



RockStat

April 14, 2011

Public Safety

FOLLOW UP AND OPERATIONS REPORTS

Human Services

Public Safety

Follow Up: Can Head Start create a unified presentation on GED enrollment?

In the Family & Child Needs Assessment we ask families what resources they are interested in. Families make their own decisions concerning resources they choose to utilize and options they choose to exercise. At this time we do not have a tool in place to track families that may have enrolled or completed their GED during the time their child is enrolled in Head Start.

During the coming school/program year we will be putting into place a process that will allow us to better track family goals and outcomes including GED participation.

Public Works Department

April 14, 2011

Monthly Performance		2011 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
Engineering	# of Site Plans Reviewed	7	0	1	3			
	% of Site Plans Reviewed in less that 14 days	95%	100%	100%	100%			
	# of Development Plans Reviewed	1	3	0	0			
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	100%	100%			
	# of ROW Permits Issued	100	96	69	110			
	% of ROW Permits Issued in 1 day	95%	95.8%	100.0%	99.1%			
	# of Driveway Permit Issued	10	0	0	4			
	% of Driveway Permits Approved in 1 day	95%	100%	100%	100%			
	Pavement Striping Drawn in GIS (mi)	2.5	0	0	0.78			
	ADA Ramps Drawn in GIS	30	14	81	12			
	Water Services Drawn in GIS	50	73	118	54			
	Fire Hydrants Drawn in GIS	10	23	12	14			
	Water Valves Drawn in GIS	20	50	30	33			
	# of Storm Structures Drawn in GIS	200	56	265	291			
	# of Storm Structures Inspected	250			731			
	Storm Sewer Pipe Drawn in GIS (mi)	3	0.7	4.5	4.6			
	Storm Sewer Pipe Inspected (mi)	5						
	Street Lights Removed by ComEd	300	26	39	216			
	Illicit Discharge Inspections On Site				2			
	Illicit Discharge Inspections In Pipe/Stream							
	Pavement Miles Inspected	18			0.8			
	Record Drawings Scanned	400	431	700	533			

Monthly Performance		2011 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
Street Operations	% Pothole CSR's Closed During Reporting Period	75%	70%	63%	73%			
	Arterial Pothole Requests - Average Days to Close	5	3	4	6			
	# of Miles of Streets Swept	350						
	# Trees Trimmed	75	76	35	91			
	% Forestry CSR's Closed During Reporting Period	75%		63%	62%			
	Forestry Requests - Average Days to Close	10	0.4	1.1	1.8			
	Snow/Ice Requests - Average Days to Close	1	0.2	1	0			
	Snow/Ice Requests Closed - % 1 Day or Less	90%	90%	79%				
	Overall Requests - Average Days to Close	3	1	2	4.3			
	% Overall Street Requests Closed	80%	77%	77%	61%			
Traffic Operations	Graffiti Removal Time in ≤ 5 days	95%						
	% Signals Repaired Compared to Reported	95%	99%	98%	99%			
	% Signals Replaced Compared to Reported	95%	100%	81%	100%			
	Signal Bulb Outage Response Time in ≤ 24 hrs	95%	94%	98%	100%			
	City Street Light Outage Response Time ≤ 5 days	95%	100%	100%	100%			
	Parking Lot Striping % to Plan	95%						
	% Sign Repaired/Replac. to Reported	95%	100%	100%	100%			
	Signs Repair/Replac. Response Time ≤ 5 days	95%	100%	100%	99%			

		Monthly Performance	2011 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
Water Operations	Distribution	Emergency Repair Time (hours)	3	2.7	2.3	1.7			
		% of Total Repairs That Are Planned	80%	59%	45%	78%			
		Emergency JULIE Locate Response Time (hrs)	2	0.7	0.8	0.8			
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	11	13	15			
		# of Winter Backlog Jobs	130	74	90	107			
		Water Main Flushed (mi)	5			11			
	Customer Service	Average # of Days to Correct Meter Problem	30	25	25	22			
		# of Days for First Available Scheduling	3	0.4	0.8	0.6			
		% of Citizens Receiving 1st Choice Scheduling	90%	98%	99%	98%			
		Call Center Pick Up Response Time (sec.)	15	12	9	10			
		% of Calls Dropped	5%	2.9%	3.5%	5.0%			
	Production	% Meeting Demand for Water Pumped	110%	166%	166%	188%			
		Service Pressure Excursions	250	111	131	154			
		% of Total Maintenance Hrs Available	70%	69%	64%	72%			
		# of Water Quality Complaints	9	4	3	13			
		% of Total Production from Rehabed Wells	80%	62%	71%	73%			
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	4.1%	4.1%	3.8%			
		Operating Revenue, % of Plan	100%	90%	91%	97%			
		Number of New Water Connections	8	5	0	1			

Public Safety
Rockford Fire Department

Chief Derek Bergsten

April 14th, 2011

Tornado Drill

• 5 day drill (Monday March, 21st - Friday March 25th)



• Approximately 400 fire personnel attended the exercise

- MABAS 17 (Stephenson County)
- MABAS 18 (Ogle County)
- MABAS 8 (Boone and Winnebago Counties)
- Illinois Urban Search and Rescue Team (75 personnel from departments throughout the state including Chicago, Cook County, Lake County, Central and Southern Illinois)
- Multiple agencies participated:
 - City of Rockford
 - Fire
 - Police
 - Public Works
 - Other agencies had members that participated at the TEEEX Senior Officials Workshop on 3/22
 - State Agencies
 - Illinois Emergency Management Agency (IEMA)
 - Mutual Aid Box Alarm System (MABAS)
 - Illinois Law Enforcement Alarm Systems (ILEAS)



- Other
 - Chicago Office of Emergency Management and Communications
 - Rockford Public School District #205
- Used 10 structures that were slated for demolition in the flood plain area in the Churchill Park neighborhood

2010 Structure Fires by Property Use (follow up question)

Assembly	Restaurant or Cafeteria	4
Educational	Elementary School	2
	High School/Junior High/Middle School	3
	Adult Education Center, College Classroom	1
	Day care, in Residence, Licensed	1
Health Care, Detention & Correction	24-Hour Care Nursing Homes	2
	Hospital- Medical or Psychiatric	3
	Jail, Prison (not juvenile)	1
Residential	1 or 2 Family Dwelling	145
	Detached Residential Garage	16
	Multifamily	66
	Boarding/Rooming House, Residential Hotels	5
	Hotel/Motel, Commercial	3
Mercantile, Business	Mercantile Business, other	1
	Convenience Store	1
	Food and Beverage Sales	1
	Personal Service, including Barber & Beauty Shops	1
	Laundry, Dry Cleaning	1
	Motor Vehicle or Boat Sales, Services, Repair	1
	Business Office	1
Industrial	Ind, Utility, Defense, Agriculture, Mining, other	1
	Steam or Heat-Generating Plant	1
Manufacturing	Manufacturing, Processing	9
Storage	Outbuilding or Shed	1
	Fire Station	1
	Warehouse	1
Other	Undetermined	1
Total		274

Rockford Fire Department Dashboard

2010

Measure	Definition of Measure	Benchmark	Actual	Definition of Benchmark	Origin of Benchmark
EMS & Search and Rescue Incidents	General Medical, Motor Vehicle, Rescue, etc.	-2%	5.02%	YTD decrease of 2% or greater	2010 Stats
Total Fires	All Fires	-6%	6.87%	YTD decrease of 6% or greater	2010 Stats
Structure Fire Incidents	Any fire occurring in or on a structure	-2%	15.25%	YTD decrease of 1% or greater	2010 Stats
Vehicle Fire Incidents	Any fire occurring in or on a vehicle	-4%	20.69%	YTD decrease of 4% or greater	2010 Stats
Outside Fire Incidents	Any fire occurring outside (grass or brush, dumpster, other trash, equipment)	13%	12.50%	No more than 13% YTD increase	2010 Stats
Open Burning Incidents	Fires for recreational purposes that are not within city ordinances	-23%	-29.63%	YTD decrease of 23% or greater	2010 Stats
Inspections	Building Inspections performed by the Fire Prevention Bureau	183	207	YTD average monthly inspections	2010 Stats
Arson Clearance Rate	Percentage of arsons cleared by arrest or exception	17%	5.88%	17% or greater of arsons cleared	UCR Data (2009)
Public Education	Public Education presentations performed by Fire Prevention Bureau and staff at Fire Stations	22	12	Average monthly presentations	2010 Stats
Surveys- 911 Customer Service	Two survey questions related to 911 customer service	90%	92.99%	Receive a rating of Outstanding or Excellent on 90% or more surveys	Internal
Surveys- Fire Customer Service	Four survey questions related to Fire personnel customer service	90%	93.96%	Receive a rating of Outstanding or Excellent on 90% or more surveys	Internal

Measure: 911 Customer Service

Benchmark: Receive rating of “Outstanding” or “Excellent” on 90% or more of surveys

1. The 911 call was handled in a prompt, courteous and competent manner:

Outstanding	106	53.00%
Excellent	86	43.00%
Average	7	3.50%
Fair	0	0.00%
Poor	1	0.50%
Total	200	

← 96.00%

Analysis

- Two customer service questions related to 911.
- So far this year, Question #2 has not met the benchmark of 90%, but is within 1%.

