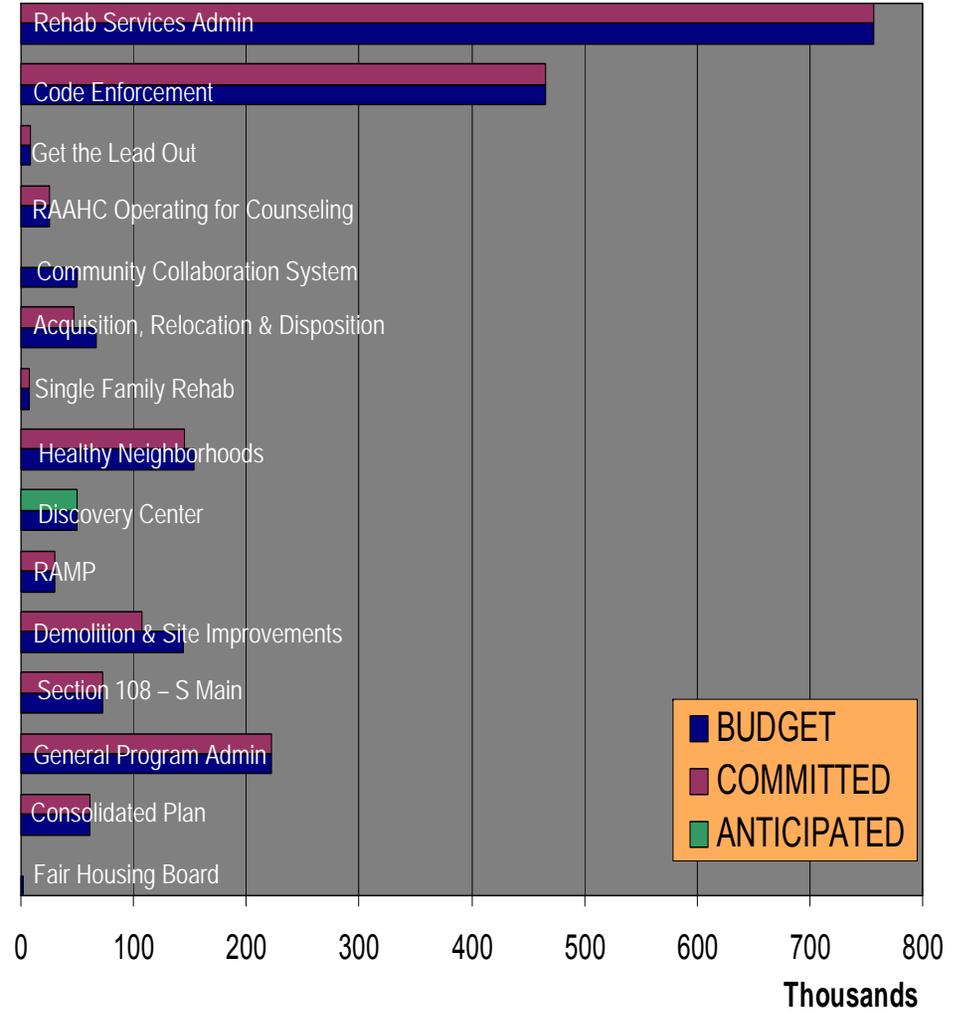
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NSP Data



CDBG Data

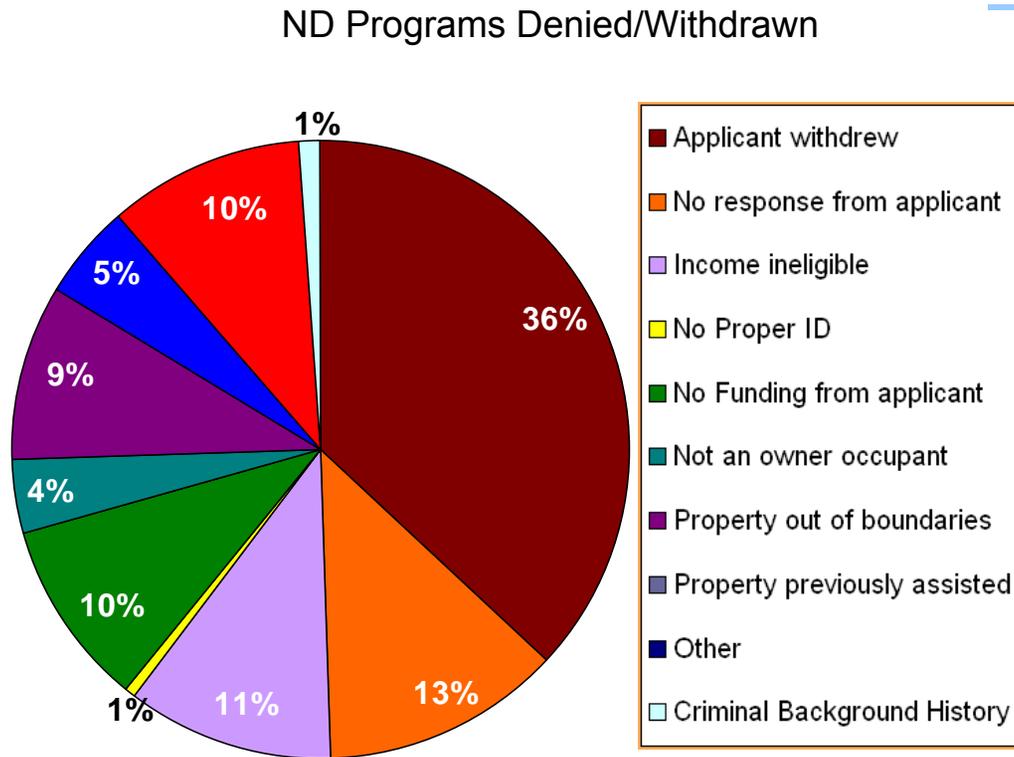


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Measure: Implement process improvements to increase the number of qualified applicants while decreasing the rate of withdrawal.

Benchmark: Decrease the number of withdrawals by 25%.



Total applications received: 184

Analysis

- Focus/Strategy area applicants are more likely to be denied/withdrawn (83%); survey as to why.
- Program changes incorporated into 2010 HUD Annual Plan due to economic crisis.
- Need to survey other communities.
- Nurture partnerships created to increase staff productivity and increase number served.

Strategic Plan

Utilize all financial means to fund urban renewal programs.

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Analysis

- ICC Property Maintenance Code:
 - All agencies amenable to “adopting up” from HQS to Property Maintenance Code.
 - Training will be made available to 40 people.
 - PHAs will need Board adoption and then incorporate the change into administrative plans and occupancy policies.
 - Landlord meetings and adjustments to contracts will be necessary.
- Marketing programs to ORCHiD neighborhood:
 - ORCHiD will be included as part of the marketing strategies for 2010 as presented at the September Rockstat.
 - In partnership with the City, ORCHiD is holding a special city programs neighborhood meeting in the first quarter of 2010 in conjunction with mass mailings.

Strategic Plan

- Develop public/private partnerships that focus on the regentrification of blighted areas

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Owner Occupied Housing Rehabilitation Programs

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
*Focus/Strategy Areas	39	1	20	15	3	2	7	2	3
Applications		0	0	0	0	29	47	34	6
Denials		0	0	0	0	12	16	37	6
District #1 Assisted	30	1	16	11	2	2	7	2	3
District #2 Assisted	9	0	4	4	1	0	0	0	0
Senior/Disabled assisted (City-Wide)	10	0	3	6	1	0	0	5	4
Applications						8	42	30	3
Denials						0	12	7	0
District #1 Assisted						0	0	3	3
District #2 Assisted						0	0	2	1
District #3 Assisted						0	0	0	0
CDBG (TBD)	0	0	0	0	0	0	0	0	0
Applications						5	4	1	1
Denials						2	0	1	0
District #1 Assisted						0	0	0	0
District #2 Assisted						0	0	0	0
District #3 Assisted						0	0	0	0
Water Hook-up Program (City-Wide)	11	2	3	3	3	1	8	0	2
Applications						2	9	2	2
Denials						1	1	1	2
District #1 Assisted		0	0	0	0	1	7	0	2
District #2 Assisted		0	0	0	0	0	0	0	0
District #3 Assisted		0	0	0	0	0	1	0	0

* Income & Area Restrictions apply. Focus areas include: South Main (D1), Hope 6 (D1), Ellis Heights Weed & Seed (D1), Gilbert Ave. (D1), Blaisdell (D1), College/Seminary (D2), Kishwaukee St. (D2)

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CDBG Public Services and Facilities

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Healthy Neighbrhd Organizations Assis.	3	0	2	1	0	0	3	2	0
Applications District #1						0	3	2	0
Assisted Projects						0	3	2	0
Assisted People/Households						32	118	125	51
Multi-year Projects						6	2	0	0
Applications District #2						0	1	0	0
Assisted Projects						0	0	0	0
Assisted People						0	2	93	0
Multi-year Projects						3	1	0	0
Applications District #3						0	0	0	0
Assisted Projects						0	0	0	0
Assisted People						0	0	0	0
Multi-year Projects						0	0	0	0
RAMP - # of Households Assisted	12	0	6	6	0	2	3	6	0
District #1						2	3	2	0
District #2						0	0	4	0
District #3						0	0	0	0
RAAHC - # of Households Assisted	400	99	101	101	99	210	204	316	257
Discovery Center - Children Asstd	240	120	0	120	0	195	0	244	0

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Demolitions and Acquisitions

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
# of Acquisitions	4	4	0	0	0	10	1	1	5
District #1						1	1	1	4
District #2						9	0	0	1
District #3						0	0	0	0
# of Demolitions	13	0	7	3	3	6	4	9	6
District #1						5	4	6	5
District #2						1	0	3	1
District #3						0	0	0	0

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NSP (Income & Area Restrictions)

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Demos in Process	78	0	48	15	15	23	17	34	29
District #1						23	3	5	26
District #2						0	14	29	3
Demos	70	0	10	30	30	0	0	15	20
District #1						0	0	15	7
District #2						0	0	0	13
Homebuyers Assistance	20	0	0	10	10	0	0	1	0
Applications						0	0	21	6
Denials						0	0	5	3
District #1						0	0	0	0
District #2						0	0	1	0
Redeveloped Units - Committed	15	0	0	0	15	0	1	1	9
District #1 Completed						0	1	1	0
District #2 Completed						0	0	0	0
Dollars Spent 50% of AMI	\$571,751	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
District #1						\$0	\$0	\$0	\$0
District #2						\$0	\$0	\$0	\$0
Projects by Subrecipients	0	0	0	0	0	0	0	0	0
District #1						0	0	2	6
District #2						0	0	0	0

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Homebuyer Programs (Income restrictions with exception of TIP)

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Direct Home Buyer Assistance (ADDI & 3rd party)	25	5	15	5	0	6	7	0	1
Applications						40	20	2	0
Denials						26	0	27	
REACH Illinois	4					0	0	1	0
Applications						0	3	2	1
Denials						0	1	0	0
District #1						0	0	0	0
District #2						0	0	0	0
District #3						0	0	0	0
Tax Incentive Prgm-No Income Restriction	3		1	1	1				
Applications						0	0	0	0
Denials						0	0	0	0
District #1						0	0	0	0
District #2						0	0	0	0

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Miscellaneous

Monthly Performance	2009 Annual Target	1st Qtr Tgt	2nd Qtr Tgt	3rd Qtr Tgt	4th Qtr Tgt	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Rehab: Ave time from App-Completion	221	0	0	0	0	240	252	165	97
HUD Reports									
CAPER	100%	100%				100%		0	0
CAPER Quarterly Updates	100%	25%	25%	25%	25%	25%	25%	25%	25%
Consolidated Plan	100%	27%	27%	27%	19%	0	27%	27%	0
Annual Plan	100%	0%	10%	60%	30%	0	10%	60%	0
H.B./Rehab Assist & New Construction/committed funding	5	5	0	0	0	3	0	0	3
Marketing/Events Attended						14	29	5	10

Public Works Department

- District 3
 - Kwame Calvin, Jeremy Carter, Tim Holdeman
 - Marcy Leach, Mark Stockman

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Public Works	Monthly Performance	2009 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Engineering Operations	# of Site Plans Reviewed	7	1	3	3	4	8	5	16	10	8	12	4	
	% of Site Plans Reviewed in less that 14 days	90%	100%	100%	66%	100%	87.5%	80%	93.8%	100.0%	100.0%	100.0%	100.0%	
	# of Development Plans Reviewed	1	2	2	0	0	2	4	0	2	1	2	1	
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	100%	NA	NA	100%	100%	NA	100%	100%	100%	100%	
	# of ROW Permits Issued	85	72	98	120	133	126	141	132	148	145	175	104	
	% of ROW Permits Issued in 1 day	95%	98%	98%	89%	98.5%	96.0%	99.3%	97.7%	99.3%	87.2%	93.9%	100.0%	
	# of Driveway Permit Issued	5	0	0	7	7	13	9	15	10	13	2	2	
	% of Driveway Permits Approved in 1 day	95%	NA	NA	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	# of Street Lights Drawn in GIS	50	1,613	2,070	1,418	698	3,204	981						
	# of Street Lights Inspected	50	1,663	1,809	1,418	698	3,204	981						
	# of ComEd Street Light Requests Opened		288	149	54	66	38	35	58	54	113	71	75	
	# of ComEd Street Light Requests Closed		49	128	219	97	25	42	43	35	61	35	49	
	% of Street Signs Drawn in GIS	5%												
	% of Street Signs Inspected	5%												
	Pavement Striping Drawn in GIS (mi)	5	253	51	0	0	0	0	0	0	0	8	0	
	Sidewalk Drawn in GIS (mi)	2	4	0	3	0	0	12	1.6	0.8	1.11	6.50	2.50	
	ADA Ramps Drawn in GIS	10	32	0	42	0	0	129	16	0	9	67	24	
	Water Services Drawn in GIS	5	27	11	41	165	13	248	247	90	318	207	149	
	Fire Hydrants Drawn in GIS	5	476	0	43	698	14	150	530	25	470	46	42	
	Water Valves Drawn in GIS	5	11	12	25	30	3	52	96	19	322	23	70	
# of Storm Structures Drawn in GIS	310	3,019	3,018	3,880	881	0	671	302	195	555	706	278		
# of Storm Structures Inspected	280					226	402	350	213	0	0	497		
Storm Sewer Pipe Drawn in GIS (mi)	5	48	46	63	13	0.1	9.0	4.42	3.50	10.80	10.56	4.00		
Storm Sewer Pipe Inspected (mi)	5					3.44	8.04	6.93	3.80	0.00	0.00	0.00		
Fiber Optic Drawn in GIS (mi)	1	2	0	0	3.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0		
Record Drawings Scanned	110	668	172	383	384	178	852	311	165	160	700	1,072		
Pavement Miles Inspected	18	0	1	26	29	30.7	32.0	32.4	30.4	31.5	22.2	7.9		
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%				35%	46%	52%	98%	90%	94%	98%	97%	
	% Signals Repaired Compared to Reported	95%	99%	100%	100%	100%	100%	99%	100%	100%	100%	99%	99%	
	% Signals Replaced Compared to Reported	95%	99%	100%	100%	100%	100%	93%	100%	100%	100%	75%	100%	
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	99%	100%	100%	99%	76%	85%	93%	94%	98%	93%	97%	
	% of City Street Light Outages Responded in ≤ 5 days	95%	99%	100%	100%	99%	100%	71%	96%	100%	100%	94%	96%	
	Parking Lot Striping % to Plan	95%				0%	0%	40%	100%	100%	98%			
	% Sign Repaired/Replac. to Reported	95%	99%	100%	99%	100%	98%	100%	97%	95%	95%	98%	100%	
	% Signs Repair/Replac. Responded in ≤ 5 days	95%	100%	100%	99%	100%	97%	86%	97%	95%	97%	88%	99%	



