

*We want to hear
from you*



How to report your experience with the Rockford Police Department

The Rockford Police Department is dedicated to providing the best possible police service to all citizens. We welcome information about positive interactions as well as reports of instances where improvements may be needed.

**ROCKFORD
POLICE DEPARTMENT**

ROCKFORD POLICE DEPARTMENT

Vision Statement

A city free from crime and public disorder.

Mission Statement

The members of the Rockford Police Department are committed to reducing crime and enhancing the quality of life through an active partnership with our community.

Core Values

INTEGRITY

We are committed to be ethical, honest and sincere in all relationships.

RESPECT

We serve our citizens and team members in an open, courteous and respectful manner.

PROFESSIONALISM

We ensure the proper, lawful, and unbiased application of police powers.

SERVICE

We are dedicated, responsive and accountable to each other and the community we serve. Service is exemplified through innovative teamwork aimed at problem-solving, creativity and community policing initiatives such as district policing.

COURAGE

We recognize the dangers inherent in our profession and are willing to place the safety of others above that of our own. We readily confront all challenges with the mind-set of never giving up.





ROCKFORD POLICE DEPARTMENT

REPORTING YOUR EXPERIENCE

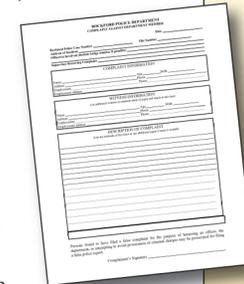
Compliments

We invite you to report commendable actions or performance by the Rockford Police Department. As a citizen, you can contact the Chief of Police or direct your comments to the supervisor of any sworn officer or civilian employee. Please let us know why their actions deserve recognition so we can be sure to acknowledge them appropriately.

Complaints

We also value your feedback if Rockford Police Department employees have disappointed you. It is our policy to investigate all allegations of misconduct by employees to determine exactly what happened and to respond appropriately. If you have a complaint, we ask that you first address it to the employee's supervisor, who may be able to resolve it for you.

If you wish to sign a formal complaint, you may contact the Office of Professional Standards. Illinois law (50 ILCS 725/3.8b) requires that anyone filing a formal complaint against a sworn police officer must support it with a sworn affidavit. We take complaints seriously and thoroughly investigate all reports. You can fill out a form online at www.rockfordil.gov or contact us by phone or e-mail.



Contacts

Rockford Police Department

- Field Services Bureau, Patrol Division
P: 815-987-5824 – 24 hours/day, 7 days/week
- Administration Division
P: 815-987-5839 – Monday - Friday, 8 am - 5 pm
- Office of Professional Standards
P: 815-967-6910 – Monday - Friday, 8 am - 5 pm
- E-mail: ops@rockfordil.gov