2. The 911 instructions given prior to the arrival of the paramedics were:

Outstanding	66	38.60%
Excellent	87	50.88%
Average	16	9.36%
Fair	1	0.58%
Poor	1	0.58%
Total	171	

← 89.47%

Strategic Plan

- 4.2 Support community partnerships & engaged citizens

Measure: Fire Customer Service

Benchmark: Receive rating of “Outstanding” or “Excellent” on 90% or more of surveys

1. The paramedic crew acted in a concerned, caring, and professional manner:

Outstanding	187	66.31%
Excellent	82	29.08%
Average	8	2.84%
Fair	3	1.06%
Poor	2	0.71%
Total	282	

95.39%

2. The paramedics clearly explained the procedures performed:

Outstanding	111	56.06%
Excellent	74	37.37%
Average	9	4.55%
Fair	3	1.52%
Poor	1	0.51%
Total	198	

93.43%

3. How would you rate your overall quality of the care provided?

Outstanding	149	63.95%
Excellent	67	28.76%
Average	13	5.58%
Fair	2	0.86%
Poor	2	0.86%
Total	233	

92.70%

4. How would you rate your overall experience with our services?

Outstanding	148	64.35%
Excellent	68	29.57%
Average	10	4.35%
Fair	2	0.87%
Poor	2	0.87%
Total	230	

93.91%

Analysis

- Four customer service questions related to Fire Department personnel.
- All questions have met the benchmark of 90%.

Strategic Plan

- 4.2 Support community partnerships & engaged citizens

Rockford Police Department

4/14/2011

Scorecard as of 3/31/11

Rockford Police Department Scorecard

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Group A Offenses													
Benchmark	1,664	1,413	1,966	2,055	2,161	2,060	2,273	2,270	2,091	2,074	1,898	1,562	5,043
2011	1,343	1,104	1,580										4,027
Group B Offenses													
Benchmark	1,342	1,313	1,456	1,462	1,494	1,410	1,451	1,427	1,392	1,292	1,204	1,001	4,111
2011	1,096	1,074	1,518										3,688
Total Criminal Offenses													
Benchmark	2,574	2,706	3,421	3,517	3,655	3,469	3,724	3,697	3,483	3,366	3,102	2,563	8,701
2011	2,439	2,178	3,098										7,715
Percent Group A Offenses Cleared by Arrest or Exception													
Benchmark	39.0%	51.4%	35.8%	34.4%	35.9%	31.6%	28.6%	30.2%	32.9%	35.0%	33.6%	37.7%	41.4%
2011	40.6%	48.0%	36.3%										40.9%

**benchmark is the average of 2008-2010.

**Score based on Standard Deviation of 3 yrs of Month data except Clearances based on 5% Deviation.



OFFENSE TOTALS BY BEAT



Last Month vs This Month

GROUP A OFFENSES			
	FEB 2011	MAR 2011	% CHANGE
City	1,104	1,580	43.12%
District 1	399	595	49.12%
West ADP	16	41	156.25%
West Weed & Seed	29	38	31.03%
District 2	385	530	37.66%
East ADP	31	37	19.35%
East Weed & Seed	81	98	20.99%
District 3	260	385	48.08%

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GROUP B OFFENSES			
	JAN 2011	FEB 2011	% CHANGE
City	1,074	1,518	41.34%
District 1	431	710	64.73%
West ADP	16	30	87.50%
West Weed & Seed	38	88	131.58%
District 2	361	441	22.16%
East ADP	29	48	65.52%
East Weed & Seed	108	141	30.56%
District 3	209	251	20.10%

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TOTAL CRIMINAL OFFENSES			
	JAN 2011	FEB 2011	% CHANGE
City	2,178	3,098	42.24%
District 1	830	1,305	57.23%
West ADP	32	71	121.88%
West Weed & Seed	67	126	88.06%
District 2	746	971	30.16%
East ADP	60	85	41.67%
East Weed & Seed	189	239	26.46%
District 3	469	636	35.61%

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YTD '10 vs YTD '11

GROUP A OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	4,793	4,027	-15.98%
District 1	1,831	1,494	-18.41%
West ADP	111	94	-15.32%
West Weed & Seed	112	103	-8.04%
District 2	1,639	1,426	-13.00%
East ADP	114	105	-7.89%
East Weed & Seed	357	275	-22.97%
District 3	1,206	948	-21.39%

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GROUP B OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	3,893	3,888	-5.27%
District 1	1,631	1,621	-0.61%
West ADP	90	84	-6.67%
West Weed & Seed	139	182	30.94%
District 2	1,270	1,181	-7.01%
East ADP	88	109	23.86%
East Weed & Seed	378	343	-9.26%
District 3	749	662	-11.62%

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TOTAL CRIMINAL OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	8,686	7,715	-11.18%
District 1	3,462	3,115	-10.02%
West ADP	201	178	-11.44%
West Weed & Seed	251	285	13.55%
District 2	2,909	2,607	-10.38%
East ADP	202	214	5.94%
East Weed & Seed	735	618	-15.92%
District 3	1,955	1,610	-17.65%

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**Produced 4/4/11.

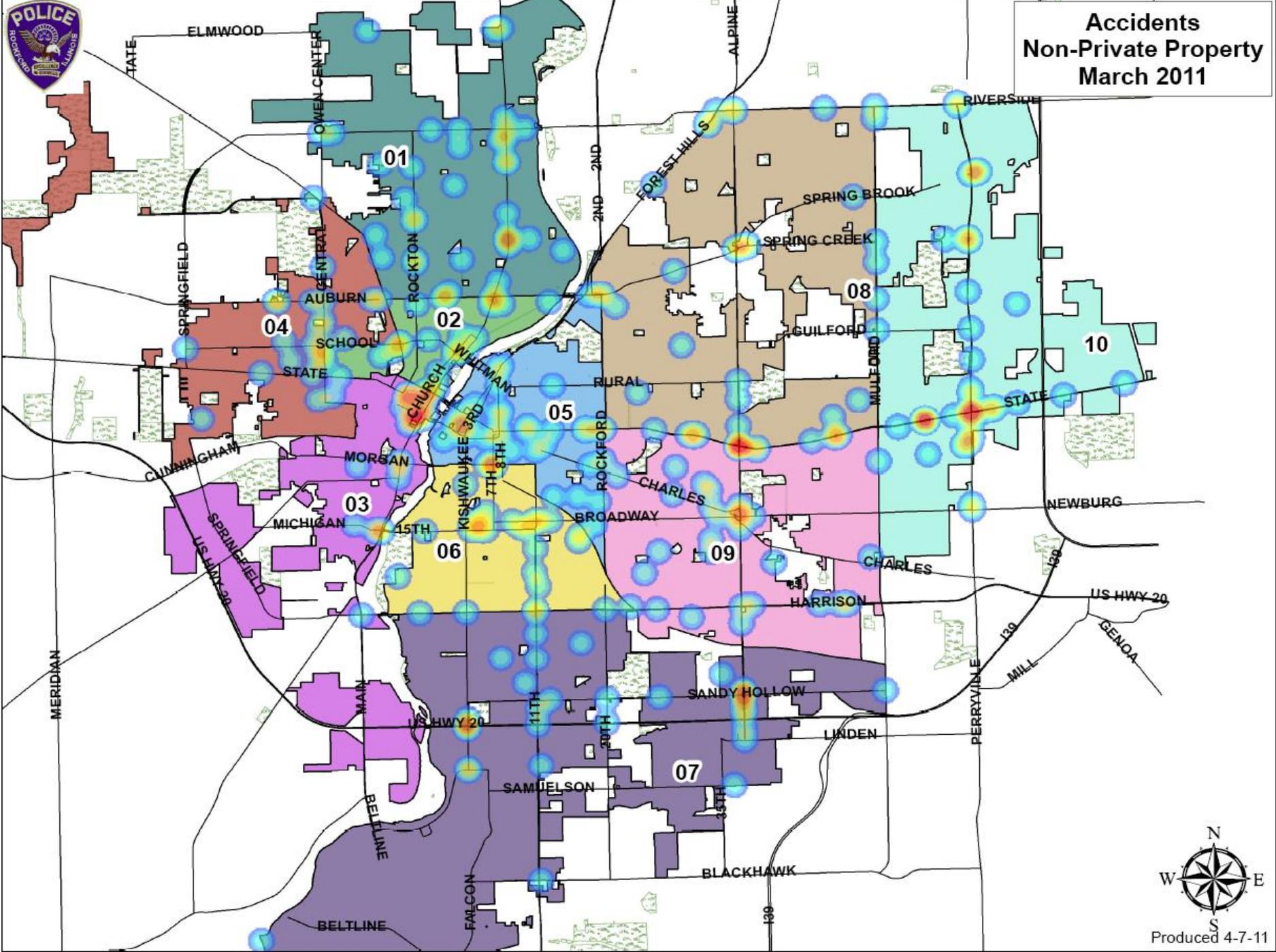
**Data after MAY 2008 pulled from NetRMS using Rpt Beats_Offenses_NIBRS in the first week of the following month.