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Public Works		Monthly Performance	2009 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Street	% Pothole CSRs Closed During Reporting Period	75%	96%	86%	29%	37%	21%	70%	91%	92%	89%	91%	93%		
	Pothole Requests - Average Days to Close	5	5	4	12	4	1	2.5	3.3	3.7	1.8	1.0	3.0		
	# of Miles of Streets Swept (Seasonal)	350				355	526	573	613	608	596	418	216		
	# of Trees Trimmed	300	720	940	194	209	96	193	331	413	439	315	147		
	% of Forestry CSRs Closed During Reporting Period	70%	64%	74%	63%	60%	48%	78%	83%	87%	87%	88%	90%		
	Acres Right-of-Way Mowed	175				25	117	95	115	93	122	104			
	Miles Medians/Paved Ditches Sprayed						8	6	5						
	% of Snow/Ice Request Responded to in ≤ 1 day	95%	95%	95%	91%										
	% Overall Street Requests Closed	80%	89%	79%	39%	46%	32%	74%	88%	90%	88%	91%	92%		
Water Operations	Emergency Repair Time (hours)	3	4.1	1.5	0.5	0.3	0.2	0.7	0.8	1.9	0.9	0.4	0.2		
	# of Planned Non-Emergency Repairs	32	44	38	70	131	199	96	100	91	76	101	83		
	Emergency JULIE Locate Response Time (hrs)	2	0.8	0.8	0.6	0.7	0.6	0.5	0.45	0.50	0.90	0.60	0.70		
	# of Non-Emergency Backlog Jobs (Jobs/week)	7	5.8	9.8	17.5	26.0	20.0	20.0	16.0	17.0	14.0	22.0	15.0		
	# of Winter Backlog Jobs	130	100	13	163	120	21	0	0	0	0	0	0		
	Water Main Flushed (mi)	5			13.0	24.0	41.0	64.0	46.0	48.7	34.6	38.0	15.2		
	# of Fire Hydrants PM'd	10	9	11	10	142	117	78	100	105	36	69	18		
	# of Fire Hydrants Painted	12									37	63	19		
	% of Accounts Read to Plan	90%	98%	99%	99%	99%	99.5%	99.0%	100%	100%	99%	99.5%	99.4%		
	% of Problem Meter Reads Corrected	90%	99%	99%	100.0%	100%	100%	100%	100%	100%	100%	100%	50%		
	Delinq Accts Turned Off (% of Requests Complete)	90%	78%	94%	98%	99%	100%	100%	99%	100%	100%	100%	99.6%		
	% Work Orders Completed on Time	95%	93%	98%	99%	100%	100%	100%	100%	100%	100%	100%	100%		
	# of Days for First Available Scheduling	3	3.4	3.0	2.4	0.3	0.4	0.4	0.6	0.55	0.4	0.4	0.4		
	% of Citizens Receiving First Choice Scheduling	90%	95%	98%	95%	99%	100%	98%	97%	100%	100%	99%	100%		
	Call Center Pick Up Response Time (sec.)	15	21	30	22	14	20	11	25	13	12	11	11		
	% of Calls Dropped	5%	6.1%	5.5%	5.8%	4.0%	4%	3.4%	7%	4%	3%	4%	5%		
	% Meeting Demand for Water Pumped	110%	150%	181%	180%	101%	120%	136%	150%	110%	120%	153%	184%		
	# of Excursions of Flouride Dosage by Well	15%	11%	12%	9%	6%	6%	14%	14%	12%	7%	6%	12%		
	# of Excursions of Chlorine Dosage by Well	0	0	0.6	0	0	0	0	0	0	0	0	0		
	# of Excursions of Phosphate Dosage by Well	0	0	0	0	0	0	0	0	0	0	0	0		
	# of Positive Coliform Detects-Bacterial Sampling	0	0	0	0	0	0	0	0	0	0	0	0		
% Cross Connection Control Compliance	85%	100%	100%	100%	100%	100%	99%	100%	99%	97%	99.4%	73.4%			
Water Quality Complaint Resolution (% of Target)	90%	93%	96%	94%	88%	100%	93%	95%	93%	92%	95%	100%			



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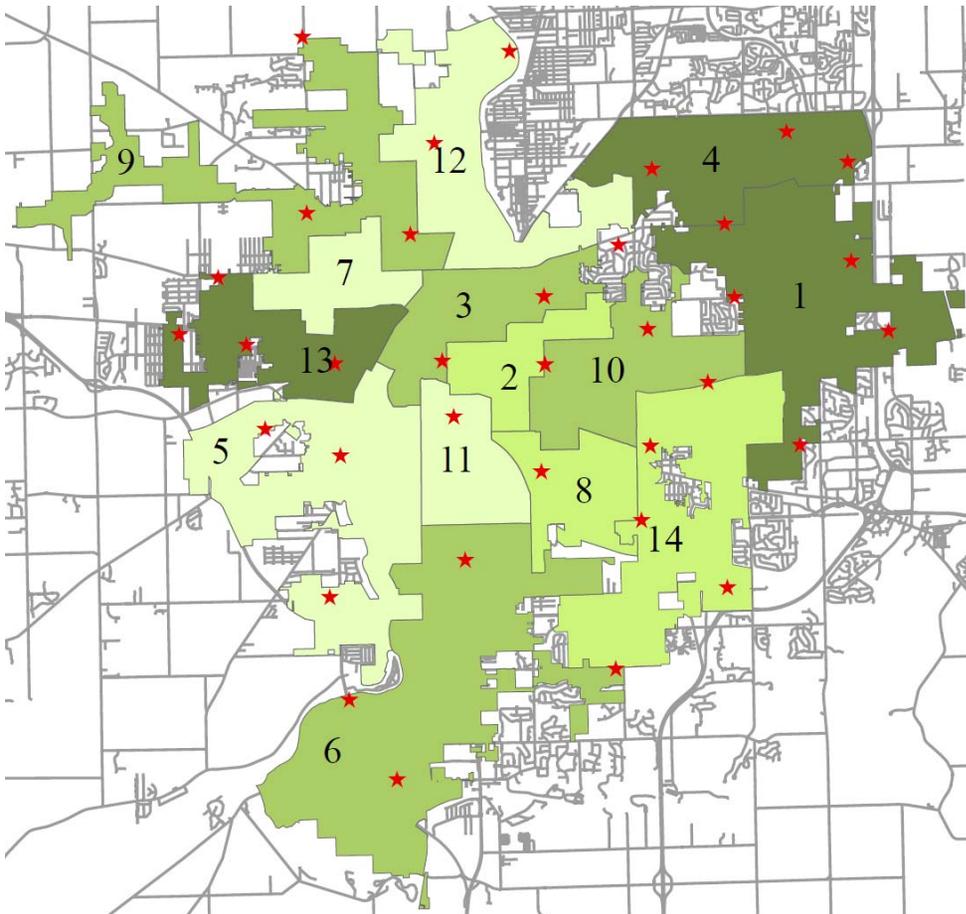
Public Works - Water Division

- Jeremy Bahr, Manager of Operations – Production and Customer Service
 - Greg Cassaro, Manager of Operations - Distribution
 - Tim Holdeman, Water Superintendent

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Water Improvement Project Expenditures by Ward

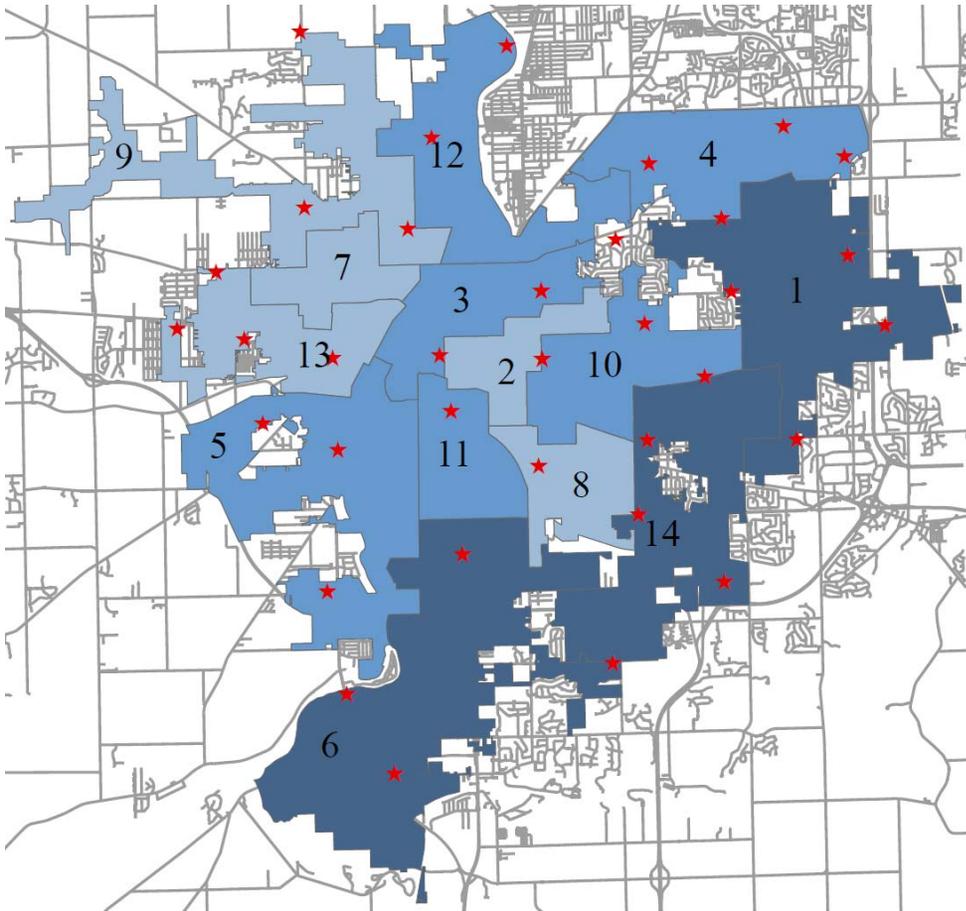


Ward	Total Spent in Ward	% of Total Spent in Ward	Rank
13	\$ 14,089,805	18.8%	1
1	\$ 12,093,155	16.1%	2
4	\$ 8,102,565	10.8%	3
6	\$ 7,032,488	9.4%	4
3	\$ 6,930,493	9.2%	5
9	\$ 6,274,156	8.4%	6
10	\$ 5,100,137	6.8%	7
14	\$ 4,183,419	5.6%	8
8	\$ 3,001,939	4.0%	9
2	\$ 2,538,532	3.4%	10
7	\$ 2,076,217	2.8%	11
5	\$ 1,675,148	2.2%	12
12	\$ 1,158,612	1.5%	13
11	\$ 743,334	1.0%	14
TOTAL	\$ 75,000,000	100%	

ROCKSTAT

Better Governing Through Accountability

Water Production (Estimated) by Ward

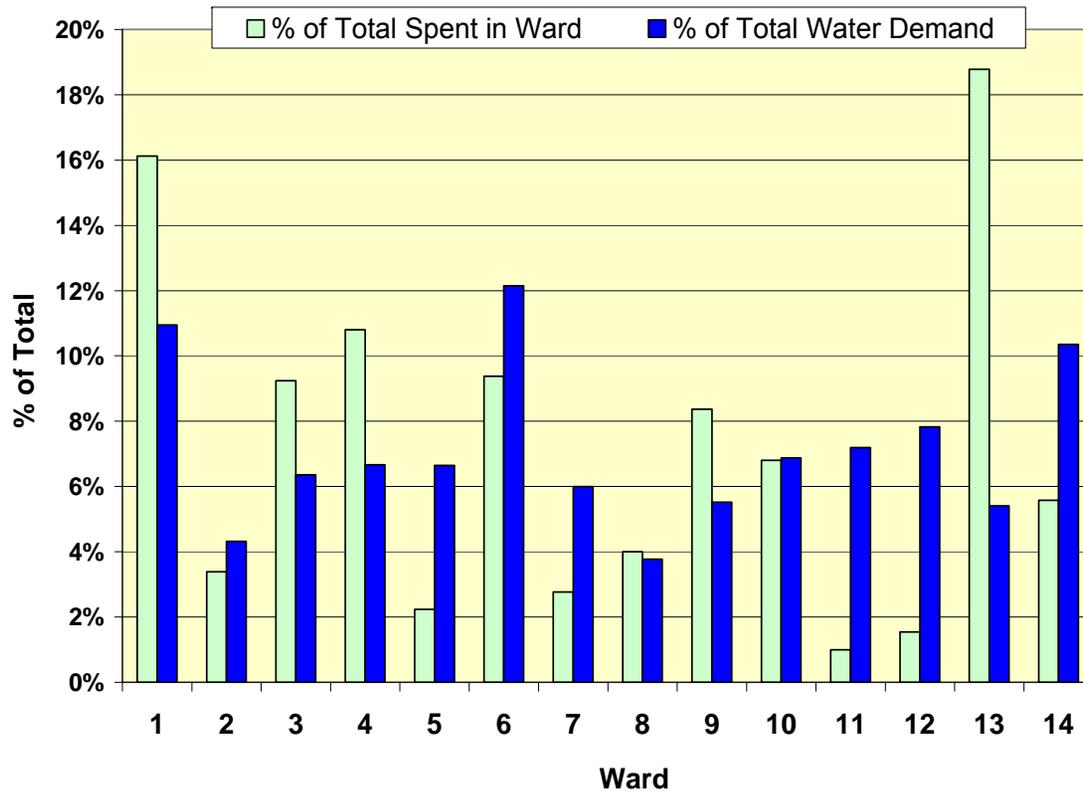


Ward	Average Daily Demand (MGD)	% of Total Water Demand	Rank
6	2.82	12.1%	1
1	2.54	10.9%	2
14	2.40	10.4%	3
12	1.81	7.8%	4
11	1.67	7.2%	5
10	1.59	6.9%	6
4	1.55	6.7%	7
5	1.54	6.6%	8
3	1.47	6.4%	9
7	1.39	6.0%	10
9	1.28	5.5%	11
13	1.25	5.4%	12
2	1.00	4.3%	13
8	0.88	3.8%	14
TOTAL	23.19	100%	

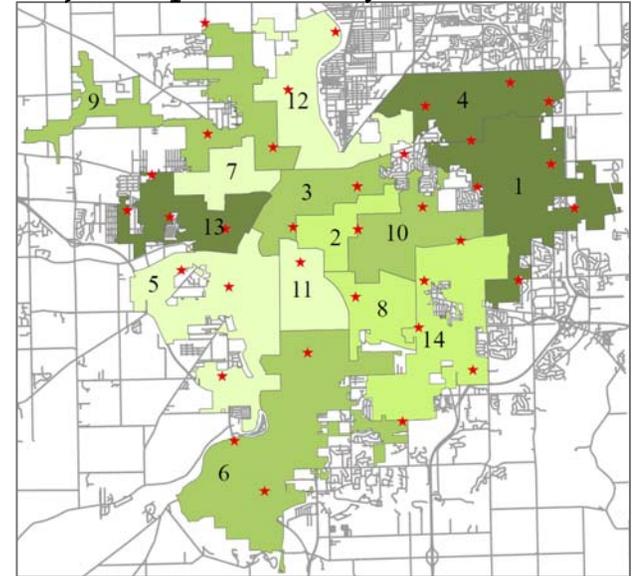
ROCKSTAT

Better Governing Through Accountability

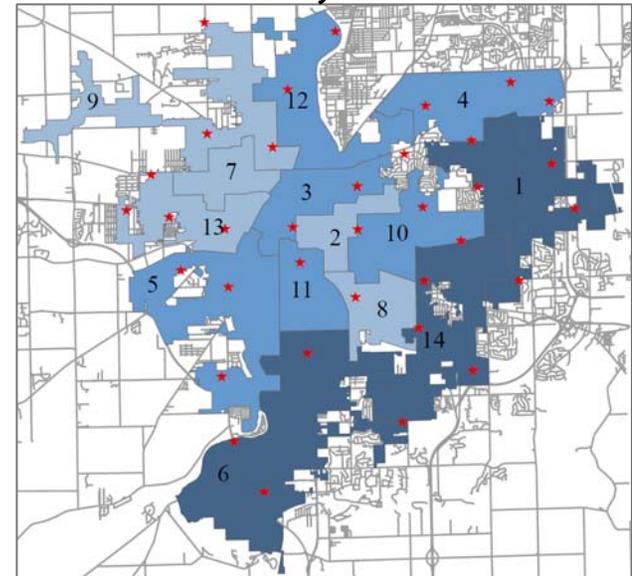
Water Improvement Project Expenditures & Water Production by Ward



