

## Give Us Your Input

The City of Rockford Water Division will host two public meetings to provide additional information on water rates. Please plan to join us on one of the following evenings:

***Wednesday, August 26, 2015***

***6:30 p.m. — 7:30 p.m.***

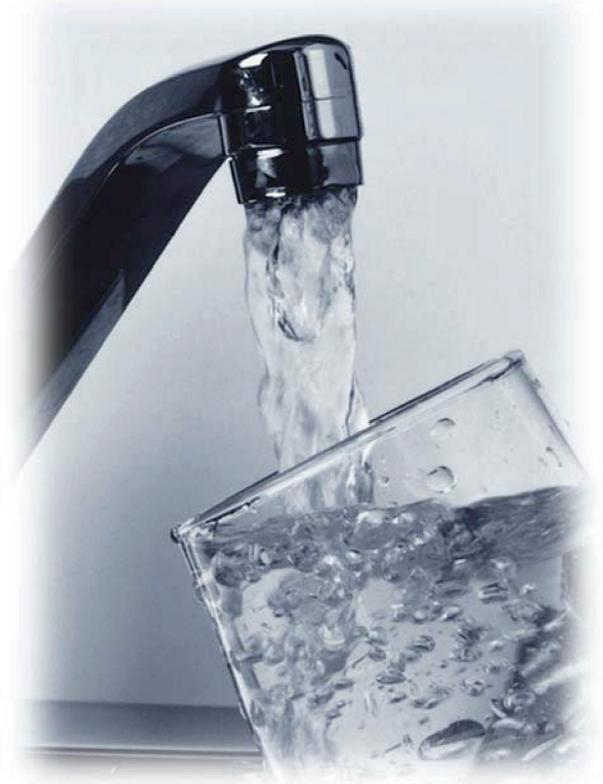
Klehm Arboretum and  
Botanical Garden  
2715 S. Main St, Rockford

***Thursday, August 27, 2015***

***6:30 p.m. — 7:30 p.m.***

U. of Illinois - College of Medicine  
Robert J. Vickrey, M.D., Auditorium  
(E207b)

1601 Parkview Ave, Rockford



**CITY OF ROCKFORD  
WATER DIVISION**

**Water Pipe  
Replacement Program**



**City of Rockford Water Division**  
425 East State Street  
Rockford, IL 61104



## Drinking Water is Essential

The City's water system is a vital asset to our community. We currently enjoy access to safe, reliable, and affordable drinking water. However, a greater investment in the water system is needed to ensure the same service that we enjoy now is available for future generations.



When water pipes rupture, customers go without water until the pipes are repaired.

## Water Pipes Need Replacing

The City of Rockford Water Utility uses buried water pipes to bring drinking water to your home. The oldest pipes in the water system are more than 100 years old and need to be replaced.

There are significant consequences for not replacing these pipes including:

- Loss of water pressure and water outages
- Property damage
- Increased repair costs

Pipes with the highest chance of rupturing need to be replaced now. While some pipes are still in good condition, it is unavoidable that natural wearing will require that they be replaced in the future.

## How Much Will It Cost?

The City should be replacing 3 to 4 miles of water pipe per year. Currently, we are replacing about 1 mile per year. It costs between \$1.5 to \$2.5 million per mile to replace water pipe. Actual costs depend on the size and depth of the pipe, and the type of street it is under. It is recommended that the City increase its pipe replacement program by \$1 million per year for the next 5 years.

## Who Pays for Water Pipe Replacement?

The cost to produce and deliver the tap water that we use every day is covered by customers paying their water bills. When costs go up, the City must charge more for water to cover the costs.

The cost of the Water Pipe Replacement Program will be added to the amount that customers currently pay.



Ruptured water pipes often cause property damage and can be very costly to repair.

## How Much Will My Water Bill Go Up?

The City is currently looking at several options for generating the funds needed for its water pipe replacement program. Preliminary ideas have been presented to the Aldermen and we have received their feedback. Your ideas are important too. Your input and feedback will be considered in developing a proposal for City Council to consider later this year.

## Share Your Thoughts

We want to hear from you. There are several ways you can give us your input.

1. **Internet:** Go to [www.rockfordil.gov](http://www.rockfordil.gov) to complete a short survey and submit your comments.
2. **Telephone:** Call Water Superintendent Tim Holdeman at (779) 348-7355 to share your thoughts.
3. **Public Meeting:** Attend one of the meetings. A presentation will be given followed by an open discussion. Locations and times are listed on the back of this page.

## Contact Us

**City of Rockford Water Utility**  
425 East State Street  
Rockford, IL 61104

(779) 348-7300

Visit us on the web:  
[www.rockfordil.gov](http://www.rockfordil.gov)