**2008 data through MAY pulled from NetRMS using Rpt Beats_Offenses_NIBRS on 6/11/08.

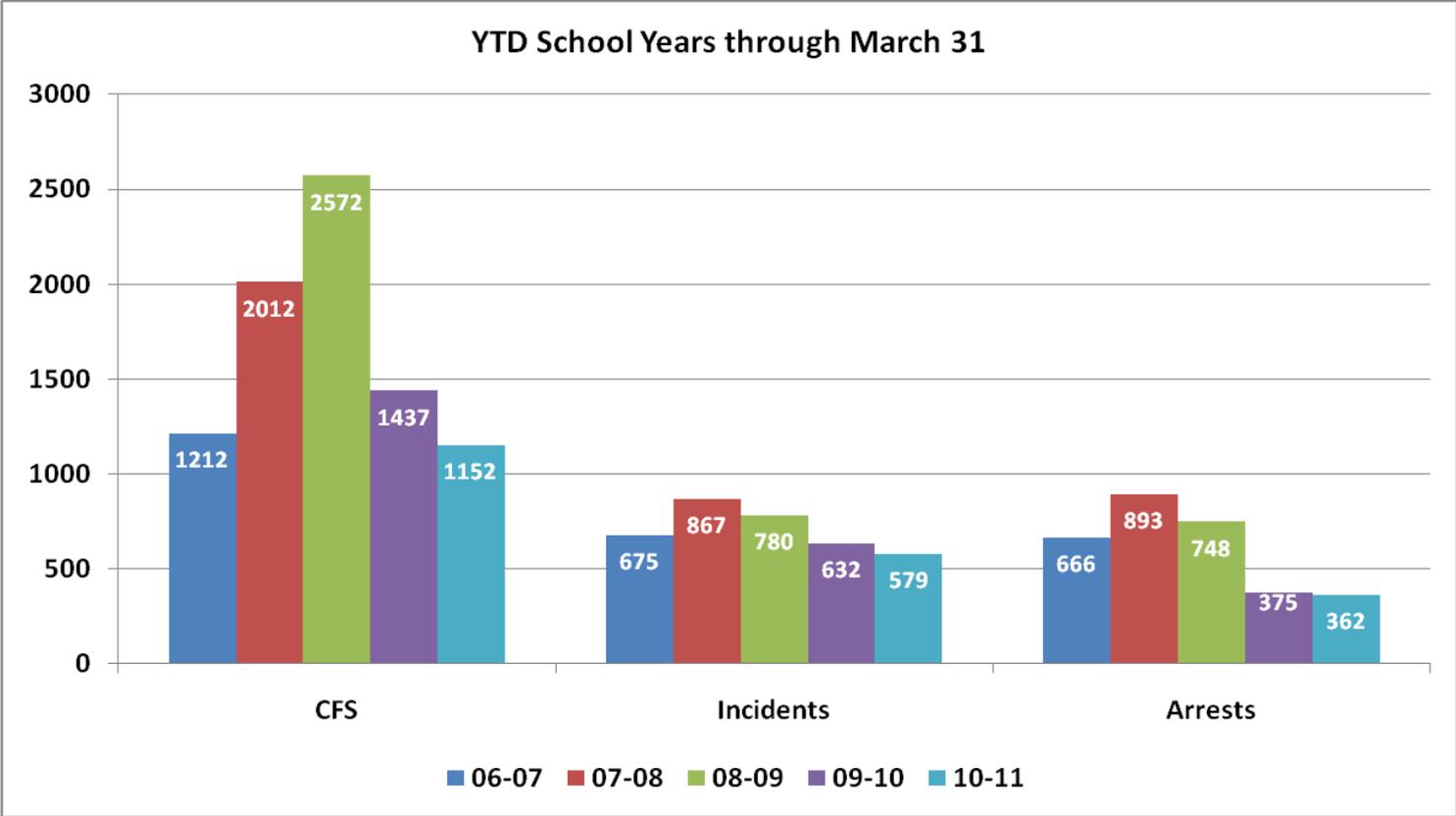
**2007 data pulled from NetRMS using Rpt Beats_Offenses_NIBRS on 6/18/08.