Project Expenditures by Ward



Water Production by Ward



ROCKSTAT

Better Governing Through Accountability

STREET & EQUIPMENT

- Citywide
- STREET & EQUIPMENT OPERATING SECTIONS

2009 Street Sweeping Dashboard

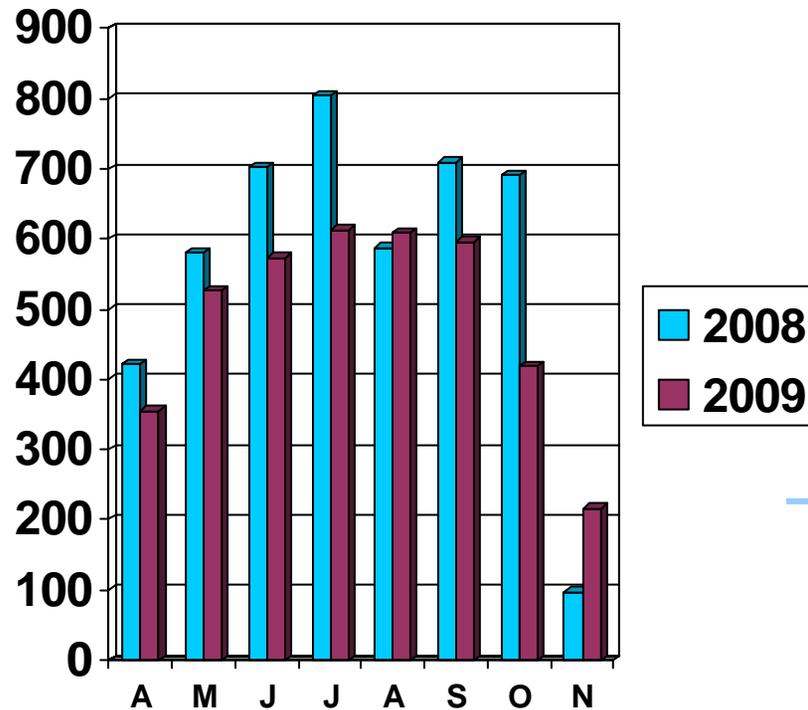
City Street Sweeping - 2009

Statistics	March	April	May	June	July	August	September	October	November	YTD
City Sweeping Miles	31.8	294.0	239.5	345.8	411.2	408.8	325.8	294.1	131.2	2482.2
Central Business District Miles	19.0	9.5	231.6	227.6	201.3	199.2	270.2	123.9	85.0	1367.3
Street Sweepings (tons)	0.0	1226.0	857.0	651.2	379.0	393.7	334.7	438.6	318.7	4598.9
Employees In Field (per shift)	12.0	132.0	122.0	89.0	70.0	96.0	96.0	121.0	68.0	806.0
Total Man Hours (regular hrs.)	89.0	1005.0	976.0	712.0	576.0	768.0	752.0	992.0	544.0	6414.0
Total Man Hours (overtime hrs.)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Prevailing Wage	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07	\$40.07
City Cost		0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Disposal Fees	\$0.00	\$31,876.00	\$22,282.00	\$16,931.20	\$9,854.00	\$10,236.20	\$8,702.20	\$11,403.60	\$8,286.20	\$119,571.40
Labor Cost (regular)	\$0.00	\$40,270.35	\$39,108.32	\$28,529.84	\$23,080.32	\$30,773.76	\$30,132.64	\$39,749.44	\$21,798.08	\$253,442.75
Labor Cost (overtime)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Labor Cost	\$0.00	\$40,270.35	\$39,108.32	\$28,529.84	\$23,080.32	\$30,773.76	\$30,132.64	\$39,749.44	\$21,798.08	\$253,442.75
Total City Cost	\$0.00	\$72,146.35	\$61,390.32	\$45,461.04	\$32,934.32	\$41,009.96	\$38,834.84	\$51,153.04	\$30,084.28	\$373,014.15

ROCKSTAT

Better Governing Through Accountability

Measure: Street Sweeping Miles
Benchmark: 350 Miles per Month



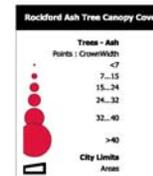
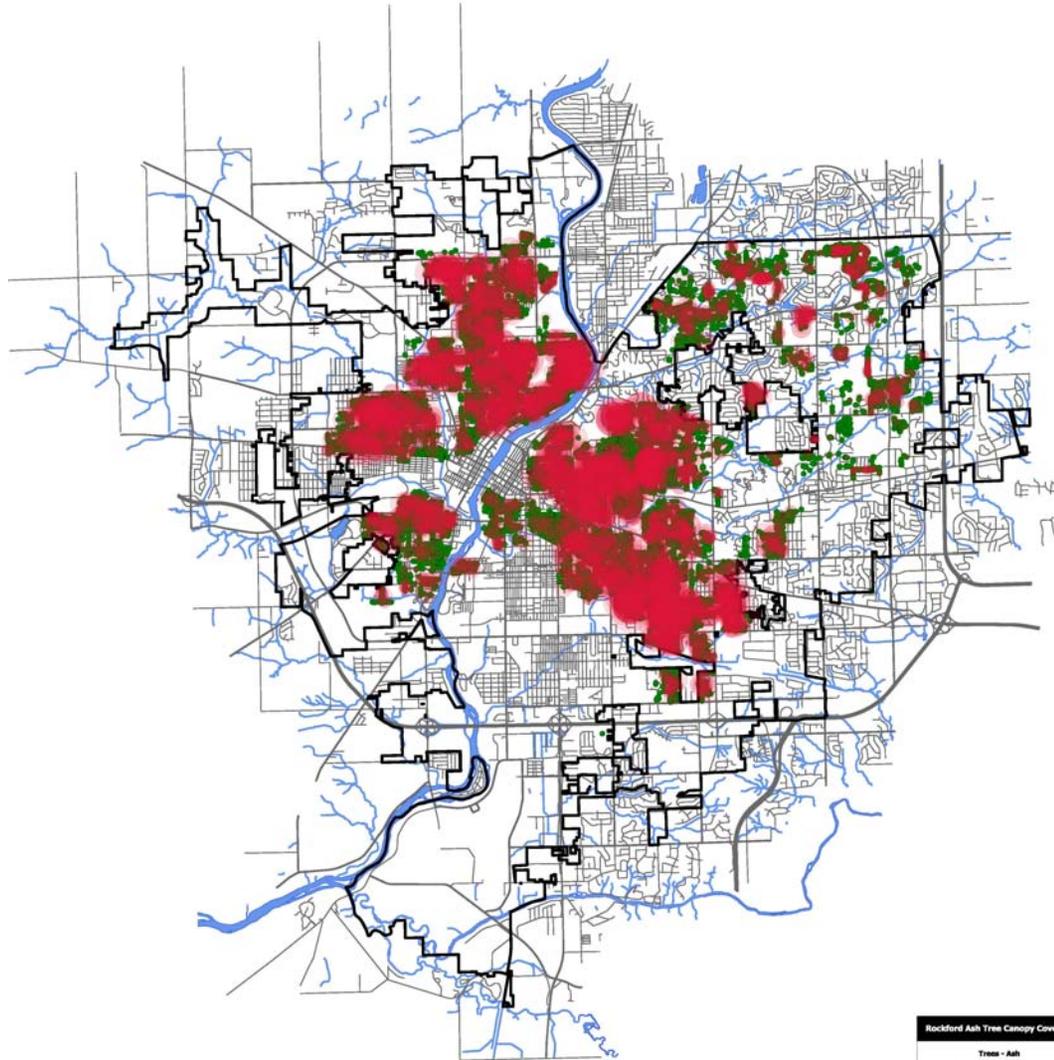
Analysis

- 2008 Monthly Average – 562 Miles
- 2009 Monthly Average – 481 Miles
- 2008 Hansen Requests – 89
- 2009 Hansen Requests – 71
- Although sweeping miles were reduced by 14% in 2009, Hansen requests reflect a 20% reduction. Reduced sweeping miles did not affect overall service.

Strategic Plan

Public Safety & Customer Service.

City of Rockford Ash Tree Concentrations



Office of Mayor Lawrence J. Morrissey
LEADING BOLDLY, WORKING TOGETHER

State and Charles Intersections Update

- Zone 2
- Public Works- Traffic

ROCKSTAT

Better Governing Through Accountability



State and Jefferson

Placed sign instructing drivers turning right to yield for pedestrians in crosswalk. Turkey Tracks to be installed in spring.



1st and Charles

Traffic Counts done at 1st and Charles and 1st and 7th. Analysis to be completed to determine feasibility of changing thru-right to thru only.

Public Safety

Rockford Fire Department

Rockstat District 3

Chief Derek Bergsten

District Chiefs

- Chuck Martini
- Steve Preiss
- Steve Bishop

Stations

- Station 4 (2959 Shaw Woods Dr.)
Engine 4, Charlie 12
- Station 5 (391 Trainer Rd.)
Quint 5
- Station 10 (3407 Rural St.)
Engine 10, Charlie 16
- Station 11 (2117 Calgary Ct.)
Engine 11, Charlie 28

ROCKSTAT

Better Governing Through Accountability

Department Operations Benchmark Scorecard 2009 YTD (January 1-November 30)

Measure	Benchmark	Actual	Definition
EMS Call Growth	12%	0.77%	<12% YTD increase
Fire Call Growth	2%	-2.87%	<2% YTD increase or a decrease
911 Call Answer Time	10	19	90th percentile (seconds) of 911 call answer time
Turnout Time	90	148	90th percentile (seconds) of turnout time
ALS First Response	360	396	90th percentile (seconds) of first arriving unit
Fire Full Response	480	543	90th percentile (seconds) of full fire fighting force
Inspections	220	294	Average monthly inspections
Arson Clearance	12%	18.75%	Arson clearance by arrest or exception >12%
Public Education	40	34	Average monthly presentations
Fire Dollar Loss	95%	93.61%	Percent Saved Ratio
Training	32	45.9	Average training hours per employee per month

ROCKSTAT

Better Governing Through Accountability

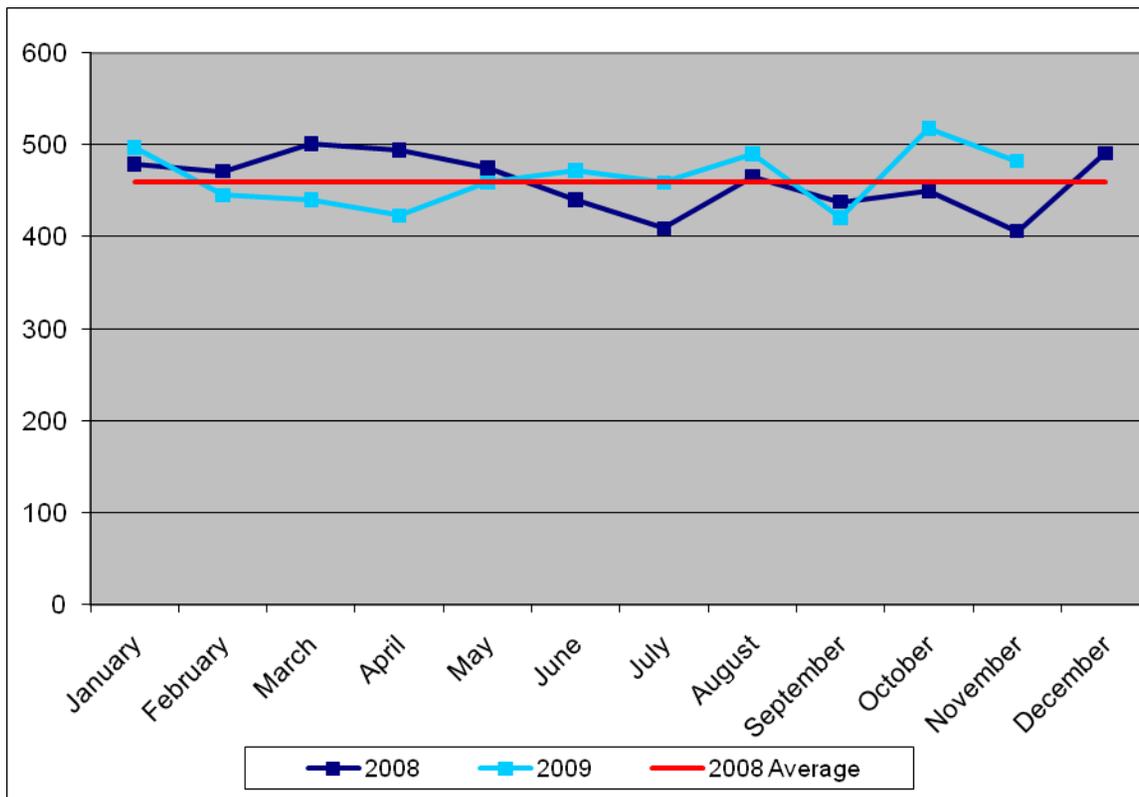
Geographic Trend Scorecard

Rockstat District 3													
	Measure	2008 Monthly Benchmark	January	February	March	April	May	June	July	August	September	October	November
Incidents	EMS	460	497	445	440	423	459	472	459	490	421	518	482
	FIRE	13	4	11	14	19	19	16	16	18	10	9	14
Response Times	Turnout Time	162	163	163	163	156	168	160	153	158	140	138	138
	ALS First Response	450	473	460	434	435	450	458	415	438	423	443	420
	Fire Full Response	523	917	676	582	805	1200	692	671	640	693	569	594
Fire Prevention	Inspections	105	179	136	153	154	138	109	110	95	92	57	112
	Arson	1	0	2	0	0	3	0	2	0	0	0	2
	Fire Dollar Loss	0.90	0.8480	0.9250	0.9403	0.8313	0.9566	0.9244	0.9536	0.9000	0.9300	0.9609	0.4215

ROCKSTAT

Better Governing Through Accountability

Measure: EMS Incidents
2008 Monthly Average: 460



Analysis

- EMS incidents in the city have shown a .77% increase compared to the same time last year.
 - 2008 YTD: 16,709
 - 2009 YTD: 16,837
- EMS incidents in Rockstat District 3 have shown a decrease of 1.55%.
 - 2008 YTD: 5,028
 - 2009 YTD: 5,106
- Districts 1 and 2 have not shown a significant increase in EMS calls either.

Strategic Plan

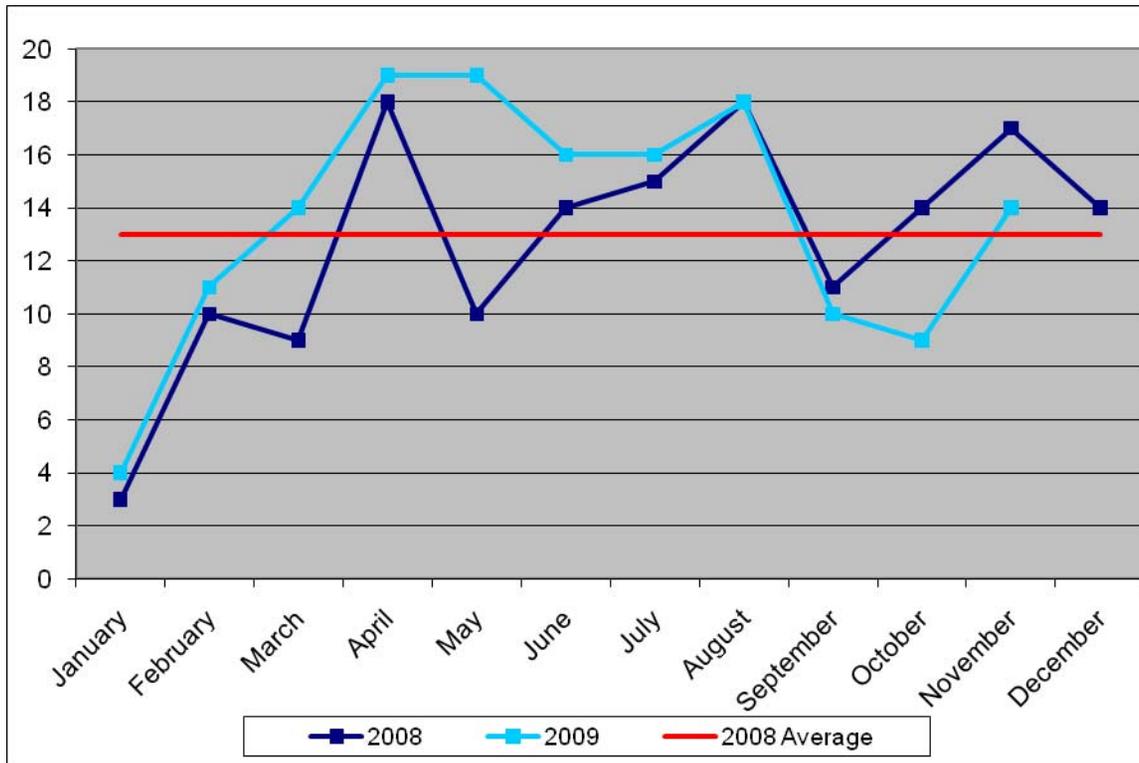
- Maintain coverage at present level.
- Continue public education for healthy lifestyle and appropriate use of EMS service