Accidents Non-Private Property March 2011

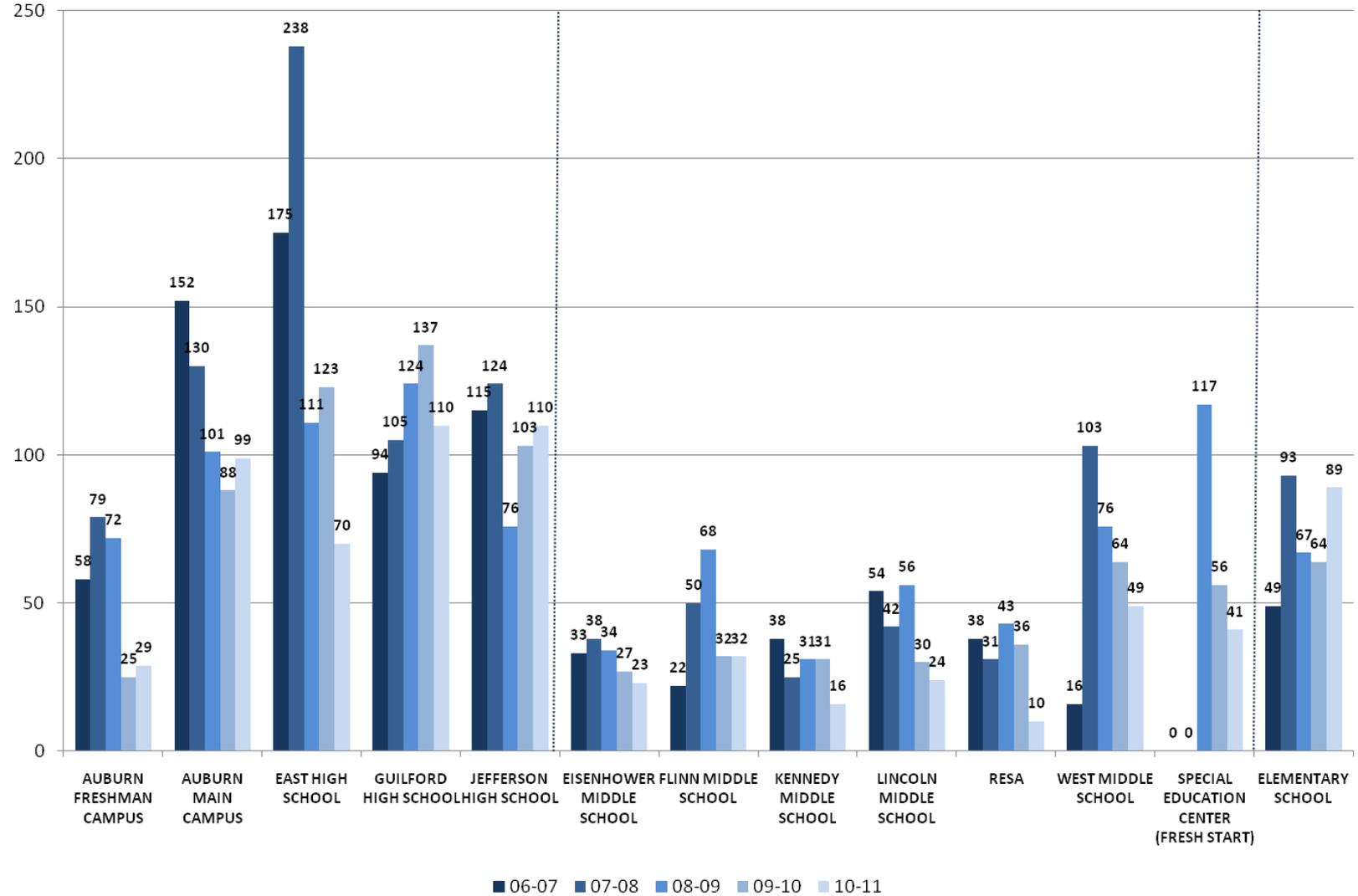


Measure: City School Incidents, CFS, and Arrests



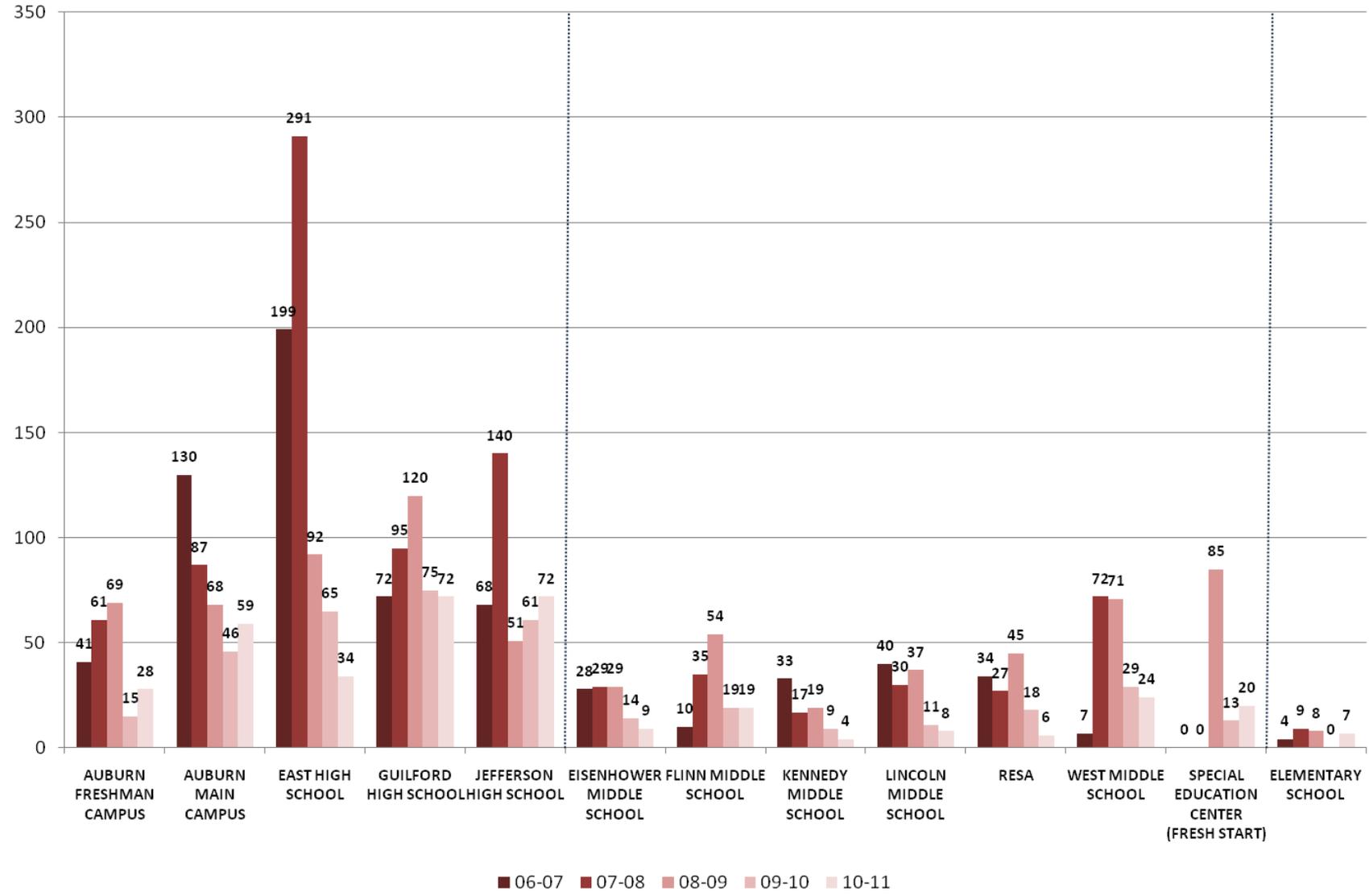
Measure: City School Offenses by School

Offenses YTD for each School Year through March 31



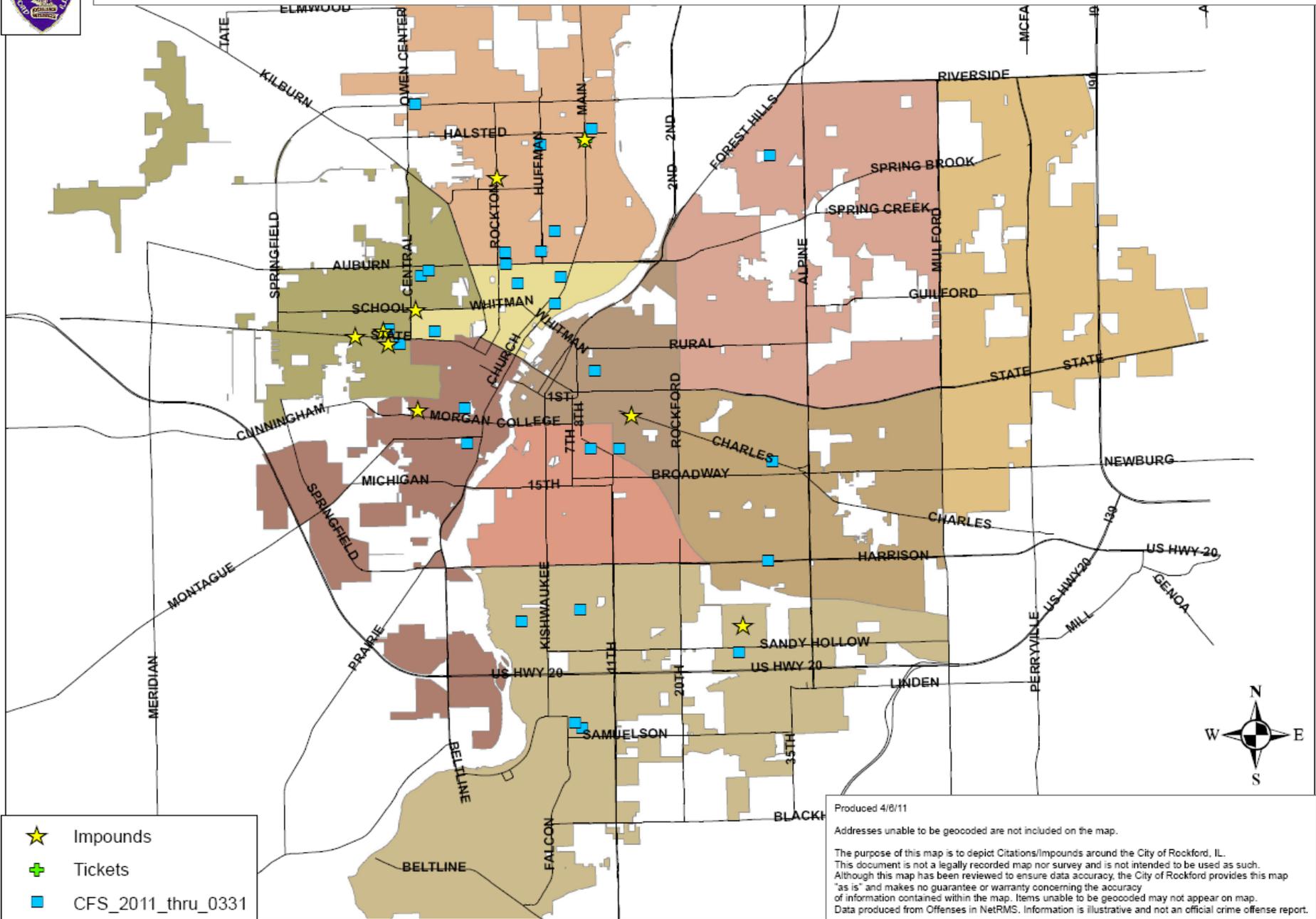
Measure: City School Arrests by School

Arrests YTD for each School Year through March 31





Vehicle Sound Amplification Complaints, Sound Amplification Citations, and Sound Amplification Impounds YTD through March 2011



- ★ Impounds
- + Tickets
- CFS_2011_thru_0331

Produced 4/8/11
 Addresses unable to be geocoded are not included on the map.
 The purpose of this map is to depict Citations/Impounds around the City of Rockford, IL. This document is not a legally recorded map nor survey and is not intended to be used as such. Although this map has been reviewed to ensure data accuracy, the City of Rockford provides this map "as is" and makes no guarantee or warranty concerning the accuracy of information contained within the map. Items unable to be geocoded may not appear on map. Data produced from Offenses in NetRMS. Information is illustrative and not an official crime offense report.



Citywide Vehicle Sound Amplification Summary

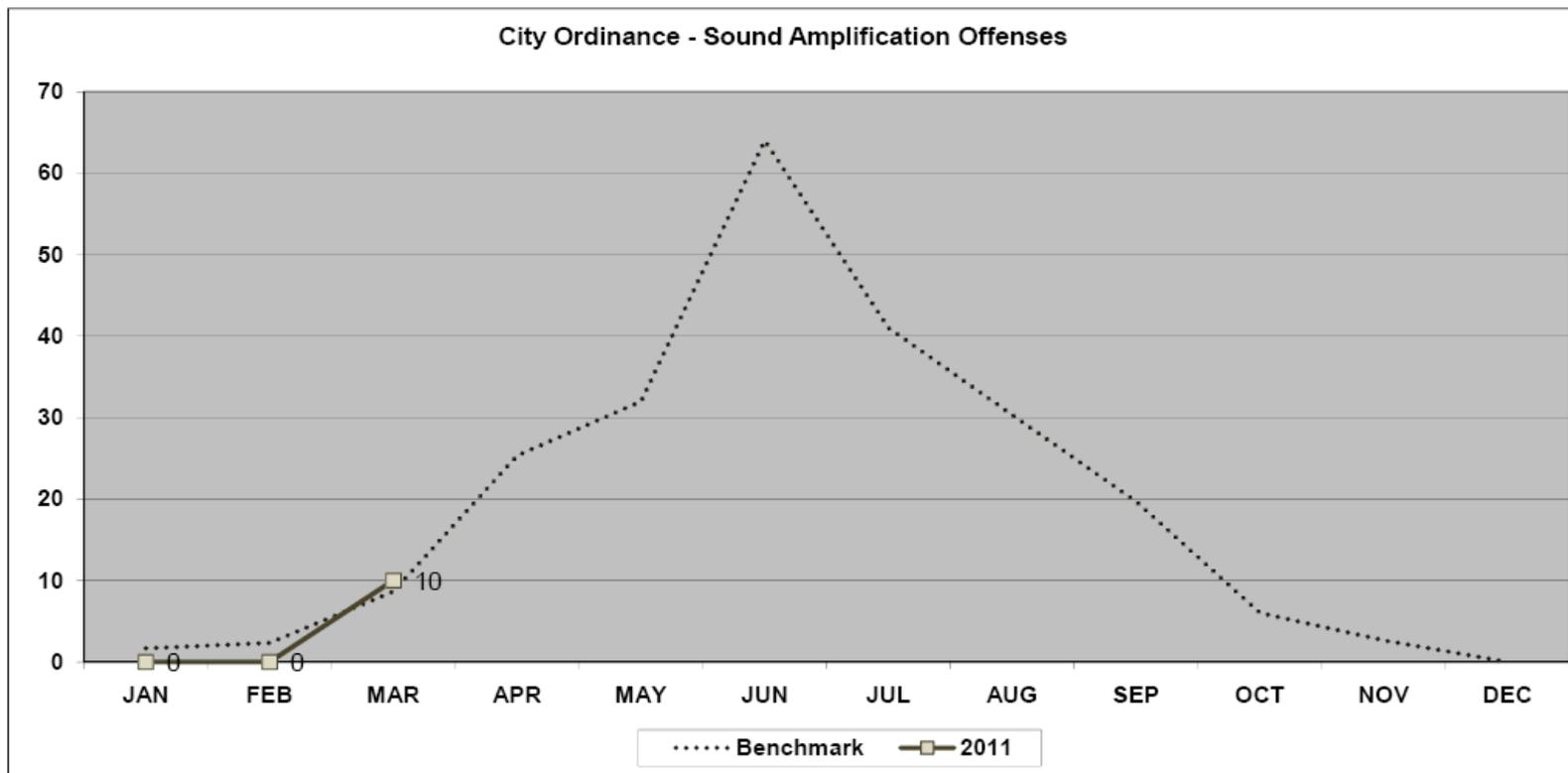
Calls for Service	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2010	7	14	51	40	40	46	39	38	31	34	6	4
2011	6	8	16									
% CHANGE	-14.29%	-42.86%	-68.63%									