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	479	471	501	494	475	440	409	465	438	450	406	491
2009	497	445	440	423	459	472	459	490	421	518	482	

ROCKSTAT

Better Governing Through Accountability

Measure: Fire Incidents
2008 Monthly Average: 13



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	3	10	9	18	10	14	15	18	11	14	17	14
2009	4	11	14	19	19	16	16	18	10	9	14	

Analysis

- Fire incidents in the city have decreased 2.87% compared to last year.
 - 2008 YTD: 661
 - 2009 YTD: 642
- Fire incidents in Rockstat District 3 have increased 7.91%.
 - 2008 YTD: 139
 - 2009 YTD: 150
- This district has the lowest number of fires compared to all the districts.
- However, this district has the largest increase in fires so far this year of all three districts

Strategic Plan

- Continue public education for fire prevention. Check every residence on medical calls for working smoke and carbon monoxide detectors
- Increase public education for outside rubbish fires and enforcement of illegal outside burning



Office of Mayor Lawrence J. Morrissey
 LEADING BOLDLY, WORKING TOGETHER

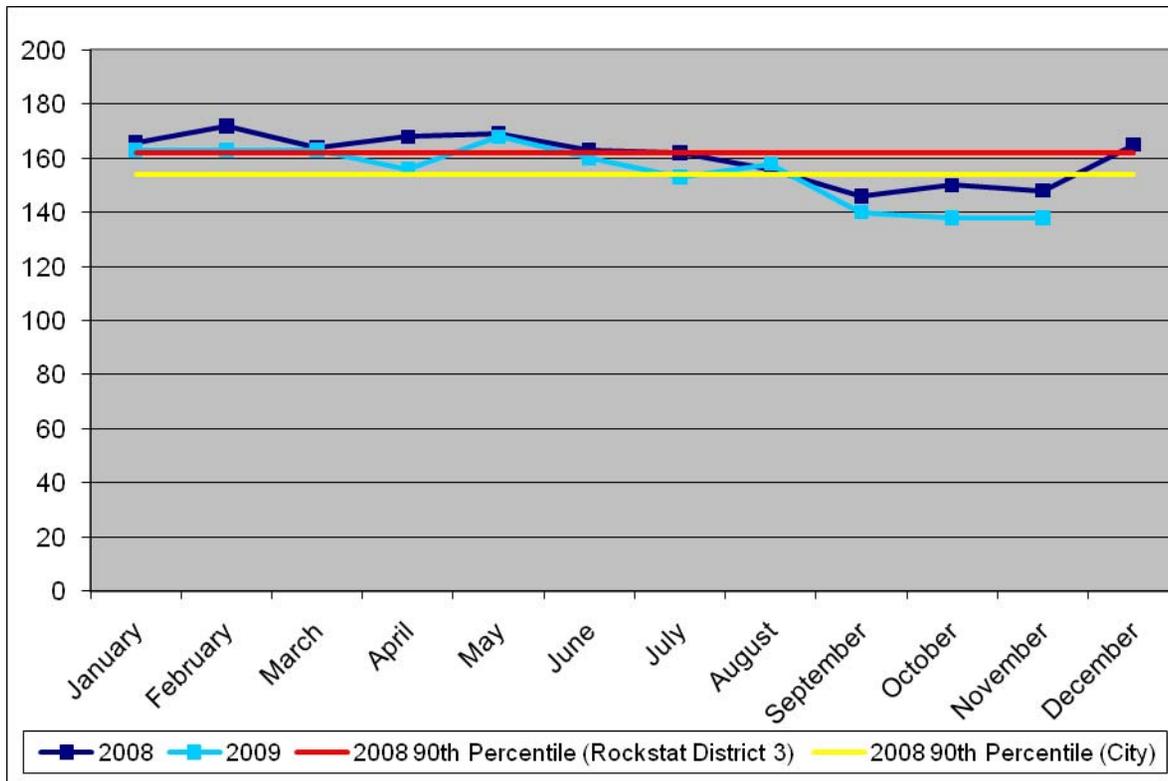
ROCKSTAT

Better Governing Through Accountability

Measure: Turnout Time (Unit Notified Time → Unit En Route Time)

2008 90th Percentile (Rockstat District 3): 2:42

2008 90th Percentile (City): 2:34



Analysis

- City
 - 2008 YTD: 2:34
 - 2009 YTD: 2:28
- Rockstat District 3
 - 2008 YTD: 2:42
 - 2009 YTD: 2:29
- Out of the three districts, turnout times are the slowest in this district.
- However, the turnout times in this district have decreased the most out of all three districts.

Strategic Plan

- Push forward with fire apparatus computers.
- Streamline call dispatch system to allow earliest call notification fire units.
- Keep awareness of “Think 360”

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	2:46	2:52	2:44	2:48	2:49	2:43	2:42	2:36	2:26	2:30	2:28	2:45
2009	2:43	2:43	2:43	2:36	2:48	2:40	2:33	2:38	2:20	2:18	2:18	



Office of Mayor Lawrence J. Morrissey
LEADING BOLDLY, WORKING TOGETHER

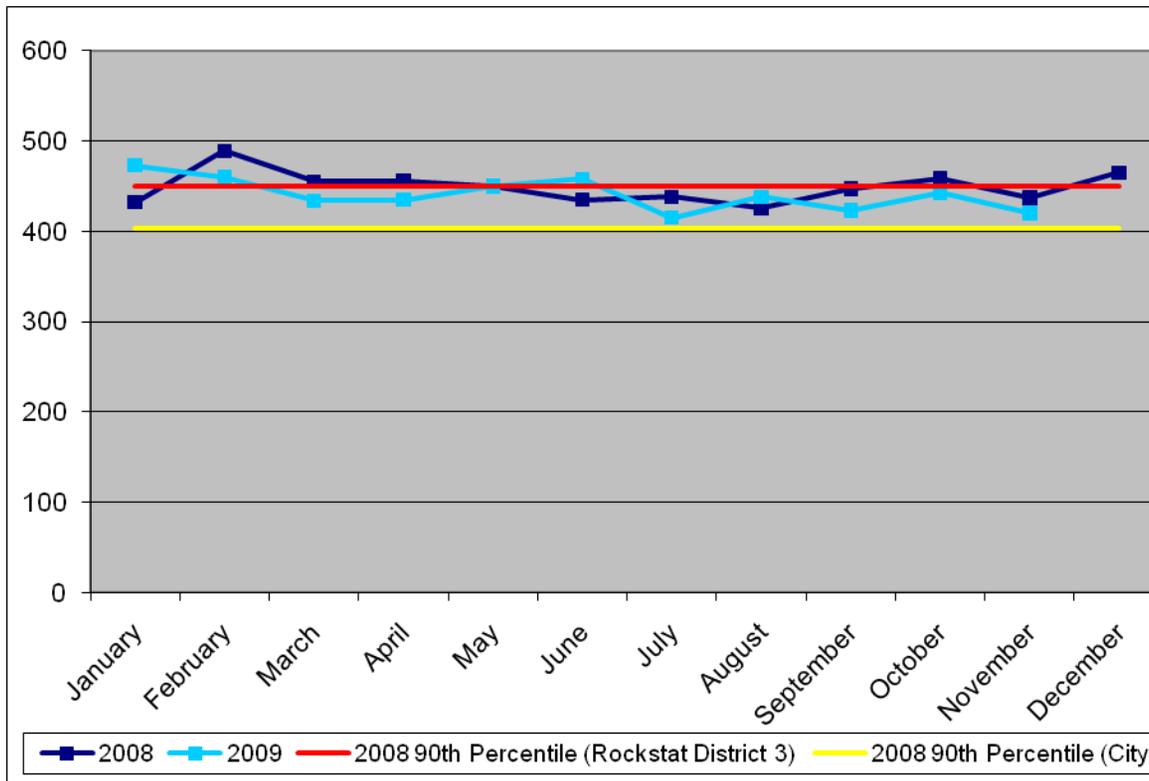
ROCKSTAT

Better Governing Through Accountability

Measure: ALS First Response (Alarm Time → First Arriving Unit)

2008 90th Percentile (Rockstat District 3): 7:30

2008 90th Percentile (City): 6:44



Analysis

- Out of the three districts, response times in this district are the slowest.
- There is less concentration of resources in this area and therefore less area that can be covered with a 6 minute response time.
- However, like with turnout times, response times have been decreasing in the city, as well as Rockstat District 3.
- City
 - 2008 YTD: 6:43
 - 2009 YTD: 6:36
- Rockstat District 3
 - 2008 YTD: 7:30
 - 2009 YTD: 7:19

Strategic Plan

- Achieve a response time of 6 minutes or less 90% of the time

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	7:12	8:09	7:35	7:36	7:30	7:15	7:18	7:06	7:27	7:39	7:17	7:45
2009	7:53	7:40	7:14	7:15	7:30	7:38	6:55	7:18	7:03	7:23	7:00	

ROCKSTAT

Better Governing Through Accountability

Measure: Fire Full Response (Alarm Time → Fire Full Complement)

2008 90th Percentile (Rockstat District 3): 8:43

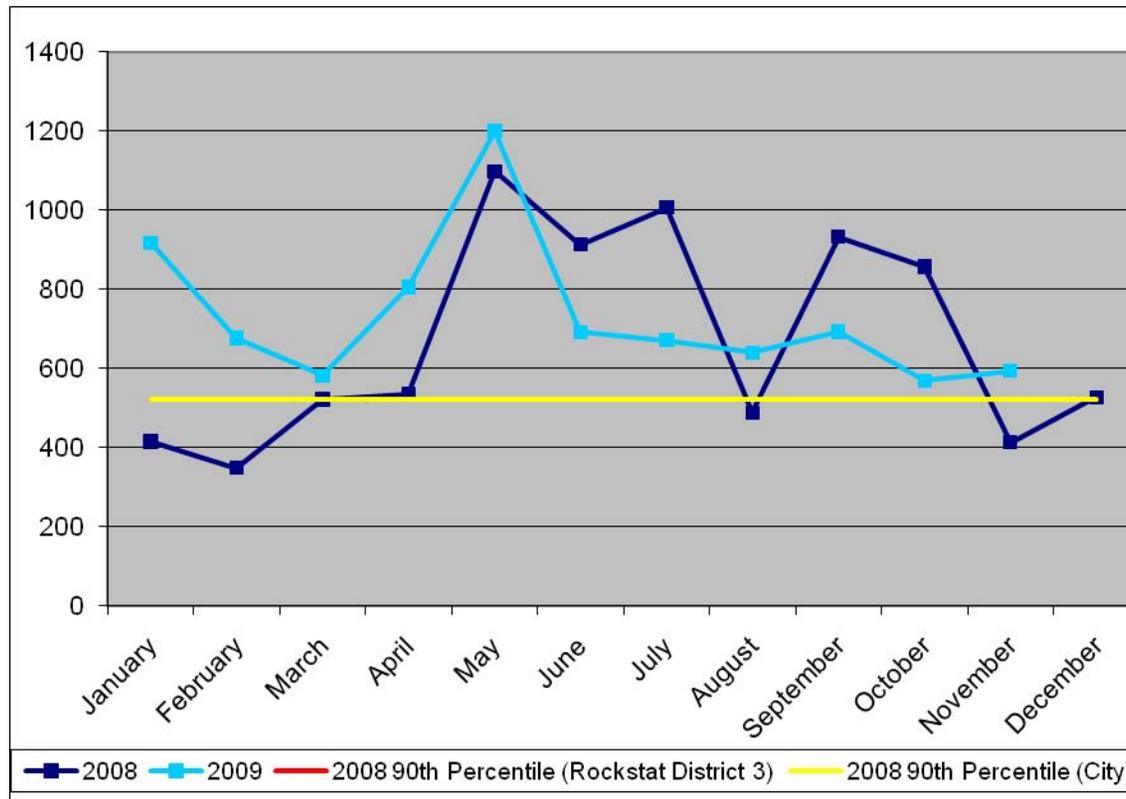
2008 90th Percentile (City): 8:43

Analysis

- The full complement response time for fires has increased in both the city as a whole and Rockstat District 3
- City
 - 2008 YTD: 8:58
 - 2009 YTD: 9:03
- Rockstat District 3
 - 2008 YTD: 8:52
 - 2009 YTD: 10:30

Strategic Plan

- Achieve a full fire response with appropriate personnel in 8 minutes or less 90% of the time.

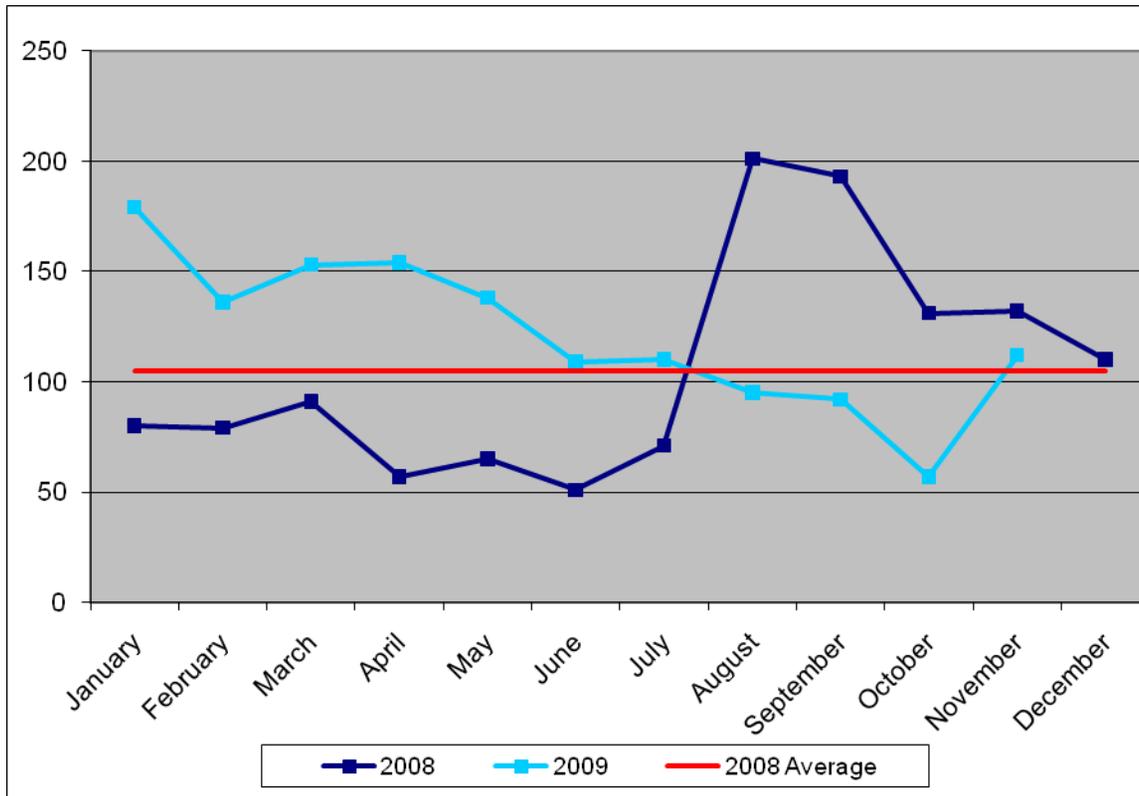


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	6:55	5:49	8:42	8:56	18:18	15:13	16:47	8:08	15:33	14:17	6:53	8:47
2009	14:37	11:16	9:42	13:25	20:00	11:32	11:11	10:40	11:33	9:29	9:54	

ROCKSTAT

Better Governing Through Accountability

Measure: Inspections
2008 Monthly Average: 105



Analysis

- Inspections in both the city as a whole and Rockstat District 3 have increased significantly.
- The total number of inspections for the city have increased 29%.
 - 2008 YTD: 2,507
 - 2009 YTD: 3,234
- Inspections in Rockstat District 3 have increased 15.99%
 - 2008 YTD: 1,151
 - 2009 YTD: 1,335

Strategic Plan

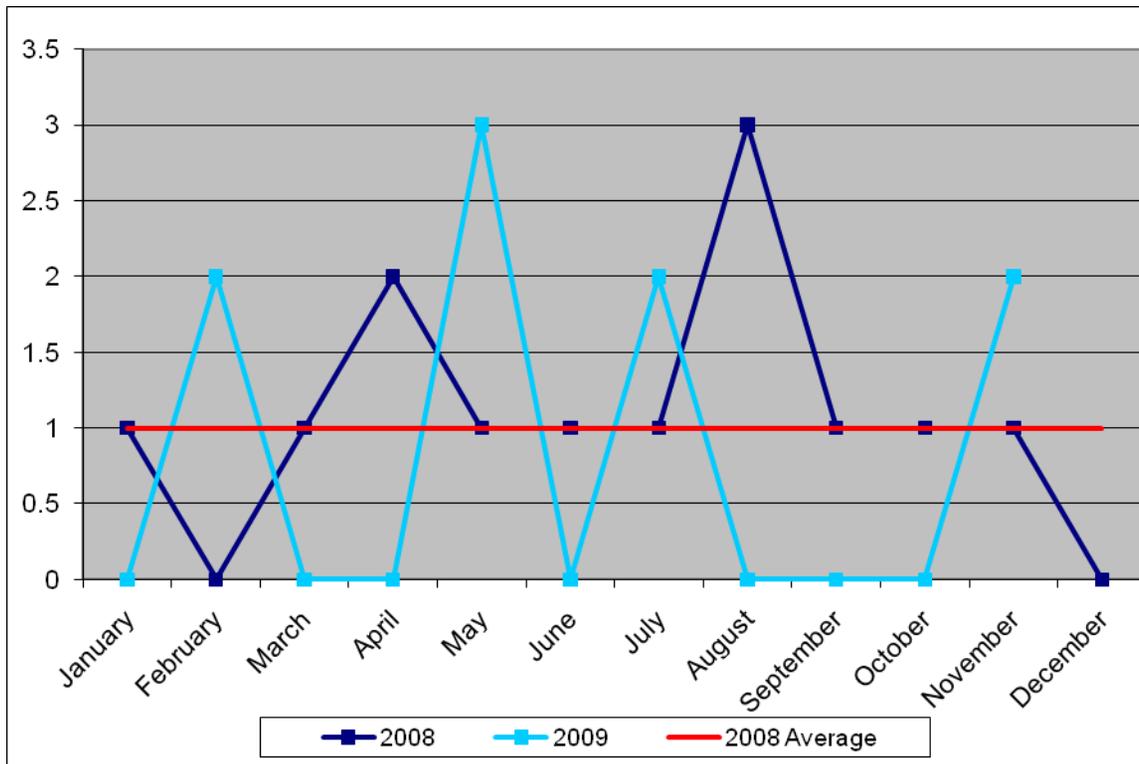
- Continue internal drive to focus inspections on complaints and inspections of high risk occupancies.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	80	79	91	57	65	51	71	201	193	131	132	110
2009	179	136	153	154	138	109	110	95	92	57	112	

ROCKSTAT

Better Governing Through Accountability

Measure: Arsons
2008 Monthly Average: 1



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	1	0	1	2	1	1	1	3	1	1	1	0
2009	0	2	0	0	3	0	2	0	0	0	2	0

Analysis

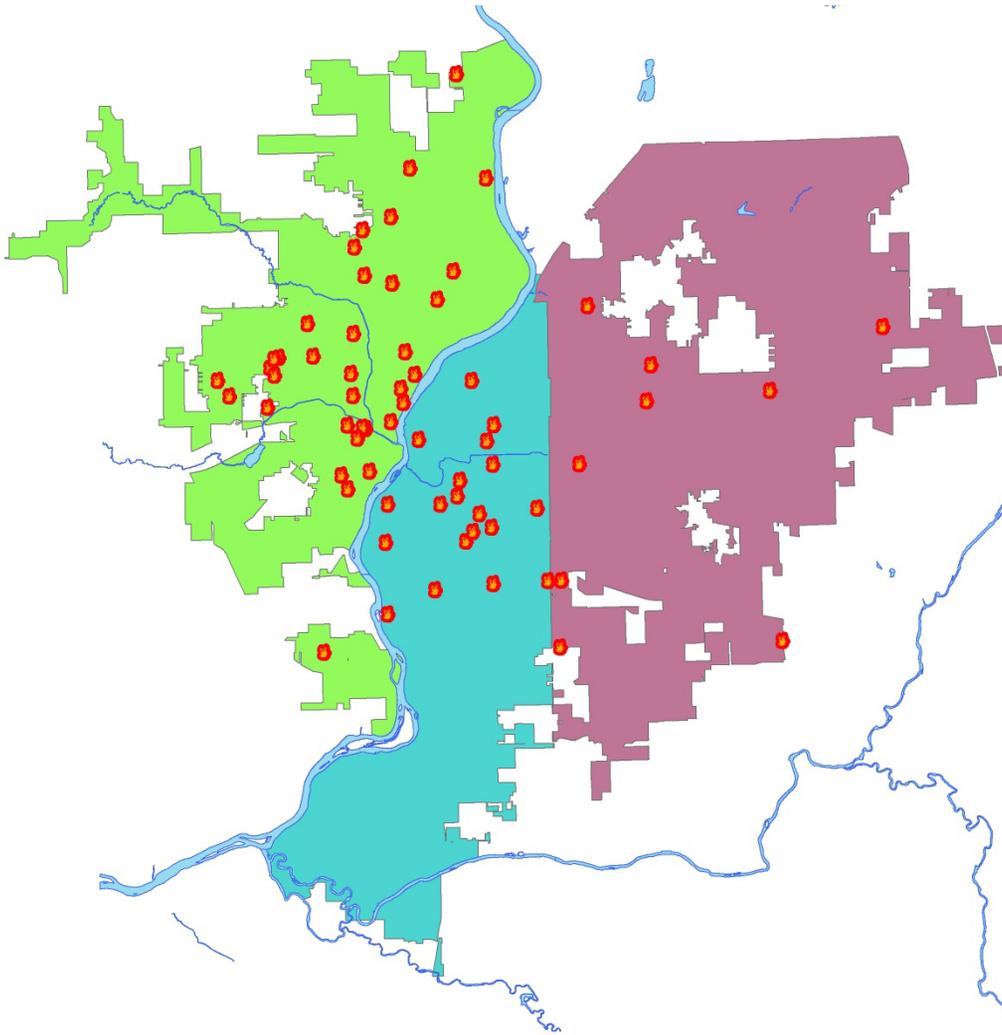
- The number of arsons in the city has dropped 36.63% from last year.
 - 2008 YTD: 101
 - 2009 YTD: 64
- The number of arsons in Rockstat District 3 have decreased 30.77%.
 - 2008 YTD: 13
 - 2009 YTD: 9
- Rockstat District 3 has the least amount of arsons out of the three districts. Most fires in this area are accidental in nature.

Strategic Plan

- Increase public safety through cooperation with police to target known offenders to continue the decrease in arsons

ROCKSTAT

Better Governing Through Accountability



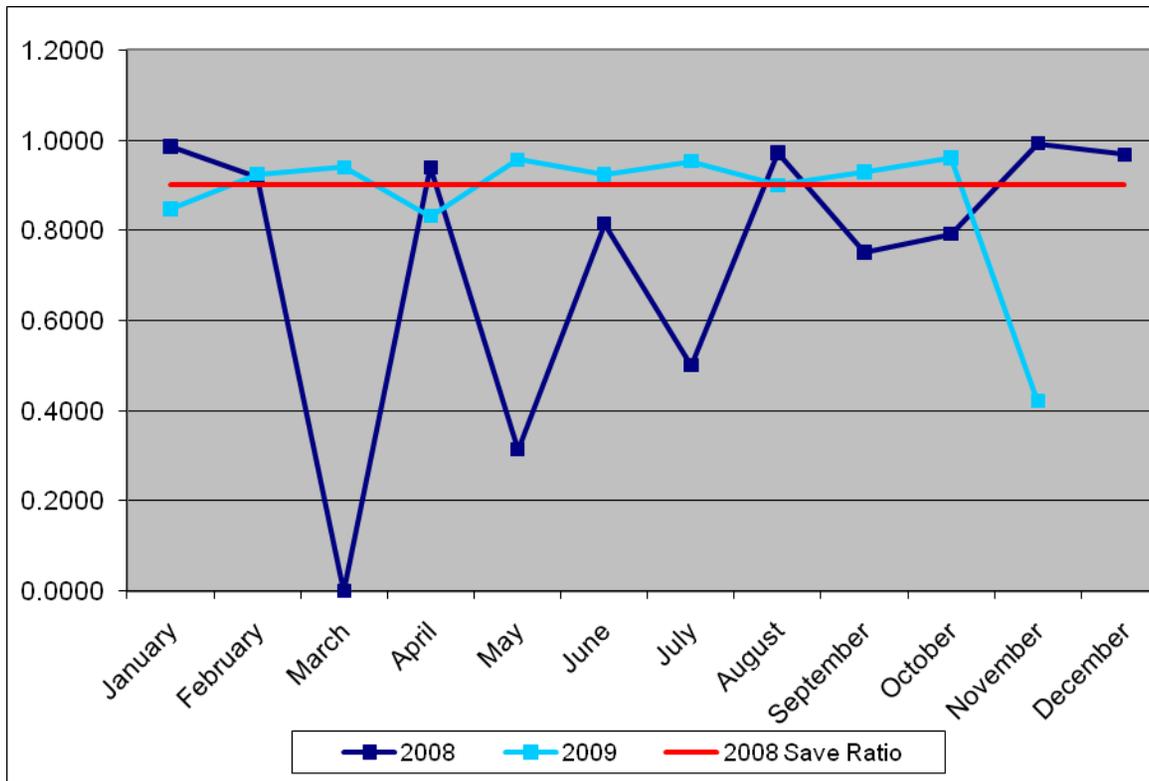
Arsons 2009 YTD 1/1/2009-11/30/2009

- 63 total arson incidents
 - Vehicle- 26
 - Residential Structure- 17
 - Dumpster/Rubbish- 6
 - Commercial Structure- 6
 - Garage/Out Building- 4
 - Other- 2
 - Grass/Leaf- 1
 - Mailbox- 1
- Decrease of 36.63% compared to last year
- Total dollar loss of \$332,990.00
 - 14 arrests made this year
 - 11 adults
 - 3 juveniles
- Clearance rate of 18.75%

ROCKSTAT

Better Governing Through Accountability

Measure: Fire Dollar Loss
2008 Save Ratio: 89.75%



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	0.9521	0.9187	0.0000	0.9401	0.3143	0.8128	0.5008	0.9718	0.7518	0.7917	0.9927	0.9589
2009	0.8480	0.9250	0.9403	0.8313	0.9566	0.9244	0.9536	0.9000	0.9300	0.9609	0.4215	

Analysis

- The save ratio on fires has decreased slightly in the city compared to last year.
 - 2008 YTD: 96.56%
 - 2009 YTD: 93.61%
- The save ratio on fires in Rockstat District 3, however, has increased since last year.
 - 2008 YTD: 89.44%
 - 2009 YTD: 90.25%

Strategic Plan

- Show reduction in property loss by 25%

ROCKSTAT

Better Governing Through Accountability

Rockford Police Department 12/10/2009

Scorecard as of 11/30/09

Rockford Police Department Scorecard

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Group A Offenses													
Benchmark	2,072	1,640	2,143	2,303	2,546	2,400	2,645	2,649	2,465	2,492	2,216	1,947	25,571
2009	1,485	1,443	2,011	1,943	2,152	2,087	2,183	2,242	2,058	1,971	1,803		21,378
Group B Offenses													
Benchmark	1,501	1,374	1,434	1,485	1,570	1,541	1,673	1,479	1,506	1,487	1,367	1,216	15,886
2009	1,327	1,404	1,581	1,403	1,465	1,384	1,438	1,489	1,393	1,278	1,278		15,440
Total Criminal Offenses													
Benchmark	3,494	2,960	3,501	3,702	4,115	3,942	4,318	4,128	3,971	3,978	3,583	3,163	40,244
2009	2,812	2,847	3,592	3,346	3,617	3,471	3,621	3,731	3,451	3,249	3,081		36,818
Percent Group A Offenses Cleared by Arrest or Exception													
Benchmark	38.2%	37.9%	36.1%	37.0%	37.9%	35.3%	31.5%	31.4%	33.1%	33.4%	34.1%	33.7%	35.3%
2009	42.1%	58.7%	34.7%	33.7%	34.8%	29.7%	31.0%	32.2%	32.5%	30.9%	30.7%		35.7%

**benchmark is the average of 2006-2008 except where 2006 data was not available.

**Score based on Standard Deviation of 3 yrs of Month data except Clearances based on 5% Deviation.

Rockford Police Department District 3

DISTRICT COMMANDER

Lieutenant Christine Bishop

AREA 08

AREA 09

AREA 10

AREA SERGEANTS

Sgt. Pobjecky, Sgt. Hooks, Sgt. Perry, Sgt. Hoey, Sgt. Dalke

COMMUNITY SERVICES

Officer Elizabeth Hughes
815-967-6715

Officer Jeff Andrews
815-987-8276

Officer Mark Sander
815-987-8274

DAY SHIFT

Officer C. McDonald
Officer Kvooll

Officer R. Cunningham
Officer Tillmon-Listhrop

Officer Brannum
Officer Clark

AFTERNOON SHIFT

Officer Farmer
Officer Trout

Officer Kuznets
Officer Cizerle

Officer Fick
Officer C. Boeke

EVENING SHIFT

Officer Tomasino
Officer Perino

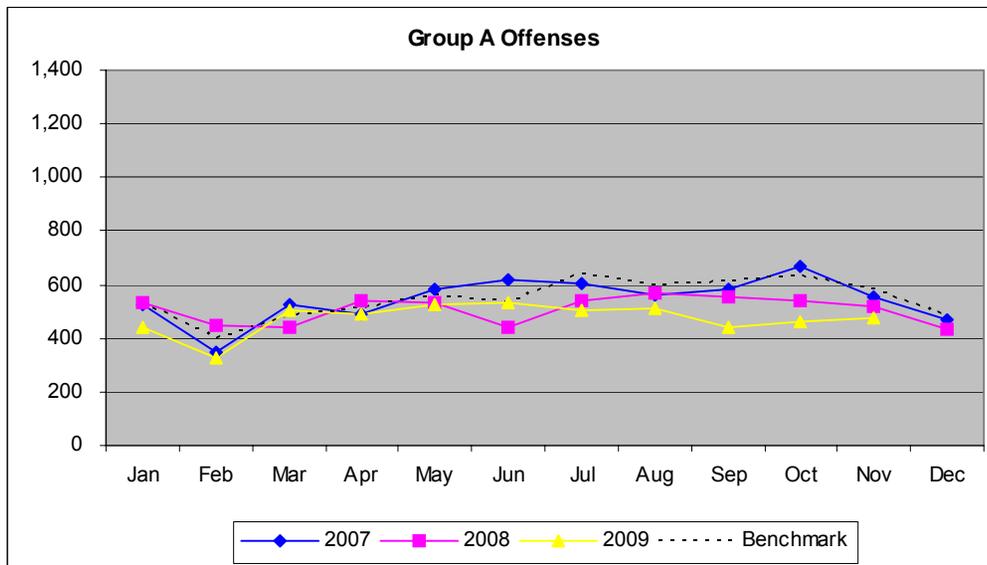
Officer Popielarczyk
Officer Pofelski

Officer Armendariz

ROCKSTAT

Better Governing Through Accountability

Measure: NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).



Analysis

- Group A offenses increased 3.23% from October 2009 but decreased 7.88% compared with November 2008.
- Most increases were small. Robbery increased from 5 offenses in October 2009 to 12 in November 2009. Theft from Motor Vehicle increased by 9 offenses but decreased from November last year. Criminal Damage increased 54.43% from last month but remained steady compared to November of last year.
- Simple assault was down 27.78% from last month as well as down 23.53% from November last year.
- Shoplifting decreased 35.82% from October 2009 and decreased 33.85% from November last year.

Strategic Plan

Create a Safer Community:

Directed Patrols at high incident locations.