Offenses	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2010	0	1	10	38	29	45	19	30	10	3	1	0
2011	0	0	10									
% CHANGE	#DIV/0!	-100.00%	0.00%									

Citations	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2010	0	1	1	13	10	27	12	22	9	1	0	0
2011	0	0	1									
% CHANGE	#DIV/0!	-100.00%	0.00%									

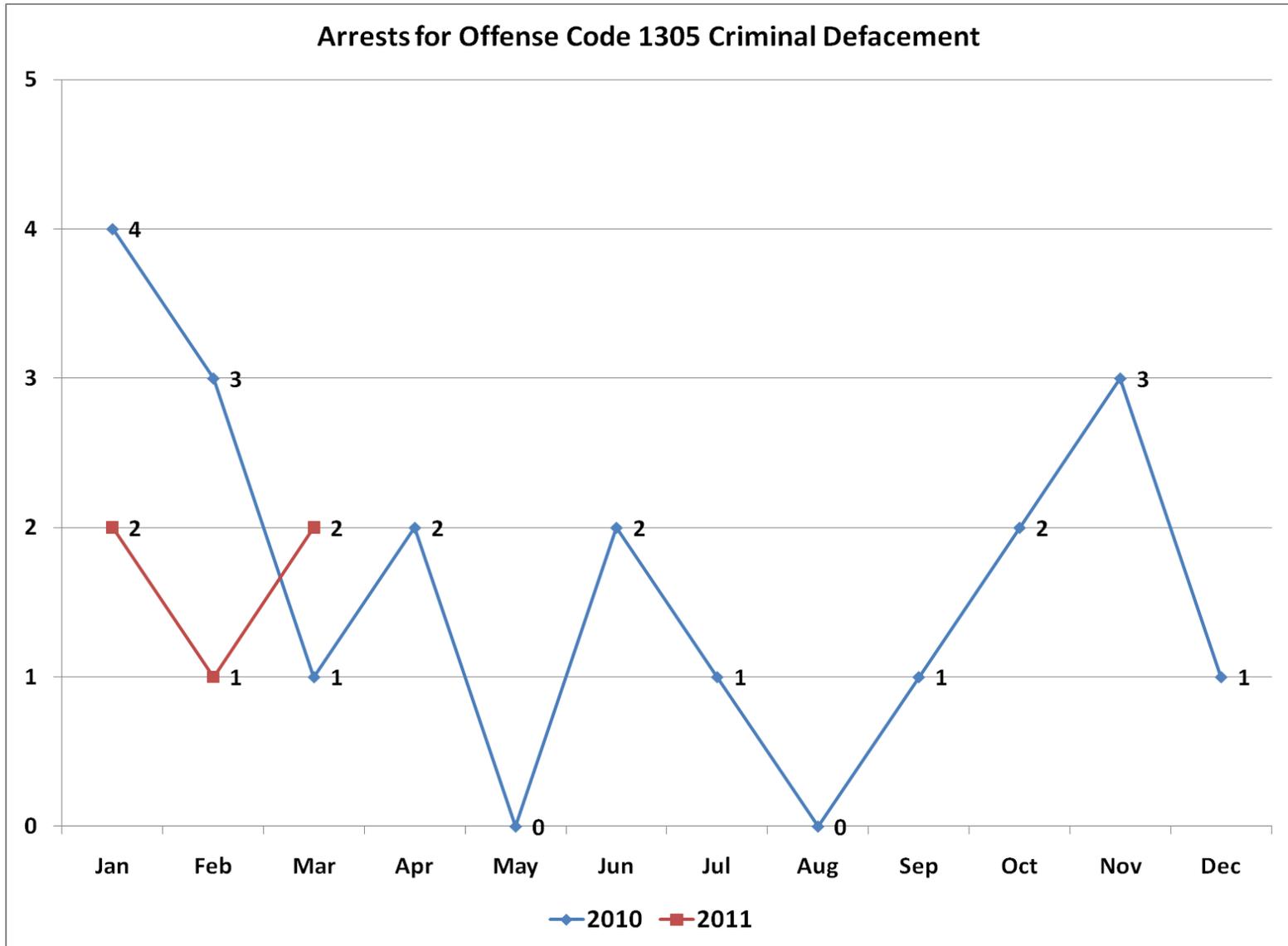
Impounds	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2010	0	1	7	38	29	45	23	25	11	3	1	0
2011	0	0	9									
% CHANGE	#DIV/0!	-100.00%	28.57%									

City Ordinance - Sound Amplification Offenses



**Data obtained from NetRMS & Vehicle Impound Db. Produced 4-5-11.

Measure: Graffiti Arrests





ROCKSTAT REPORT

APRIL 2011

SECURITY DEPARTMENT

RHA Security Dashboard

	Blackhawk	Brewington	Buckbee	Fairgrounds	Midvale	North Main	Olesen	Orton Keyes	Park Terrace	Summit Green	Total
Criminal Arrests on RHA Property											
Benchmark#	10	11	0	23	0	3	3	20	2	0	72
2011	10	1	0	28	0	0	0	19	1	0	59

***Benchmark is the average of 2008-2010 (Jan-March)*

***Score is based on a standard deviation of previous 3yrs data*

Analysis

We are within normal or below normal ranges regarding the amount of criminal arrests.

Strategic Plan

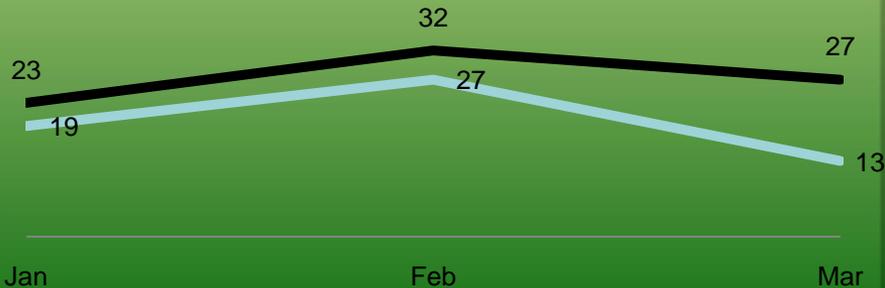
Although within normal range, we are closely monitoring Fairgrounds.

RHA will be adding surveillance cameras in strategic locations at Fairgrounds within the next two weeks.

Measure: Criminal Arrests Reported to RHA by Police Dept.
Benchmark: Reduce Annual Criminal Occurrences RHA Wide

Total Criminal Arrests January - March 2010 vs. 2011

— 2010 — 2011



Analysis

Having private security at strategic times has helped to reduce criminal offenses.

Strategic Plan

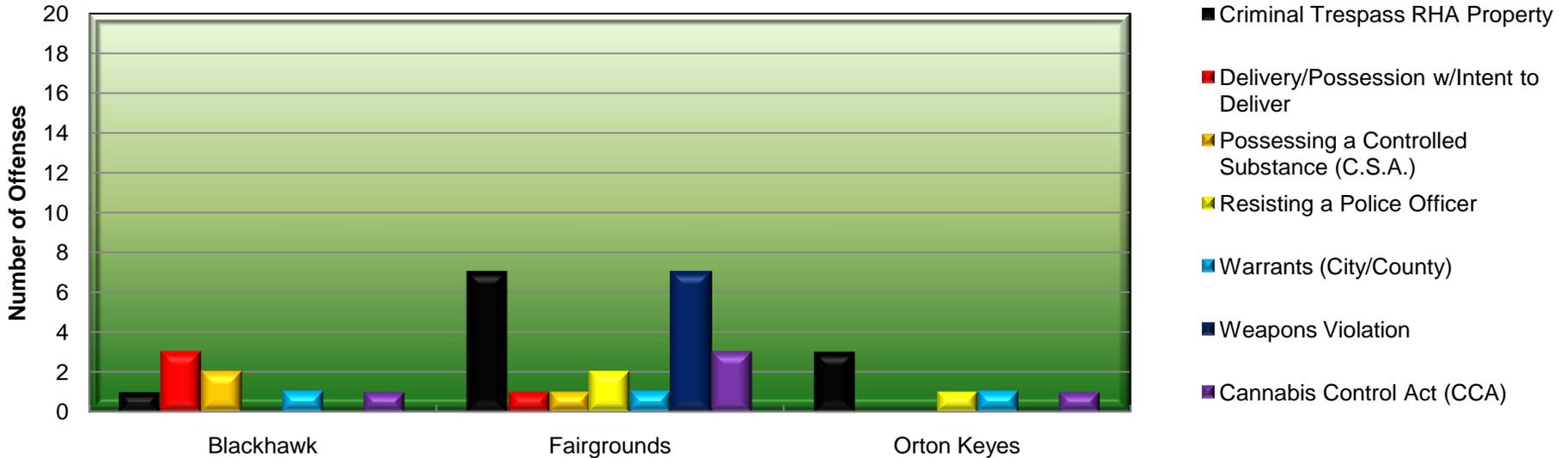
We will continue to contract armed security as it has shown to be effective.