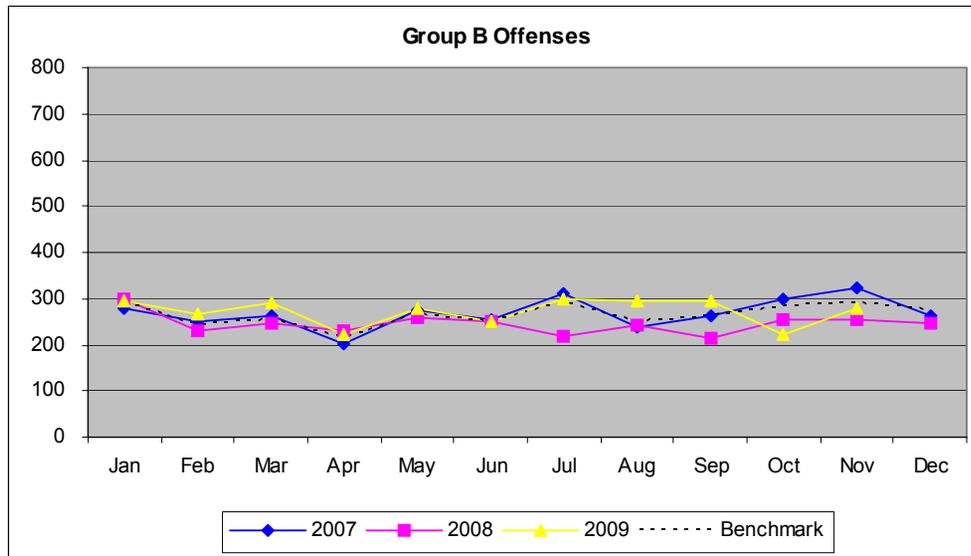
Directed patrols & decoy squads in retail centers.

Group A	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	532	447	444	541	533	444	540	569	552	543	520	432
2009	440	330	508	491	527	536	502	509	443	464	479	

ROCKSTAT

Better Governing Through Accountability

Measure: NIBRS Group B Offenses: *Eleven crime categories that encompass all crimes that are not Group A Offenses. May be a crime against person, property or society (For example: DUI, Family Offenses, Runaways, Disorderly Conduct, Liquor Offenses, etc.).*



Analysis

- Group B offenses increased by 25% from October 2009 and by 10.24% compared with November 2008.
- Disorderly Conduct increased 32% from last month as well as 50% from November last year.
- Non-violent family offenses increased 28.95% as compared to October 2009 as well as November 2008.

Strategic Plan

Create a Safer Community:

High visibility patrol in retail centers.

Group B	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	300	232	248	230	260	252	218	244	215	254	254	248
2009	293	267	290	222	280	249	298	293	296	224	280	

ROCKSTAT

Better Governing Through Accountability

Christmas Shopping Season: Burglary, Theft, Fraud, Counterfeiting

RETAIL THEFT 2006 - 2009YTD TOP 20 LOCATIONS

NAME	ADDRESS	2006	2007	2008	2009YTD	TOTAL	% OF THE PROBLEM
WALMART	3902 W RIVERSIDE BLVD	174	149	212	171	706	5.56%
WALMART	7219 WALTON ST	88	99	181	202	570	4.49%
WALMART	3849 NORTHRIDGE DR	123	89	103	152	467	3.68%
LOGLIS	3150 N ROCKTON AVE	76	72	53	54	255	2.01%
KOHL'S	6125 E STATE ST	55	77	64	43	239	1.88%
HILANDER PLAZA	3134 11TH ST - HILANDER PLAZA	91	54	49	34	228	1.79%
KMART	1321 SANDY HOLLOW RD	40	41	80	52	213	1.68%
ROAD RANGER	3302 11TH ST	28	45	65	66	204	1.61%
LOGLIS	2642 CHARLES ST	78	26	40	44	188	1.48%
LOGLIS	1621 SANDY HOLLOW RD	31	47	64	46	188	1.48%
TARGET	6560 E STATE ST	51	58	49	22	180	1.42%
HILANDER PLAZA	3710 N MAIN ST	90	35	23	14	162	1.28%
BURLINGTON	6260 E STATE ST	49	45	26	32	152	1.20%
LOGLIS	6410 E STATE ST	43	48	31	28	150	1.18%
BP	2225 W RIVERSIDE BLVD	26	41	61	20	148	1.16%
GORDMANS	7143 E STATE ST	44	48	37	16	145	1.14%
WOODMANS	3155 McFARLAND RD	59	34	35	16	144	1.13%
KMART	5909 E STATE ST	32	34	36	17	119	0.94%
HILANDER	1715 RURAL STREET	48	20	17	18	103	0.81%
MOBIL	3338 N MAIN ST	19	23	28	30	100	0.79%

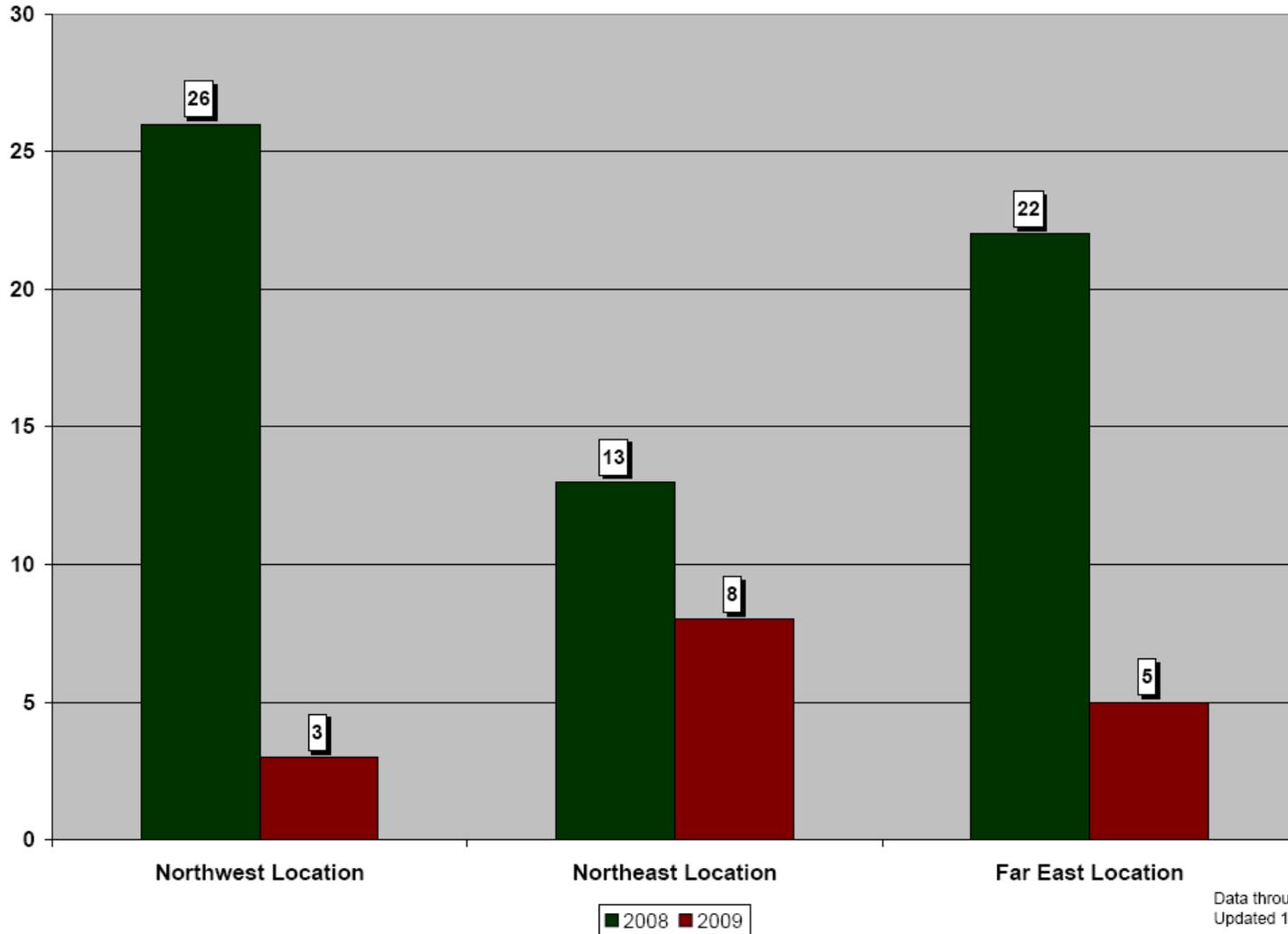
**2009 data is YTD through 11/30.

**data obtained from NetRMS 12/4/09.

**3134 11TH ST includes the entire plaza - Hilander, CVS, etc - not just one particular store.

***"% OF THE PROBLEM" is calculated using the 4 year total/total number of cases that list "business" as the victim entity type.

Wal Mart Specified Offenses
2008 vs 2009 Shopping Season

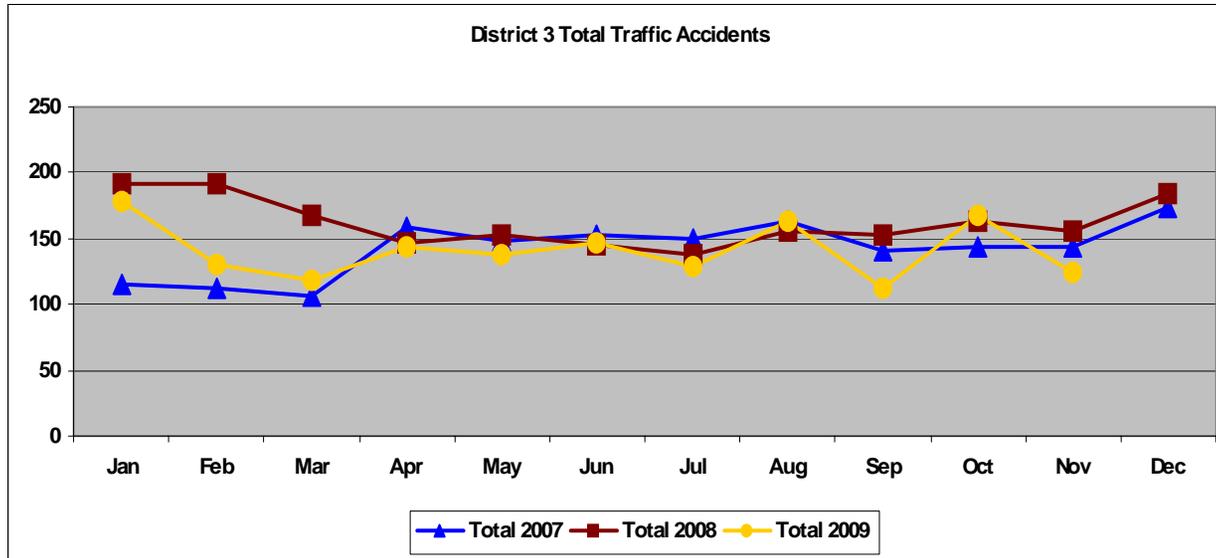


Data through 12/5/09.
Updated 12/7/09.

ROCKSTAT

Better Governing Through Accountability

Measure: Traffic Accidents



Analysis

- Total District 3 accidents decreased 29.10% from October 2009 and decreased 7.32% from November 2008.
- Total % Hit & Run Accidents has increased from 14.93% in October to 23.68% in November 2009.
- In November 2009, 93.16% of accidents in District 3 had greater than \$500 in damage and 6.84% had \$500 or less.
- The number of people arrested for DUI remained approximately the same in November 2009 at 25 compared to 24 in November of 2008.

2008	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Fatality	0	0	0	0	0	0	0	0	0	0	0	0
Injury	33	28	18	15	25	21	33	29	22	23	24	34
Non-Injury	214	203	145	150	147	170	161	159	168	176	181	253
Total	247	231	163	165	172	191	194	188	190	199	205	287
# H&R	45	49	28	30	36	40	30	41	27	40	47	57
% H&R	18.22%	21.21%	17.18%	18.18%	20.93%	20.94%	15.46%	21.81%	14.21%	20.10%	22.93%	19.86%

2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Fatality	0	0	1	2	1	0	1	0	0	0	0	0
Injury	32	24	18	31	28	29	21	31	30	36	26	34
Non-Injury	235	169	154	155	160	171	136	177	158	232	164	164
Total	267	193	173	188	189	200	158	208	188	268	190	0
# H&R	54	34	30	29	33	37	31	40	38	40	45	0
% H&R	20.22%	17.62%	17.34%	15.43%	17.46%	18.50%	19.62%	19.23%	20.21%	14.93%	23.68%	#DIV/0!

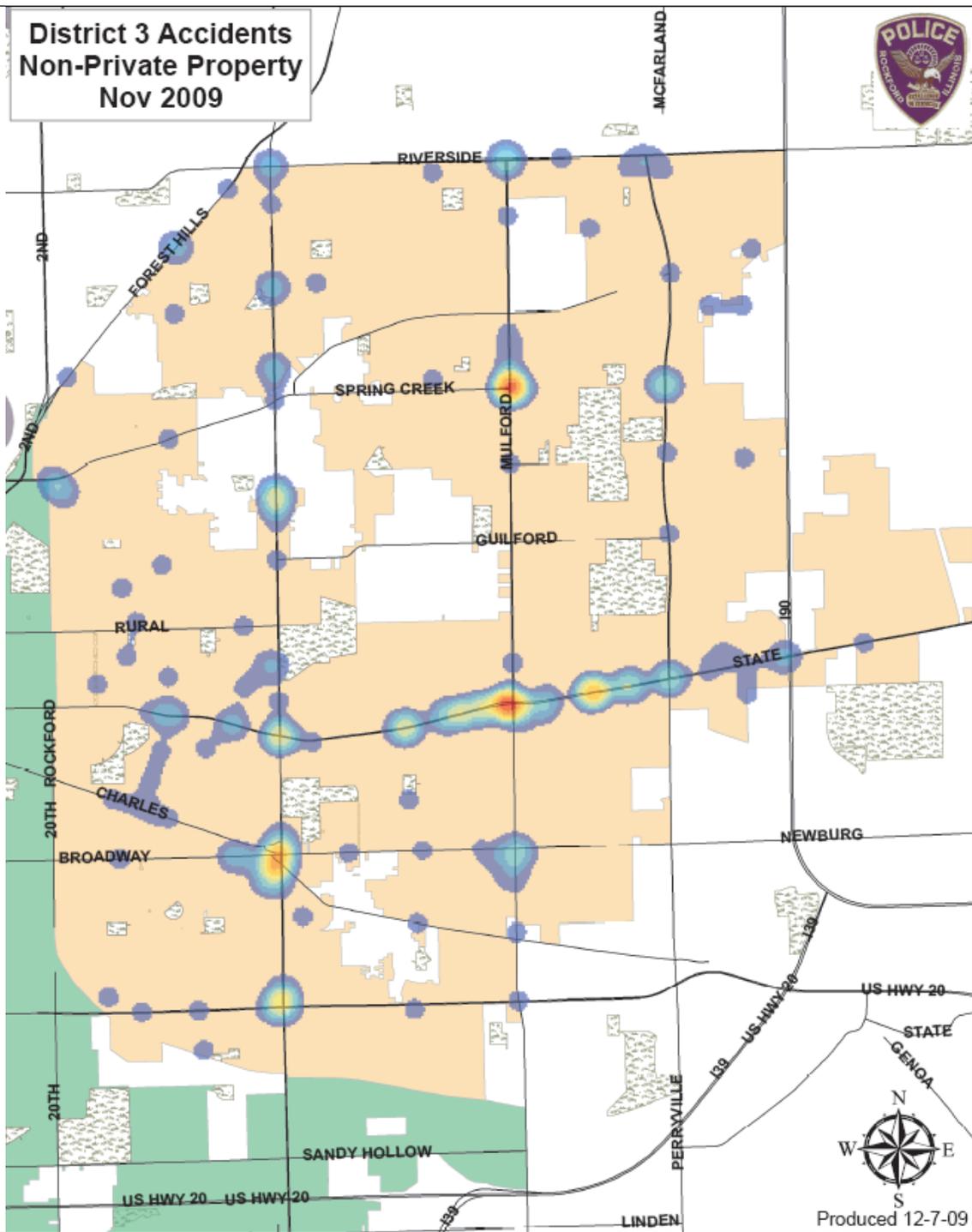
People Arrested for DUI												
DUI	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2008	23	16	21	18	21	19	23	28	13	24	24	20
2009	17	14	17	17	21	19	15	22	17	17	25	25
% Change	-26.09%	-12.50%	-19.05%	-5.56%	0.00%	0.00%	-34.78%	-21.43%	30.77%	-29.17%	4.17%	#####

Strategic Plan

Create a Safer Community:

- Focus enforcement activity in high incident intersections.

District 3 Accidents
Non-Private Property
Nov 2009



ROCKSTAT

Better Governing Through Accountability

East Side Crime Initiative FINAL SUMMARY

- The Rockford Police Department conducted a Crime Reduction Detail to reduce crime in the East Weed & Seed area.
- We concentrated our efforts on, but not limited to, quality of life issues. Gangs, guns, drugs, prostitutes and traffic issues will be our primary concern.
- Data through END DATE November 6, 2009

EAST SCI PARTICIPATION SUMMARY	RCPD (23 DAYS)	TRAFFIC (22 DAYS)
VIOLATIONS		
CRIMINAL	55	12
DRUGS	15	1
TRAFFIC	79	91
ALCOHOL RELATED VIOLATIONS	5	20
EQUIPMENT VIOLATIONS	27	9
MISCELLANEOUS	9	2
ACTIVITY		
NUMBER OF VEHICLES STOPPED	123	96
NUMBER OF PERSONS TICKETED	44	64
NUMBER OF TICKETS ISSUED	74	106
NUMBER OF CRIMINAL ARRESTS	27	4
NUMBER OF RECOVERIES	5	1
ARRESTS ON VIEW	6	2
NUMBER OF WANTED SUSPECTS CHECKED	158	0
ARRESTS ON WARRANTS (10-99)	21	4
NUMBER OF PEOPLE LODGED (SQUADROL)	11	4
NTAs ISSUED	3	2
GUNS RECOVERED	2	0
NUMBER OF KNOCK & TALKS	5	0
NUMBER OF ARRESTS KNOCK & TALKS	0	0
NUMBER OF RECOVERIES KNOCK & TALKS	0	0
NUMBER OF WALK THROUGH'S	10	0
NUMBER OF ARRESTS WALK THROUGH'S	0	0
NUMBER OF RECOVERIES WALK THROUGH	0	0
NUMBER OF VERBAL WARNINGS	25	0
NUMBER OF DOG SNIFFS	128	0
SEARCH WARRANTS	0	0
TRAFFIC WARNINGS	11	0
NUMBER OF PAROLE CHECKS	0	6
NUMBER OF PROBATION CHECKS	33	24
NUMBER OF JUVENILE PROBATION CHECKS	0	0
NUMBER OF MINORS LODGED	0	0
NUMBER OF SEX OFFENDER VERIFICATION	0	0
OTHER	5	0
TOTAL	881	448

**ESCI start date was 9/9/09. Therefore September is not a full month of activity.

**ESCI conducted a prostitution detail on 9/25.

**ESCI cancelled 11/4/09 to monitor other high incident areas.

**ESCI end date was 11/6/09. Therefore November is not a full month of activity.

**data through 11/6/09.

ROCKSTAT

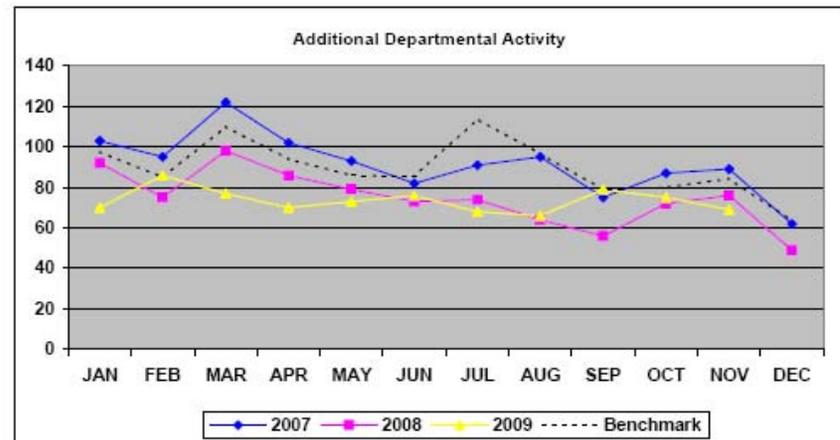
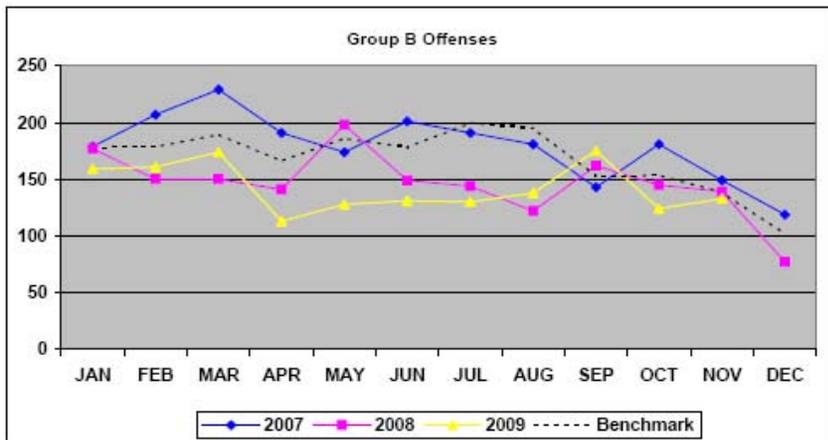
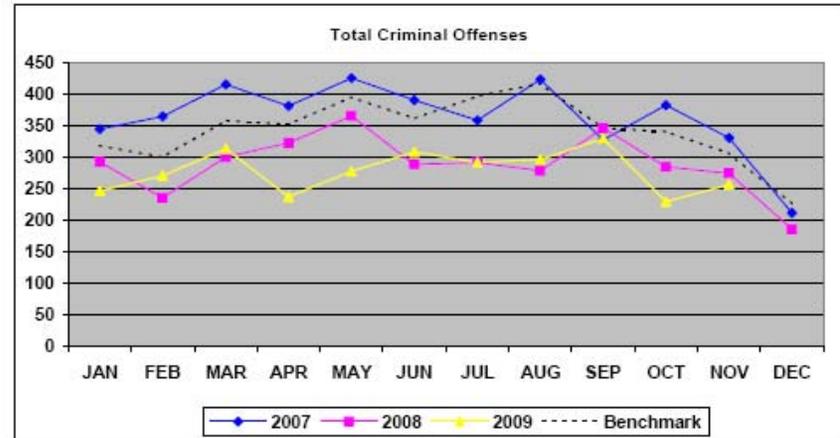
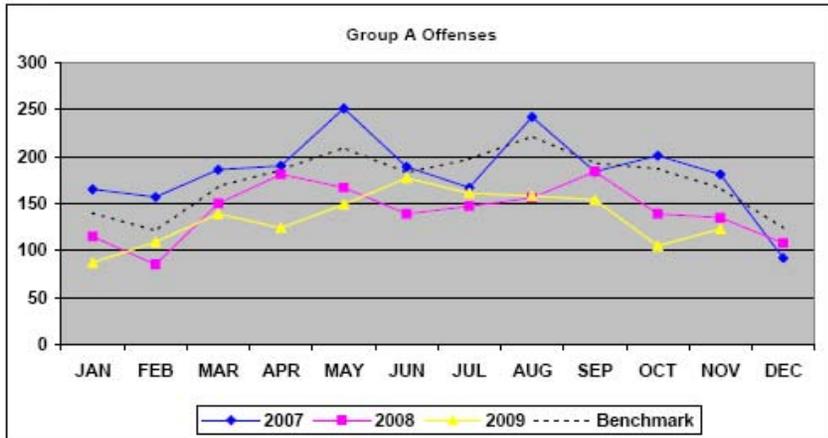
Better Governing Through Accountability



East SCI - Sub Beats 160, 161, 162, 163, 164, 175 2007, 2008, & 2009 YTD



****Traffic Accidents No Longer Entered In NetRMS Mid 2008. This May Cause 'Additional Departmental Activity' To Be Lower Than Usual In 2008****



**Please note that statistics are subject to change as Police Reports are submitted. Reports (as of Sept 07 report) ran within the first week of the following month. Statistics reflect that point in time.

**Total Criminal Offenses represents Group A & B Offenses combined.

**Data obtained from NetRMS. Produced 12-7-09

**Statistics represent all NIBRS offenses in an incident, not just the most serious.



Victim / Offender Relationships in 2009
 (Arrestees Only)
 12/2/2009

*City-wide
 Victim/Offender
 Relationships in 2009*

Number of Incidents 1,842
 Number of Victims 2,334
 Number of Unique Relationships 2,872

Victim was:	Type of Crime				
	Murder	Forcible Sex Offenses	Robbery	Aggravated Assault	Simple Assault
Family					
Spouse	1	0	0	11	100
Ex-spouse	0	0	0	0	7
Boyfriend/girlfriend	0	1	0	42	406
Child/stepchild	0	9	0	13	30
Sibling/stepsibling	0	3	0	18	57
Parent/stepparent	1	0	0	10	103
Other relative	0	10	0	7	54
Acquaintance/friend	15	21	26	192	492
Stranger	4	5	121	202	919

Family	9.5%	46.9%	0.0%	20.4%	34.9%
Acquaintance/friend	71.4%	42.9%	17.7%	38.8%	22.7%
Stranger	19.0%	10.2%	82.3%	40.8%	42.4%

Other relative includes grandparent, grandchild, in-law, child of boyfriend/girlfriend and other family member.

Acquaintance/friend includes neighbor, employee, employer, babysittee (the baby), homosexual relationship and otherwise known.

Grand totals do not match overall counts due to the complexity of multiple offenses, multiple offenders and multiple victims in some incidents.

The counts represent the relationships of the victims in crime incidents to those who were arrested. They are not crime offense statistics.

ROCKSTAT

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District Three

HUMAN SERVICES

ROCKSTAT

Better Governing Through Accountability

Census Tract	4.01	4.02	4.03	5.01	5.02	5.04	5.06	5.07	5.1	5.11	5.12	5.13	5.14	6	15	16	17	37.06	37.07	37.08	37.09	37.10
Total Pop	2,278	3,068	4,346	4,708	3,691	7,018	4,274	3,979	3,102	2,464	3,514	3,518	3,117	4,256	4,935	5,141	2,896	5,369	3,675	2,923	1,820	1,937
Under 18	21%	18%	22%	22%	21%	23%	23%	21%	28%	25%	21%	20%	25%	23%	21%	22%	24%	24%	18%	26%	31%	24%
Senior	27%	34%	28%	17%	17%	18%	19%	16%	10%	10%	13%	28%	10%	20%	25%	17%	16%	9%	5%	6%	7%	12%
% single parent	6%	4%	11%	9%	9%	4%	4%	9%	4%	5%	5%	3%	3%	7%	7%	10%	11%	5%	8%	13%	22%	5%
% Owner Occ	93%	88%	75%	75%	63%	80%	96%	47%	77%	68%	63%	86%	86%	82%	78%	63%	74%	97%	25%	53%	53%	98%
% Renter Occ	7%	12%	25%	25%	37%	20%	4%	53%	23%	32%	38%	14%	14%	18%	22%	37%	26%	3%	75%	47%	47%	3%
% Other Vacant	1%	1%	1%	1%	1%	0%	1%	1%	0%	0%	0%	1%	1%	1%	1%	1%	1%	0%	0%	1%	1%	0%
Limited English Prof	0%	2%	1%	1%	6%	1%	2%	2%	2%	2%	2%	0%	4%	1%	3%	3%	1%	2%	3%	2%	3%	2%
less than hs	6%	7%	7%	5%	10%	4%	4%	6%	2%	5%	4%	7%	7%	8%	11%	10%	9%	6%	8%	9%	9%	6%
hs grad	27%	30%	26%	39%	28%	19%	21%	28%	20%	14%	20%	28%	30%	26%	36%	38%	39%	36%	33%	33%	41%	36%
college	67%	63%	67%	56%	62%	77%	75%	66%	78%	81%	76%	65%	63%	66%	53%	52%	52%	58%	59%	58%	50%	58%
Median income	47,386	50,904	50,339	43,938	39,922	73,818	66,844	39,866	73,047	59,063	55,179	61,341	65,663	49,577	38,325	40,814	41,789	57,420	34,551	48,715	42,607	62,973
below poverty level:	3%	4%	5%	7%	12%	3%	2%	12%	2%	4%	4%	4%	1%	3%	5%	5%	3%	2%	8%	7%	11%	2%
Median year built	1954	1959	1973	1966	1971	1980	1969	1969	1989	1995	1989	1991	1979	1955	1957	1960	1955	1975	1979	1978	1969	1975
Owner Less than 5 yrs	12%	6%	8%	11%	8%	7%	7%	4%	11%	8%	14%	8%	8%	6%	8%	6%	6%	8%	8%	11%	5%	7%
Owner 5-10 years	9%	6%	5%	30%	36%	46%	35%	39%	62%	66%	52%	70%	53%	38%	39%	41%	41%	46%	32%	52%	35%	48%
Owner 10 plus years	56%	60%	50%	59%	56%	47%	58%	57%	27%	26%	34%	22%	39%	56%	53%	53%	53%	46%	60%	37%	60%	45%
Renter less than 5 years	17%	15%	25%	51%	37%	36%	42%	37%	53%	54%	44%	35%	45%	43%	39%	49%	45%	10%	59%	43%	58%	86%
renter 5-10 years	29%	78%	54%	30%	43%	45%	38%	49%	41%	46%	56%	61%	52%	48%	43%	45%	38%	58%	40%	48%	31%	14%
renter 10 plus years	54%	7%	21%	19%	20%	19%	20%	14%	6%	0%	0%	4%	3%	9%	18%	6%	17%	32%	1%	9%	11%	0%
Risk Factor	Low	Low	Low	Med	Low	Low	Low	High	Low	Low	Low	Low	Low	Low	Med	Med	Med	Low	High	Med	High	Low



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Risk factor analysis:

Medium Risk

Tract 5.01

- Over 50% renter mobility
- Over 10% owner mobility
- 7% poverty
- 9% single parent households

Tract 15

- 11% less than high school completion for adults
- Median income is lower than average
- 33% renter mobility

Tract 16

- 10% single parent households
- Less than 75% owner occupied
- 10% less than high school completion for adults
- 43% renter mobility

Tract 17

- 45% renter mobility
- Less than 75% owner occupied
- 11% single parent households

Tract 37.08

- 13% single parent households
- Less than 75% owner occupied
- 7% poverty
- Over 10% owner mobility
- 43% renter mobility

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Risk factor analysis:

High Risk

Tract 5.07

- Less than 50% owner occupied
- Median income is lower than average
- 12% poverty
- 9% single parent households
- 37% renter mobility

Tract 37.07

- 9% single parent households
- Less than 25% owner occupied
- Median income is lower than average
- 8% poverty
- 59% renter mobility

Tract 37.09

- 53% owner occupied
- 11% poverty
- 43% renter mobility

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District Three Housing

HUMAN SERVICES

ROCKSTAT

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Human Services Housing Stabilization

	Annual Target	Jan	Feb	Mar	Ap	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ann Prog
Emergency Furnace w/in 36 hours	100%	100%	100%	100%	100%	100%				100	100%	100%		100%
Weatherization/mo	200	13	21	19	5	2	0	50	53	61	20	74		159%
Lead Abatement/mo	45	4	3	4	5	0		2	1	2	1	4		58%
DCFS Housing Advocacy- % stable	60%	14%	46%	56%	70%	75%	75%	75%	75%	85%	80%	80%		66%
Rental Housing Support Program/units occupied per month	48			8	46	47	48	49	49	46	47	89		186%
Permanent Housing Programs/units occupied per month	114	116	116	118	114	112	113	114	115	116	115	130		114%
Life/Safety Home Repair Program	15									4	N/A	4		54%
Disaster Relief/mo	25	16	0	0	0	0	0		5	4	4	8		148%

Green are results which are within 5% of projected outcomes or exceeding expected outcomes

Yellow are results that are deviant from projected outcomes by 5%- 15%

Red are results that are deviant from projected outcomes by over 15%

Program not in operation those months

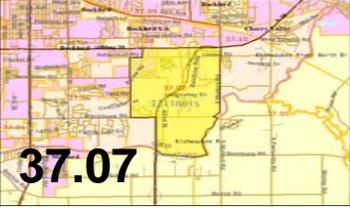


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Housing Risk Factors

Tract	Home Ownership	Rental Mobility Rate	Poverty Rate
 <p>5.07</p>	47%	37%	12%
 <p>37.07</p>	25%	59%	8%
 <p>37.09</p>	53%	43%	11%

Analysis

Significant risk factors in District Three exist in census tracts 5.07, 37.07, 37.09 for housing.

- Mid-high poverty concentration, high mobility, lower home ownership rates.

Actions Human Services is taking to address these issues:

- Housing stability assistance through foreclosure prevention, rental assistance, permanent housing and utility assistance.
- Lead abatement, weatherization and small home repair for housing stock.

Strategic Plan

Provide adequate, quality and affordable housing throughout Rockford.