Our contracted security has been given the ability to monitor cameras on all RHA developments.

Measure: Total Criminal Arrests RHA Family Developments 2011(Jan-March)

Benchmark: Reduce the Number of Crimes

Criminal Arrests - Family Developments January-March 2011



Analysis

The highest amount of activity is occurring at Fairgrounds.

Strategic Plan

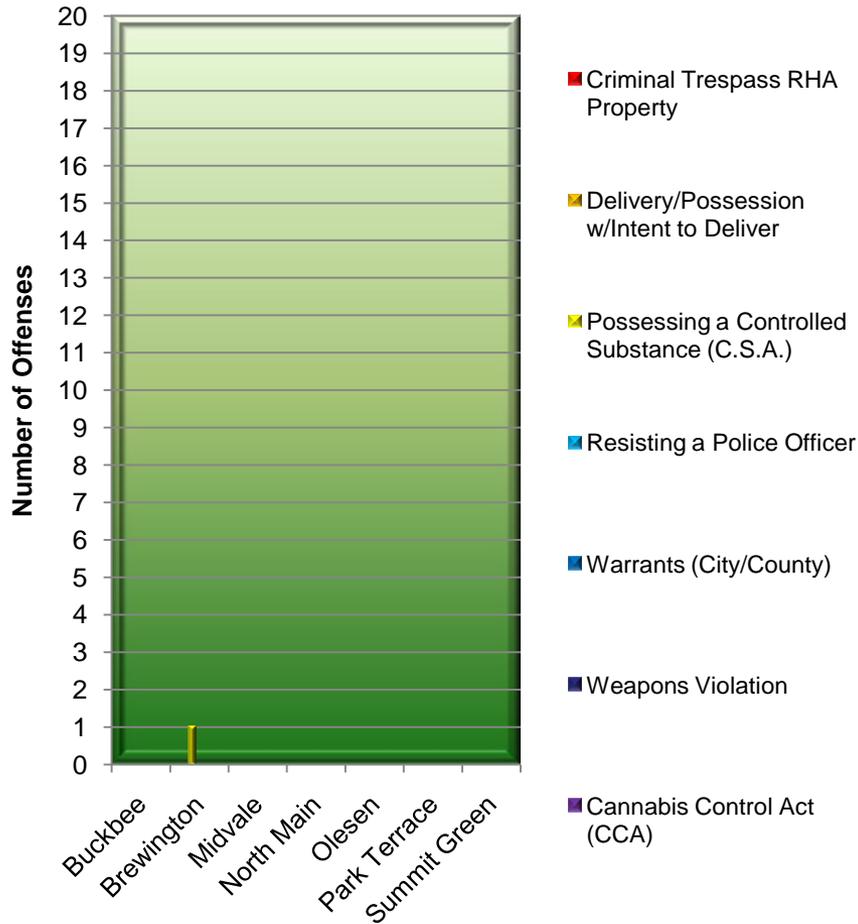
Continue the partnership between the Rockford Police, RHA, and Metro Enforcement.

We have adjusted amount and active hours that armed security is present on property.

Continue Neighborhood Watch groups in the Family Developments.

Measure: Total Criminal Arrests on RHA High/Low Rises 2011
Benchmark: Reduce the Number of Crimes

**Criminal Arrests
 High/Low Rises
 January - March
 2011**



Analysis

Residents have been sharing tips on issues going on in their communities.

Strategic Plan

Through use of recently awarded grant money, RHA has installed more surveillance equipment at the Park Terrace & Brewington Oaks.

There are now surveillance cameras in every hallway and stairwell at both Park Terrace and Brewington Oaks.

Hallway Camera



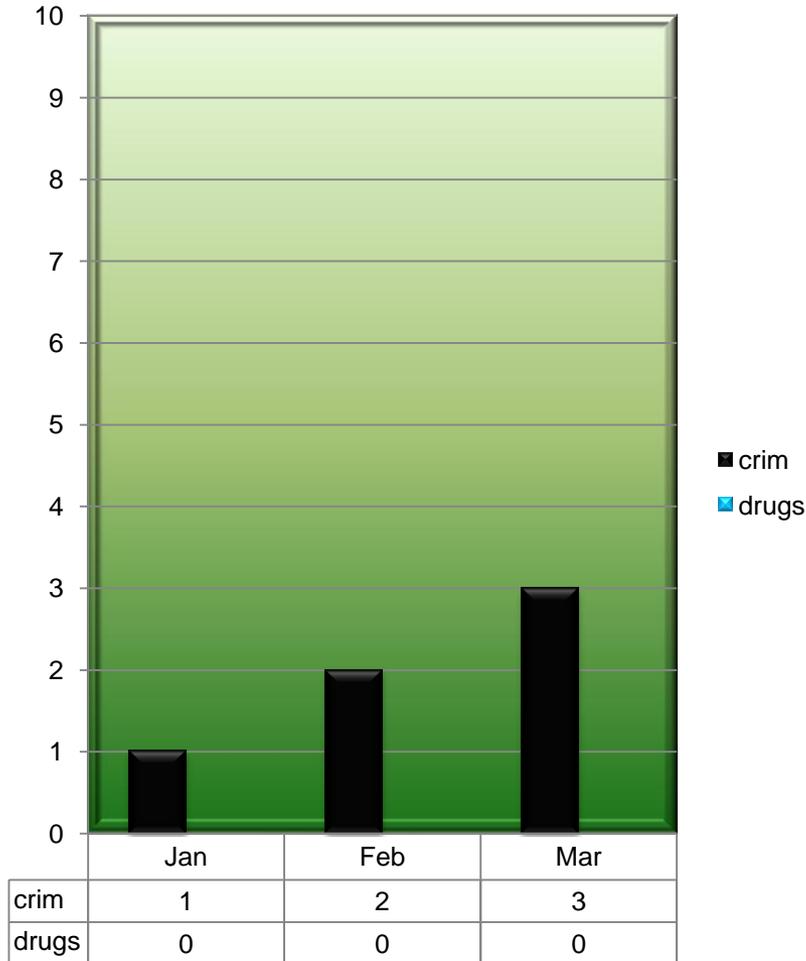
Stairwell Camera



Measure: Evictions Notices Served at Scattered Sites 2011

Benchmark: Reduce Annual Criminal Occurrences RHA Wide

EVICITION NOTICES SERVED SCATTERED SITES JAN - MARCH 2011



Analysis

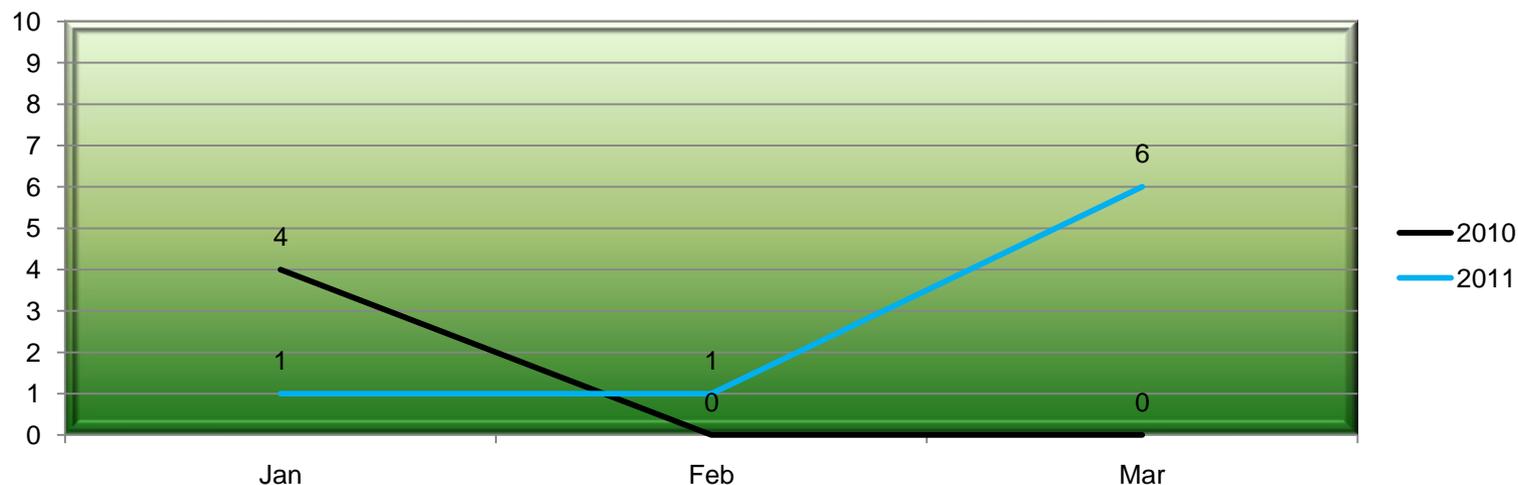
Information provided by Police Department or called in by the community has contributed to warnings and/or eviction.

Strategic Plan

To continue to serve eviction notices or take disciplinary action on any activity that disturbs the well being or personal enjoyment of the surrounding community.

Measure: Housing Choice (HCV) Vouchers Terminated
Benchmark: Terminate Voucher if RHA Policy is Violated

Housing Choice Voucher (HCV) Terminations for Criminal Activities 2010 vs. 2011



Analysis

RHA now conducts yearly screening on all current section 8 voucher holders.

Strategic Plan

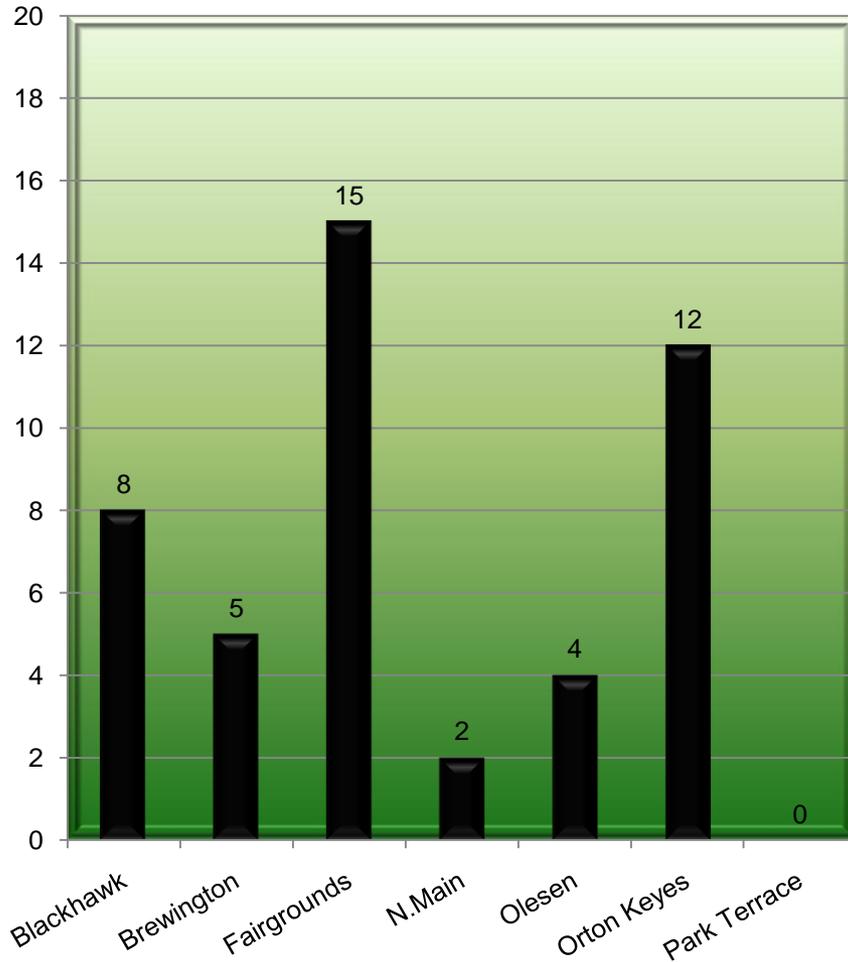
To continue to be proactive by performing criminal background screening on all voucher holders.

Communicate with local law enforcement regarding any criminal activity initiated by a RHA resident.

Measure: Bans issued RHA Wide

Benchmark: Ban anyone who violate s RHA Policy

Metro Bans Issued Jan-March 2011



Analysis

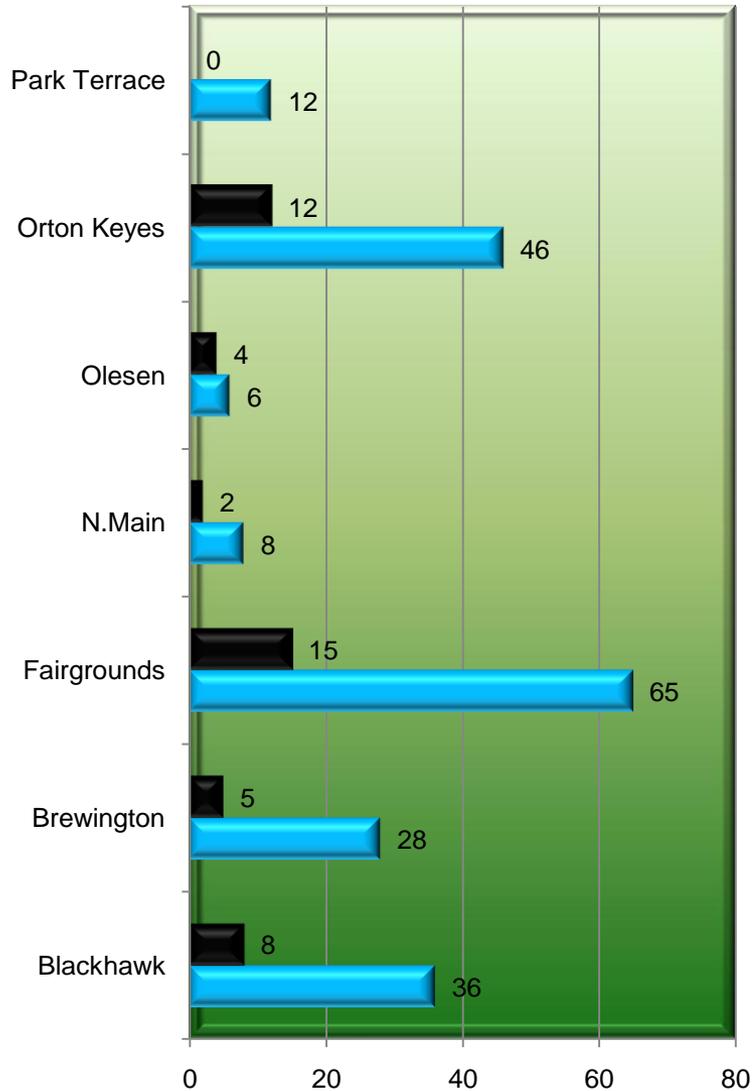
Effective May 2010, RHA Board of Directors have approved the issuance of permanent bans.

Strategic Plan

Monitor the effect of permanent banning.

Provide a safe environment for all RHA residents and their guests.

Metro Bans Issued Jan-March 2010 vs. 2011



Analysis

Effective May 2010, RHA Board of Directors have approved the issuance of permanent bans.

We are seeing a significant decrease in the amount of bans needing to be issued.

Housing Code Enforcement

- Charlie Schaefer & Heather Swartz

Measure: Compliance Rates & City Efficiency
Benchmark :TBD

Code Enforcement		Monthly Performance	Jan-11	Feb-11	Mar-11	ICMA Comparable	Average	Totals
Case Compliance Rate	% rate of Voluntary Compliance		77.0%	92.0%	85.0%	66.0%	78.3%	
	Avg. # of Days to Voluntary Compliance		21	21	19.9	29.49	24	
	% rate of Induced Compliance		14.0%	4.0%	1.0%	2.4%	6.8%	
	Avg. # of Days to Induced Compliance		44.2	34	15	57.71	45	
	% rate of Forced Compliance		9.0%	4.0%	14.0%	12.5%	8.5%	
	Avg. # of Days to Forced Compliance		36.6	8.25	44.4	35.78	27	
City Efficiency	Avg. # of Nuisance/Zoning Cases Per Inspector		52.6	32.2	72.8	40.76	52.53	
	Avg. # of Days from Complaint to First Inspection (Nuisance/Zoning)		3.85	2.55	2	4.68	2.8	

Analysis

- Reduction in February and March is due to reduced # of Hearings during slow months.
 - Cost per hour of Hearing Increased.
 - Dockets generally much smaller during this time which follows case trending.

Measure: Case Trending

Benchmark: 5% increase from same month previous year

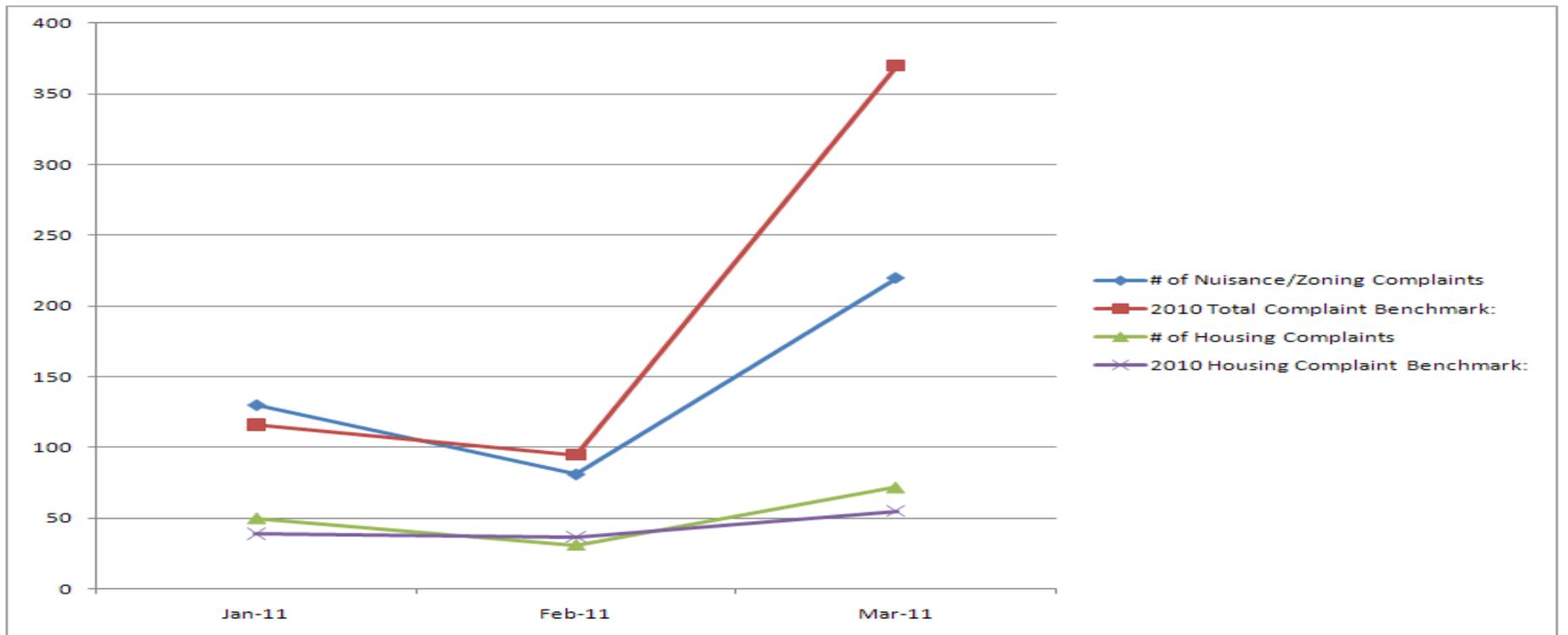
Code Enforcement		Monthly Performance			ICMA Comparable	Average	Totals
		Jan-11	Feb-11	Mar-11			
Case Type Trending	# of Nuisance Cases	78	54	202	344	111	334
	# of Zoning Cases	185	107	162	58.67	151	454
	Total # of Nuisance/Zoning Cases	263	161	364	402.67	263	788
	2010 Nuisance/Zoning Case Benchmark:	157	197	434		263	788
	# of Proactive Nuisance/Zoning Cases	159	107	205	359.83	157	471
	# of Housing Cases	38	21	55	101.42	38	114
	2010 Housing Case Benchmark:	20	36	34		30	90
	# of Condemnations	26	14	29	7.08	23	69