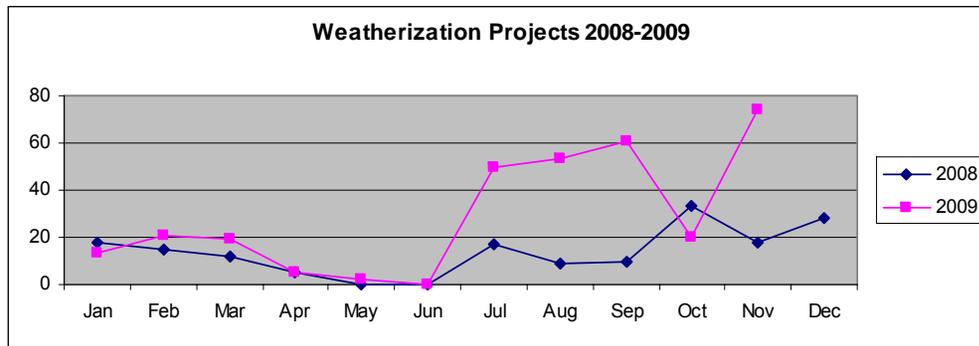
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Measure: *Housing supported through activities that increase energy efficiency and improve life and safety issues for residents.*

Benchmark: *Number of homes weatherized or provided Emergency furnace.*



Analysis

Human Services began weatherization work on 74 homes in November, 12 of which are in District Three. 4 emergency furnace repair or replacements were also provided. This work has included furnace cleaning and repair, furnace replacement, health and safety work, insulation, plumbing, chimney liners and roofing as determined needed by an energy audit.

Strategic Plan

Provide adequate, quality and affordable housing throughout Rockford.

- Create opportunities for increased home value
- Maximize energy efficiency
- Utilize anti-poverty strategies

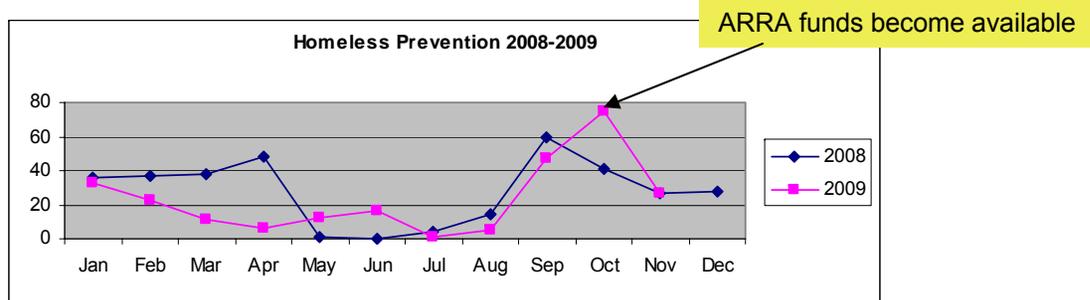
By providing these services to the low-income population, we are utilizing the anti-poverty strategy of asset building. Lack of assets is one of the primary barriers to self-sufficiency. (Corporation for Economic Development)

ROCKSTAT

Better Governing Through Accountability

Measure: Number of low-income renters for whom homelessness was prevented .

Benchmark: Low income renters stabilized.



Analysis

Human Services provided homeless prevention services to 27 households November , 4 of which are in District Three. Homeless Prevention continues to be a cost effective strategy at about 1/4th the cost of a shelter stay.

Strategic Plan

Provide adequate, quality and affordable housing throughout Rockford.

- Create opportunities for increased neighborhood stabilization
- Utilize anti-poverty strategies

In years past, we have had one funding source for homeless prevention through a State grant which is why numbers decrease May through August as we are ending one funding cycle and beginning a new one. With two new sources of funds provided through ARRA we expect to be able to provide more consistent services.

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Better Governing Through Accountability

Measure: *Number of permanent housing units created or preserved for low-income persons .*

Benchmark: *Low income persons stabilized in housing.*

Sub Grants for Permanent Housing			
Agency	Amount	Number of units	Cost per unit
Janet Wattles	\$854,656.00	132	\$539
Carpenter's Place	\$102,993.00	12	\$715

Rental Housing Support Program			
Location	Amount	Number of units	Cost per unit
Metro Rockford 2008-2011 Renewable	\$1,364,814.00	54	\$702
Boone/Winnebago 2008-2011 Renewable	\$428,122.00	18	\$660
Metro Rockford 2009-2012 Renewable	\$1,179,156.00	46	\$712
Boone/Winnebago 2009-2012 Renewable	\$889,236.00	26	\$950*

* These units are 3-4 bedroom units.

Analysis

Human Services manages two types of permanent housing. The first is through sub grants to Janet Wattles and Carpenter's Place. The second is through our Rental Housing Support Program. These programs served 288 households in November, 27 of which are in District Three.

Strategic Plan

Provide adequate, quality and affordable housing throughout Rockford.

- Create opportunities for increased neighborhood stabilization
- Utilize anti-poverty strategies

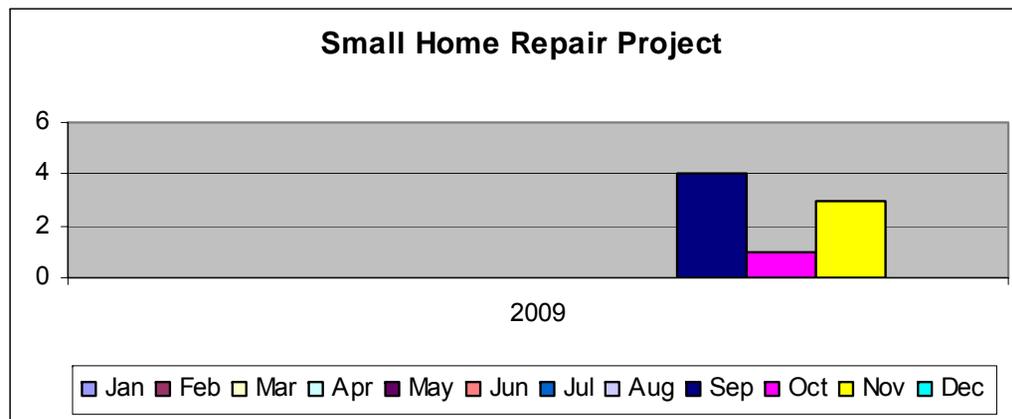
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Measure: Provide access to life and safety repairs for low-income homeowners.

Benchmark: Number of households .

Human Services launched a new program in September for the purpose of providing small (under \$3,000) life and safety repairs to low-income homeowners.



Analysis

Human Services provides financial assistance to pay for licensed contractors to make life and safety repairs to homes of low-income homeowners. Three quotes are required for each job. In November 3 projects were completed. Two of these were in District Three.

Strategic Plan

Provide adequate, quality and affordable housing throughout Rockford.

- Create opportunities for increased neighborhood stabilization
- Utilize anti-poverty strategies

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Better Governing Through Accountability

District Three

Neighborhood and Community Improvement

HUMAN SERVICES

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Neighborhood and Community Improvement

Better Governing Through Accountability

	Annual Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ann Prog
Small Business Loans/ Jobs Created/mo	16	0	1	2	0	10	0	0	12	0	0	10		219%
Condemnation Relocation Assistance/mo	90	21	3	11	15	0	14	1	7	15	59	9		163%
Neighborhood Network	140	58	72	123	134	136	136	136	144					100%
SWEEP/mo	50						23	25	10	10				136%
Weed & Seed/RUM/mo	25						8	12	3					92%
Community Gardens-participants/mo	90					54	67	47	77	84				94%
Citizen Service Requests/mo	8000	914	682	694	697	685	656	578	523	476	461	674		88%
Homeless Prevention/mo	450	33	23	11	6	12	16	1	5	47	75	27		57%

Purple are new programs or programs which goals have not yet been established

Green are results which are within 5% of projected outcomes or exceeding expected outcomes

Yellow are results that are deviant from projected outcomes by 5%- 15%

Red are results that are deviant from projected outcomes by over 15%

Program not in operation those months

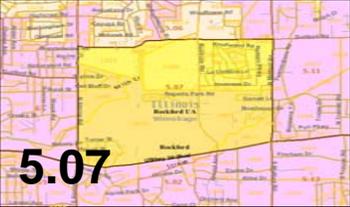
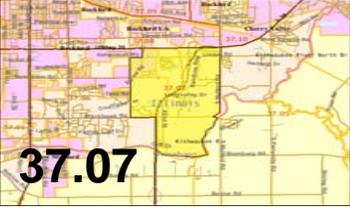


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Neighborhood Risk Factors

Tract	Median Income	Neighborhood Assoc	Poverty Rate
 <p>5.07</p>	39,866	67%	12%
 <p>37.07</p>	34,551	12%	8%
 <p>37.09</p>	42,607	14%	11%

Analysis

Significant risk factors in District Three exist in census tracts 5.07, 37.07, 37.09 for community and neighborhood improvement.

- The median income is at or below city average, two of the tracts have low neighborhood involvement and there are mid-high poverty rates.

Actions Human Services is taking to address these issues:

Neighborhood stability through support of Neighborhood Network, condemnation assistance, community gardens and other community support projects.

Strategic Plan

Support balanced & healthy growth of every neighborhood



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Measure: Improved neighborhood engagement in community improvement.

Benchmark: Increase in active neighborhood organizations.

District Three November

Neighborhood Organization	Active	New	Business Org	Inter-ested	Tech Assist-Beautification	Tech Assist-Crime	Tech Assist-Form & Org	Tech Assist-Gen'l
TOTAL	45	1	1	4	53	53	7	45

Analysis

Neighborhood Network provides technical support and assistance to neighborhoods in the Rockford metro area.

All of the at risk census tracts in District Three have at least one active neighborhood organization.

Strategic Plan

Support balanced & healthy growth of every neighborhood



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District Three

Early Intervention and Prevention

HUMAN SERVICES

ROCKSTAT

Better Governing Through Accountability

Human Services Early Intervention and Prevention

Human Services Early Intervention and Prevention Scorecard

	Annual Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov		Ann Prog
Energy CO and smoke detector and fire ext/mo	200	13	21	19	5	2	0	50	53	61	60	78		181%
LIHEAP/mo	10000	1442	1556	1571	1500	750				3600	3000	1400		149%
Drug Free Alcohol, Tobacco and other drug prevention- Youth with improved scores	95%				94%									94%
Drug Free Violence Prevention-Youth with improved scores	95%				84%									84%
Drug Free Graffiti Prevention	95%													
Drug Free Changing Teenage Attitudes	75%							63%						63%
Scholarships	4						4							100%
Summer Food	3250						4309	4580	3494					141%
Senior Violence Prevention														
Emergency Housing/mo	90	22	0	0	5	15	27	0	13	30	59	4		195%
Emergency Financial Assistance	150	43	40	21	18	17	9	24	9	4	13	4		135%
Family and Community Development Case Mngmt-% increases in self sufficiency	85%	75%			75%			75%						75%

Purple are new programs or programs which goals have not yet been established

Green are results which are within 5% of projected outcomes or exceeding expected outcomes

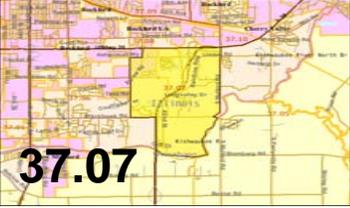
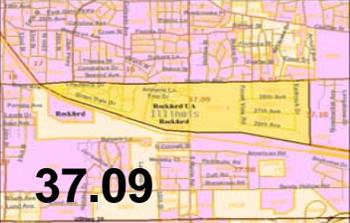
Yellow are results that are deviant from projected outcomes by 5%- 15%

Red are results that are deviant from projected outcomes by over 15%

ROCKSTAT

Better Governing Through Accountability

Housing Risk Factors

Tract	High School education or less	Poverty Rate
 5.07	34%	12%
 37.07	42%	8%
 37.09	50%	11%

Analysis

Significant risk factors in District Three exist in census tracts 5.07, 37.07, 37.09 for Early Intervention and Prevention.

- Low graduation rates and mid-high poverty rates.

Actions Human Services is taking to address these issues:

Offering Head Start, post secondary scholarships, energy assistance, and other emergency assistance for medical and self sufficiency purposes.

Strategic Plan

Promote self sufficiency through early intervention programs and support services.

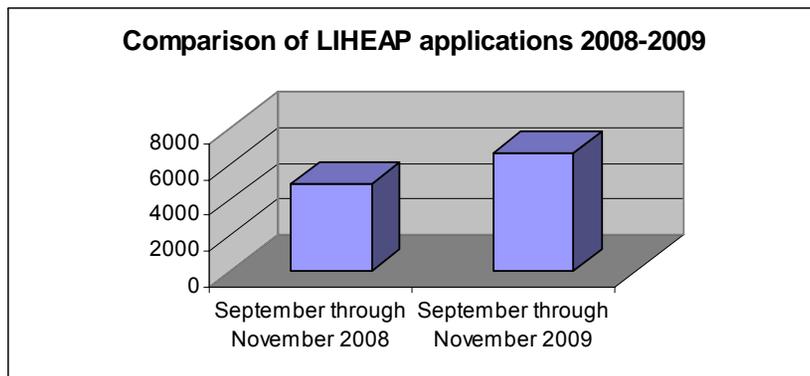


Office of Mayor Lawrence J. Morrissey
LEADING BOLDLY, WORKING TOGETHER

ROCKSTAT

Better Governing Through Accountability

Measure: Number of Low Income Heating Energy Assistance applications taken
Benchmark: Increase in processed applications



We received 1.3m in additional LIHEAP funds in November to serve an additional 1.5k households. This was due to our exhausting our Original funding.

Analysis

The Low-income Heating Assistance Program (LIHEAP) provides services in three tiers to ensure those most at risk are provided services. Seniors and Disabled persons are eligible to apply beginning in September, disconnected households in October and the general population begins in November. At this time, the local program serves more residents than any other area of the state, except Chicago.

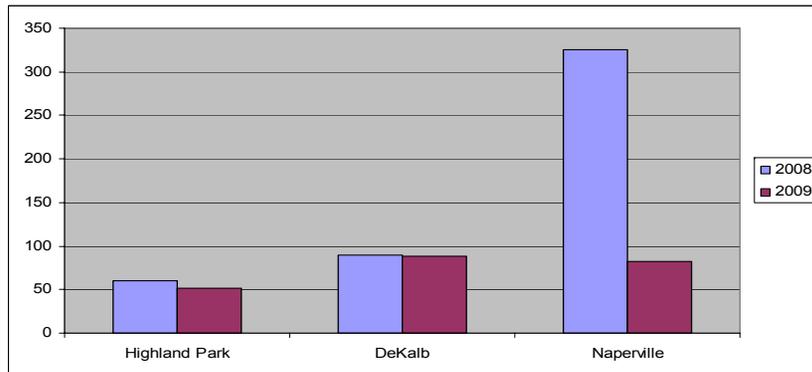
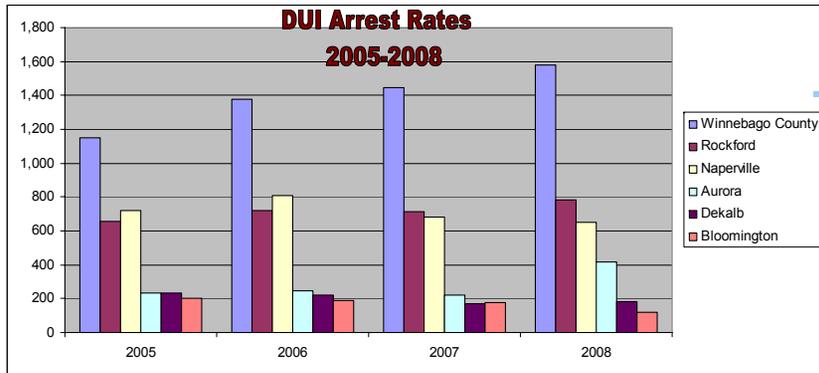
Strategic Plan

Promote self sufficiency through early intervention programs and support services.

ROCKSTAT

Better Governing Through Accountability

Measure: Increase in education regarding underage drinking
Benchmark: Decrease in establishments serving minors



Since implementing BASSET:
 Highland Park – 13% decrease
 DeKalb- 2% decrease
 Naperville- 74% decrease*

*Naperville provided one year of data versus 6 months for other, percentage is year # divided by 2.

Analysis

The Human Services Department Drug Free Rockford program has been addressing underage drinking through social norms campaigns. We are now also funding compliance checks through Winnebago County Health Dept and the Rockford Police Department. In the future, we would like to implement the BASSET Program to train alcohol merchant owners, sellers and servers on responsible beverage service.

Strategic Plan

Promote self sufficiency through early intervention programs and support services.