Analysis

- 2010 Total YTD is exact match to 2011 Total YTD.
 - Higher case # in January levels out with Lower Case # in March.
- 1st Qtr. Avg. Exceeds ICMA Comparable for Zoning Cases.

Measure: Requests for Service

Code Enforcement		Monthly Performance	Jan-11	Feb-11	Mar-11	ICMA Comparable	Average	Totals
Monitor Requests for Service	Total # of Complaints		180	112	292	368.33	195	584
	2010 Total Complaint Benchmark:		155	132	425		237	712
	Total # of Unfounded Complaints		44	18	75	39	46	137
	# of Nuisance/Zoning Complaints		130	81	220		144	431
	2010 Total Complaint Benchmark:		116	95	370		194	581
	# of Housing Complaints		50	31	72		51	153
	2010 Housing Complaint Benchmark:		39	37	55		44	131



ACTIVITY TOTALS BY DISTRICT (Excluding Weeds)

This Report Period '10 versus This Report Period '11

TOTAL REQUESTS FOR SERVICE			
	JAN - MAR 10	JAN - MAR 11	% CHANGE
District 1	357	243	-31.93%
District 2	169	232	37.28%
District 3	139	109	-21.58%
City Wide	665	584	-12.18%

YTD '10 versus YTD '11

TOTAL REQUESTS FOR SERVICE			
	YTD 10	YTD 11	% CHANGE
District 1	357	243	-31.93%
District 2	169	232	37.28%
District 3	139	109	-21.58%
City Wide	665	584	-12.18%

Last Report Period versus This Report Period

TOTAL REQUESTS FOR SERVICE			
	OCT - DEC 10	JAN - MAR 11	% CHANGE
District 1	220	243	10.45%
District 2	198	232	17.17%
District 3	158	109	-31.01%
City Wide	576	584	1.39%

TOTAL SELF INITIATED CASES			
	JAN - MAR 10	JAN - MAR 11	% CHANGE
District 1	109	166	52.29%
District 2	176	195	10.80%
District 3	132	133	0.76%
City Wide	417	494	18.47%

TOTAL SELF INITIATED CASES			
	YTD 10	YTD 11	% CHANGE
District 1	109	166	52.29%
District 2	176	195	10.80%
District 3	132	133	0.76%
City Wide	417	494	18.47%

TOTAL SELF INITIATED CASES			
	OCT - DEC 10	JAN - MAR 11	% CHANGE
District 1	338	166	-50.89%
District 2	129	195	51.16%
District 3	133	133	0.00%
City Wide	600	494	-17.67%

TOTAL ACTIVITY			
	JAN - MAR 10	JAN - MAR 11	% CHANGE
District 1	466	409	-12.23%
District 2	345	427	23.77%
District 3	271	242	-10.70%
City Wide	1,082	1,078	-0.37%

TOTAL ACTIVITY			
	YTD 10	YTD 11	% CHANGE
District 1	466	409	-12.23%
District 2	345	427	23.77%
District 3	271	242	-10.70%
City Wide	1,082	1,078	-0.37%

TOTAL ACTIVITY			
	OCT - DEC 10	JAN - MAR 11	% CHANGE
District 1	558	409	-26.70%
District 2	327	427	30.58%
District 3	291	242	-16.84%
City Wide	1,176	1,078	-8.33%

Analysis

- Total Activity Citywide is near identical to previous year.
- District 1 shows increase in proactivity from 2010 to 2011

Measure: Contractor Compliance

	Clean Up Contractors			
Performance Measurements	A	B	C	D
Number of Bids Requested:	38	61	49	61
Number of Bid Responses Received:	0	57	43	61
Number of No Bids:	38	4	6	0
Response Rate	0.00%	93.44%	87.76%	100.00%
Number of Awarded Bids not Completed by Contractual Deadline:	0	0	0	0
Number of Failed Contractor Completion Inspections: Due to poor quality or lack of completion	0	1	0	2
Number of Occasions Contractor failed to make contact when work was completed:	0	0	0	0
Number of invoices not Submitted by Contractual Deadline:	0	2	0	0

Analysis

- Clean up Contractor A was sent a notice of failure to perform.
- Remaining Contractors maintaining acceptable response rate of 88% plus and high performance rate.

Special Reports

- Weed Abatement 2011 Plan
 - Funding
 - No budgeted funds or grant dollars available
 - Re-allocated existing budget dollars and \$7000 from CDBG funds for minimal weeds staff.
 - Staff
 - Hiring 2 college students trained and proven effective from last season and 1 new staff.
 - 2 start May 16
 - 1 start June 15
 - NES staff will handle requests up to May 13.
 - New Contractors
 - Bids due April 8, to be selected by April 15

Special Reports

- 4-11 Informational Warning Sweep
 - City wide coverage of information packets left at properties with violations.
 - 38 participants including
 - Code Enforcement
 - Rockford Police Dept
 - Neighborhood Network
 - Rehab Construction Specialists
 - Tracked obvious Vacant Homes

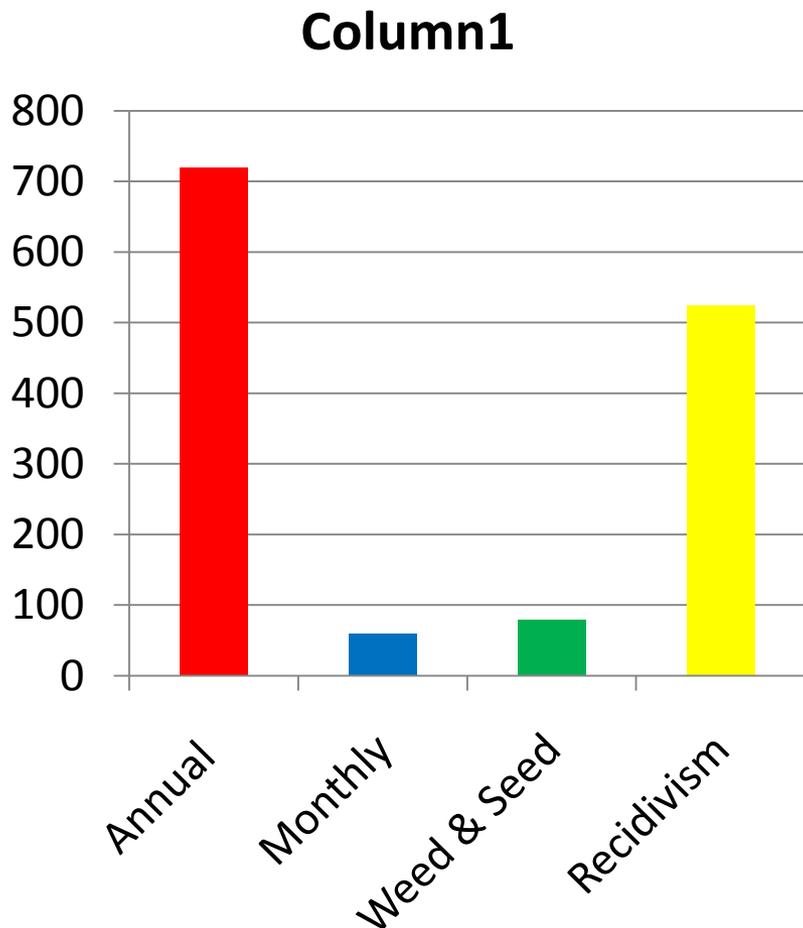


OVERVIEW

- In June 2010, Rockford Weed and Seed was selected by the U.S. Department of Justice as a Re-entry Employment Initiative Site
- Bobbie Boyer, Technical Assistance Consultant with the Center for Community Safety, Winston-Salem University, currently advises on the formation of A coalition comprised of key stakeholders and necessary service providers
- Site visit and two day training April 12-13, 2011

Performance Measure: Decrease crime committed by violent offenders by 10% in 18 months

Benchmark: Create intergovernmental programs to address repeat offenders



Analysis

- Initiate and strengthen links of existing labor and workforce initiatives with W&S reentry employment programs
- Identify and implement proven reentry employment strategies for ex-offenders
- Strengthen and leverage federal, state and local community resources within W&S communities

Strategic Plan

4.1 Deploy geographic strategies for more effective enforcement of laws and ordinances

THANK YOU!